

# United Kingdom

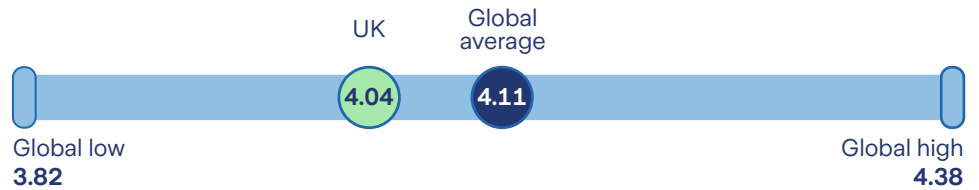
## Workforce Resilience Profile

Digital confidence and financial preparedness are the UK's key opportunities to strengthen resilience.



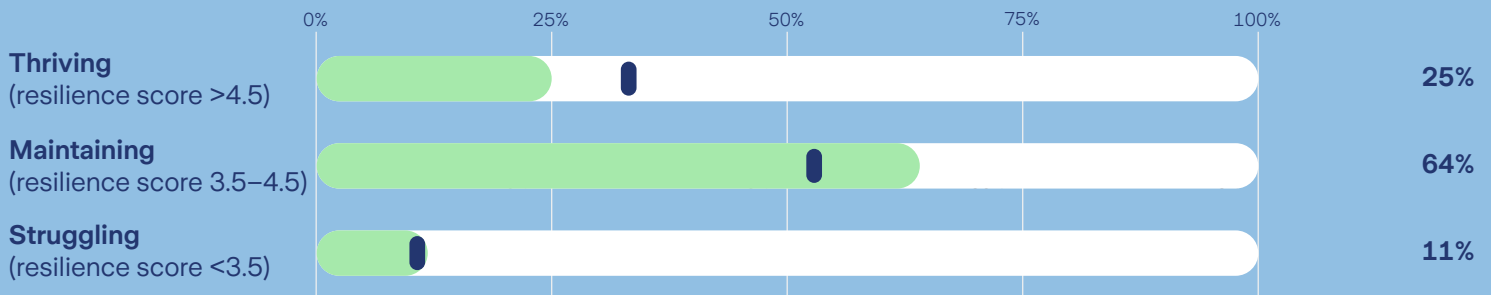
AI generated

## Overall resilience

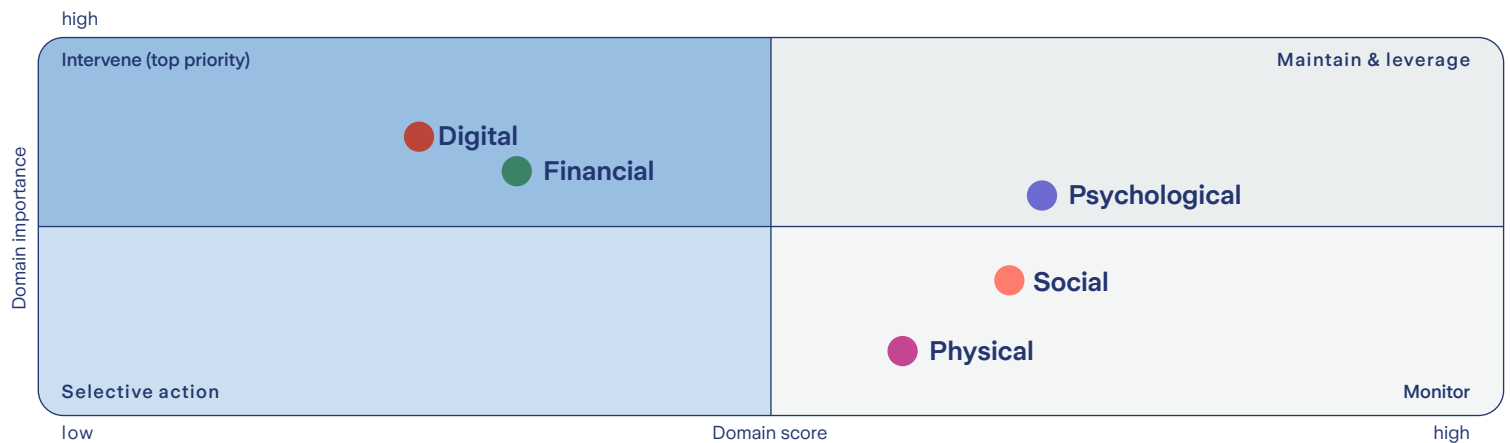


## Split by resilience band

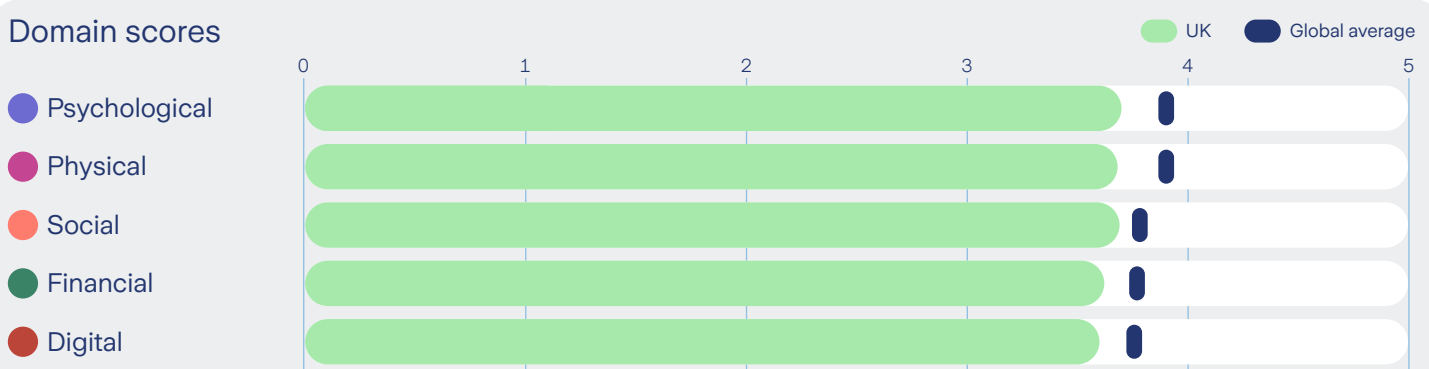
Share of workers in each band.



## What drives resilience — and where to act



### Domain scores



## What this means for businesses and leaders

### Resilience pays off at work.

88% of highly resilient employees (score >4.5) report good or excellent performance, compared to just 53% of those with low resilience (score <3.5).

### Digital is the clearest opportunity.

It is the strongest driver for overall resilience and scores lowest of all domains.

### Financial is another priority for action.

It scores among the lowest domains, while having an important impact on overall resilience.

## How's the UK looking?

### Income is the sharpest demographic divide

Top earners score 4.19, against 3.92 for the lowest earners.

### Highest scoring items

Belief in ability to solve hard problems, seeking creative solutions and openness to new things score highest.

### Lowest scoring items

Savings buffer and community support score lowest.



## Four emerging catalysts of resilience

### Financial resilience



do not have a savings buffer (vs. 49% globally)

### Digital fluency



use generative AI daily (vs. 32% globally)

### Caregiving



of workers are caregivers (vs. 63% globally)

### Sleep



report poor sleep quality (vs. 17% globally)

## Forward, into action

Our recommendations for businesses and leaders in the UK



### Build digital confidence first.

Put digital literacy training and stronger security habits on the agenda.



### Strengthen the financial basics.

Short-term savings, financial recovery and insurance cover all need attention.



### Target the income gap directly.

Lower earners score lowest. Target this group, rather than using a one-size-fits-all approach.