



# Annual Report 2024

# Financial statements

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# Management report

Zurich Life Insurance Company Ltd (ZLIC or the Company) is a top five life insurance provider operating primarily in the Swiss market<sup>1</sup>. The company is part of Zurich Insurance Group (Zurich), a leading multi-line insurer serving people and businesses in more than 200 countries and territories. Reflecting its purpose to 'create a brighter future together,' Zurich aspires to be one of the most responsible and impactful businesses in the world.

ZLIC serves two main customer segments – private customers through its Individual Life business (IL), and Group Life insurance through its Corporate Life and Pensions business (CLP). Private customer business includes traditional products such as term/death, endowment, annuities, and unit-linked products such as hybrid unit-linked with traditional guarantees and pure unit-linked. Tied agents are its main retail distribution channel. The corporate customer business focuses on domestic life, morbidity, and pension solutions (mainly BVG<sup>2</sup>), working with Vita foundations mainly in a semi-autonomous business model. Brokers are the main commercial distribution channel. In addition, there is a small portfolio of Zurich International Group Risk Solutions offering disability and mortality cover for expats of Swiss-based organizations. In addition, the Company aims to take the role of a thought leader in education, knowledge and in building trust in the Swiss pension system.

## Financial review

ZLIC reported net income after taxes of CHF 124 million in 2024, which is an increase of 6 percent compared with the previous year's result of CHF 117 million. The overall increase of net income after taxes compared with the prior year was mainly attributable to the robust business model and balanced business mix. ZLIC maintained a strong capital position with total shareholders' equity of CHF 970 million and CHF 1,021 million as of December 31, 2024 and 2023 respectively.

Gross written premiums increased by 5 percent to CHF 1,275 million compared with CHF 1,215 million in 2023. This increase was mainly driven by the growing business in both Group Life as well as Individual Life.

## Business activity and business review

In line with its business strategy, ZLIC continued to improve operationally through simplification, process management and digitalization. All relevant customer touchpoints were monitored on an ongoing basis and the customer service in Group Life has been recertified under the ISAE 3402 standard (type 1 and type 2). The Company also continued to focus on intelligent protection and capital efficient solutions and on maintaining a strict underwriting discipline throughout all product lines.

The sales support model has been aligned to further identify and improve cross-selling opportunities. At the same time, ZLIC has continued to leverage its main distribution channels, through agents and brokers, while seeking to establish alternative distribution channels to expand sales potential.

In the political and macro environment, a continuation of ZLIC's capital-light and protection-oriented strategy paid off once more. Strengthened in-force activities, especially client retention initiatives, contributed to the stabilization of ZLIC's core business in Switzerland.

On January 1, 2024, the revised Insurance Supervision Act (ISA) and the revised Insurance Supervision Ordinance (ISO) entered into force. Following this revision, FINMA issued its follow-up regulation in July 2024 and the ISO-FINMA entered into force on September 1, 2024. ZLIC will continue to implement the new rules and regulations.

## Investment management

ZLIC's objective is to achieve superior, risk-adjusted investment returns relative to liabilities by allocating capital in the financial markets. During the year, in addition to generating returns from active portfolio management and diversification benefits, the investment portfolio benefited from decreasing interest rates, spread compression and strong equity market performance. The duration gap between assets and liabilities is positive and well placed to benefit from expectations that interest rates will further decline in 2025.

<sup>1</sup> In terms of gross written premiums (excluding Corporate Life savings premiums) in Switzerland. Source: FINMA, 2023

<sup>2</sup> BVG (Bundesgesetz über die berufliche Alters-, Hinterlassenen- und Invalidenvorsorge) stands for occupational Pension provision and includes the pension fund, the second pillar of the Swiss pension system.

## Management report (continued)

### Risk review

ZLIC has established a risk management framework under the lead of the ZLIC Chief Risk Officer. ZLIC has produced an Own Risk and Solvency Assessment (ORSA) report to summarize ZLIC's risk and solvency assessment. In-depth discussions and reviews of the ORSA were performed with the ZLIC Management Board and the ZLIC Board of Directors during 2024 and the Board approved ZLIC's ORSA report. Throughout the year, quarterly risk reports to the ZLIC Management Board and the ZLIC Board of Directors provide updates of the risk and solvency situation.

ZLIC's risk assessment process is fully integrated into the Group-wide process of the Zurich Insurance Group (ZIG). For more information on ZLIC's approach to risk management, please refer to the risk review section in the ZIG Annual Report 2024, which describes the Group's risk management framework and risk governance, reports on capital management and capital adequacy, and presents an analysis of the main risks.

### Outlook

In 2025, the key priorities will be to address customer needs by promoting a balanced product mix, to further leverage bank distribution and partnerships, enhance investments in essential IT infrastructure, and establish a strong customer service culture. This will allow ZLIC to deliver sustainable, profitable growth in a changing and more competitive business environment.

The Company's management continues to carefully monitor developments in regulatory and legal requirements.

## Board of Directors, Management and Auditors

### Board of Directors

	Residence	Expiration of current term of office
Board of Directors as of December 31, 2024		
Stephan van Vliet, Chair of the Board	Zurich, Switzerland	2025
Justine Kelly, Vice-Chair of the Board	Richterswil, Switzerland	2025
Helen Keelan	Dublin, Ireland	2025
Thomas Hull	Uster, Switzerland	2025
Richard Burden	London, Great Britain	2025
Jing Pang	Zurich, Switzerland	2025
Karin Furrer, Secretary of the Board of Directors		

The Audit & Risk Committee of Zurich Life Insurance Company Ltd as of December 31, 2024, consisted of Thomas Hull (Chair), Jing Pang and Helen Keelan.

### Management Board

	Residence	Position held
Management board as of December 31, 2024		
Juan José Beer	Möriken-Wildegg, Switzerland	Chief Executive Officer
Andreas Henke	Zurich, Switzerland	Chief Financial Officer
Sandro Meyer	Wollerau, Switzerland	Head of Life
Andreas Fischer	Wollerau, Switzerland	Chief Investment Officer
Sébastien Crouzet	Wangen b. Dübendorf, Switzerland	Chief Life Actuary Switzerland

Ernst & Young Ltd were re-elected as ZLIC's external auditors for the financial year 2024 by the Annual General Meeting (AGM) held on April 16, 2024.

## Income statements

Income statements	In CHF millions, for the years ended December 31	Notes	2024	2023
Gross written premiums			1,275	1,215
Premiums ceded to reinsurers			(27)	(25)
Net written premiums			1,248	1,190
Change in reserves for unearned premiums, gross			5	4
Change in reserves for unearned premiums, ceded			0	0
Net earned premiums			1,253	1,194
Other income			15	60
<b>Total technical income</b>			<b>1,268</b>	<b>1,254</b>
Claims paid, annuities and loss adjustment expenses, gross			(1,485)	(1,941)
Claims paid, annuities and loss adjustment expenses, ceded			19	9
Change in insurance reserves, gross		12	78	809
Change in insurance reserves, ceded		12	3	6
Change in actuarial provisions for unit-linked contracts			(218)	(180)
Insurance benefits and losses, net of reinsurance			(1,604)	(1,297)
Underwriting & policy acquisition costs, gross			(140)	(137)
Underwriting & policy acquisition costs, ceded			6	5
Underwriting and policy acquisition costs, net of reinsurance			(134)	(132)
Administrative and other expenses		4	(330)	(70)
<b>Total technical expense</b>			<b>(2,067)</b>	<b>(1,499)</b>
Investment income		5	1,003	674
Investment expenses		6	(114)	(341)
Net investment result			889	333
Net investment result on unit-linked investments			99	74
Other financial income			23	23
Other financial expenses			(3)	(3)
<b>Operating result</b>			<b>210</b>	<b>181</b>
Interest expense on debt and other interest expense			(60)	(57)
<b>Net income before taxes</b>			<b>150</b>	<b>123</b>
Direct tax expenses			(26)	(6)
<b>Net income after taxes</b>			<b>124</b>	<b>117</b>

The notes to the financial statements are an integral part of these financial statements.

## Balance sheets

Assets	In CHF millions as of December 31	Notes	2024	2023
<b>Investments</b>				
Real estate			1,778	1,955
Investments in subsidiaries & associates	7	3	3	3
Debt securities			10,312	10,546
Policyholders' loans and other loans			142	87
Mortgage loans			1,711	1,809
Equity securities			1,212	1,048
Mixed investments funds			97	111
Other investments	8	438	545	
<b>Total investments</b>			<b>15,692</b>	<b>16,103</b>
<b>Other assets</b>				
Investments for unit-linked contracts	9	1,497	1,238	
Derivative assets			62	194
Cash and cash equivalents			302	509
Insurance reserves, ceded	11	33	31	
Intangible assets			9	10
Receivables from insurance and reinsurance business	10	30	33	
Other receivables			1,624	1,329
Accrued assets			155	148
<b>Total other assets</b>			<b>3,712</b>	<b>3,492</b>
<b>Total assets</b>			<b>19,405</b>	<b>19,595</b>

The notes to the financial statements are an integral part of these financial statements.

## Balance sheets (continued)

Liabilities and shareholders' equity	in CHF millions as of December 31	Notes	2024	2023
Liabilities				
Insurance reserves, gross		11	15,055	15,223
Actuarial provisions for unit-linked contracts			1,363	1,145
Provisions			142	144
Senior and other debt		13	0	0
Derivative liabilities			63	1
Deposits received under ceded reinsurance contracts			16	16
Liabilities from insurance and reinsurance business		14	85	385
Other liabilities			1,052	1,007
Accrued liabilities			129	122
Subordinated debt		13	530	530
<b>Total liabilities</b>			<b>18,435</b>	<b>18,574</b>
Shareholders' equity <sup>1</sup>		15		
Share capital			60	60
Statutory retained earnings			41	41
Voluntary retained earnings			745	803
Profit carried forward			0	0
Net income after taxes			124	117
<b>Total shareholders' equity<sup>1</sup></b>			<b>970</b>	<b>1,021</b>
<b>Total liabilities and shareholders' equity</b>			<b>19,405</b>	<b>19,595</b>

1 Before appropriation of available earnings

The notes to the financial statements are an integral part of these financial statements.

# Notes to the financial statements

## 1. Basis of presentation

Zurich Life Insurance Company Ltd (ZLIC), or the Company, is a life insurance company domiciled in Zurich, Switzerland.

The Company's financial statements are prepared in accordance with the Swiss Code of Obligations and relevant insurance supervisory law, including the FINMA Insurance Supervision Ordinance (ISO-FINMA), revised as of September 1, 2024.

All amounts in the financial statements, unless otherwise stated, are shown in Swiss francs and rounded to the nearest million. As a result, the rounded amounts may not always sum up to the rounded total. All variances are calculated using the actual figures rather than the rounded amounts.

## 2. Summary of significant accounting policies

Significant accounting policies applied in these financial statements are set out below.

### Investments

**Real estate** held for investment and for own use is carried at acquisition cost less required or permissible impairment and is valued on a single valuation basis.

**Investments in subsidiaries and associates** are equity interests held on a long-term basis. Each investment in subsidiaries and associates is valued on a single valuation basis and is carried at acquisition cost less any necessary impairments.

**Debt securities** are carried at amortized cost, using the effective interest rate method. They are impaired as necessary. The valuation of debt securities held in the single investor funds in Switzerland is the same as for directly held securities.

**Policyholders' loans and other loans** are financial assets with fixed or determinable payments that are not quoted in an active market and have not been included in any other category of investment. They are carried at amortized cost less any necessary impairment.

**Mortgage loans** are valued at nominal value less any necessary impairments.

**Equity securities** are carried at the lower of cost or market value, i.e., at acquisition cost or the market price if the latter is lower at the end of the financial year. The lower valuation basis is maintained until the securities are sold or redeemed, so that there are no subsequent write-ups due to higher stock market prices. The valuation of equity securities held in the single investor funds in Switzerland is the same as for directly held securities.

**Mixed investments funds** are carried at the lower of cost or market value, with write-downs impacting the income statement. No write-ups are permitted.

**Other investments** consist of collateralized debt/loan obligations, which are carried at amortized cost using the effective interest rate method.

### Other assets

**Investments for unit-linked contracts** represent portfolios maintained to meet the specific investment objectives of policyholders, who bear the credit, market and liquidity risks relating to the investments. The related assets are carried at fair value.

**Derivative financial instruments** held for purposes of economic hedging are carried at fair value. Derivatives hedging long-term cash flows from life insurance liabilities in Switzerland are carried at amortized cost.

**Accrued assets** relate primarily to interest accruals, other prepaid expenses (mainly prepaid annuity benefits) and other accrued income. Accrued investment income within the single investor funds in Switzerland is recorded as write-up on investments.

# Notes to the financial statements (continued)

## Insurance reserves

Reserving is a complex process taking uncertainties into account and requiring the use of informed estimates and judgements. Any changes in estimates are reflected in the results of operations in the period in which estimates are changed.

**Reserves for unearned premiums** represent the portion of the premiums written relating to the unexpired term of insurance coverages as of balance sheet date. In many insurance contracts, the insurance period for which the Company assumes a risk against a premium received in advance does not correspond to the Company's financial year. Thus, an amount equivalent to the unearned portion of the premium is set up as a reserve at the end of the financial year.

**Reserves for insurance benefits** represent actuarial reserves for reported claims and estimates for losses incurred but not reported (IBNR). The reserves represent estimates of future payments of reported and unreported claims for losses and related expenses with respect to insured events that have occurred.

**Other technical reserves** represent additional actuarial reserves to ensure the long-term fulfilment of future policyholder liabilities including equalization reserves and reserves for cost-of-living adjustments.

**Future life policyholders' benefits** represent actuarial reserves based on the obligations arising from life insurance contracts.

**Reserves for contractual profit participation** represent the surplus credited to policyholders, including provisions for policyholders' claims to terminal bonuses.

**Reserves for policyholders' dividends** represent the accumulated policyholders' participation in profits, which are to be paid out to policyholders in future years.

## Accrued liabilities

**Accrued liabilities** include accrued interest payables, accrued commissions, other accrued expenses and premium prepayments from policyholders.

## Other income and administrative and other expenses

**Other income** includes interest income on deposits received under ceded reinsurance contracts as well as other technical and other non-technical income.

**Administrative and other expenses** represent primarily technical expenses in connection with the operation of the insurance business.

## Investment income and expenses

**Realized capital gains or losses on investments** occur when the sales price or redemption value is higher or lower than the carrying value at the time of sale. The gain/loss is determined from the difference between carrying value and the sale price.

**Write-downs on investments** are losses arising from a decrease in the fair value below cost or the carrying value at the previous year end on equity securities and necessary impairments of investments in subsidiaries and associates. Write-downs on debt securities are other than temporary impairments. Write-downs and **write-ups** also include the change in valuation of single investor funds, which include the investment income of the investments within these funds.

## Other financial income and expenses

**Other financial income** includes interest income on cash and cash equivalents as well as gains on derivatives.

**Other financial expenses** include mainly losses on derivatives.

## Direct tax expenses

Direct tax expenses include both Swiss and foreign income tax expense and capital tax expense in Switzerland as well as foreign withholding tax expense on investment income.

# Notes to the financial statements (continued)

## 3. Exchange rates

The presentation currency for ZLIC and its branches is the Swiss franc. A functional currency is the currency of the primary economic environment in which the entity operates. Assets and liabilities of branches with functional currencies other than the Swiss franc are translated into the presentation currency at end-of-period exchange rates, except for investments in subsidiaries and associates, where historical exchange rates are used. Revenues and expenses are translated using the average exchange rate for the year. The resulting exchange differences are recorded in the income statement.

The table below summarizes the principal exchange rates that have been used for translation purposes.

Principal exchange rates	CHF per foreign currency unit	Balance sheet		Income statement	
		31/12/2024	31/12/2023	2024	2023
Euro	0.9381	0.9308	0.9522	0.9714	
U.S. dollar	0.9062	0.8422	0.8799	0.8983	

## 4. Administrative and other expenses

Administrative and other expenses	in CHF millions, for the years ended December 31	2024		2023				
		Gains and losses on foreign currency derivatives	(241)	Foreign currency transaction gains and losses	61	Personnel expenses	(46)	(48)
Administration and other general expenses			(103)		(131)			
Administrative and other general expenses			(330)		(70)			

## 5. Investment income

Investment income	in CHF millions, for the years ended December 31	Current income		Realized capital gains		Write-ups		Totals	
		2024	2023	2024	2023	2024	2023	2024	2023
Real estate	130	139	359	343	–	–	–	489	481
Investments in subsidiaries and associates	0	0	–	–	–	–	–	0	0
Debt securities	78	79	12	10	227	–	–	317	88
Policyholders' loans and other loans	2	1	–	–	–	–	–	2	1
Mortgage loans	26	27	–	–	0	0	0	26	27
Equity securities	18	10	50	30	62	0	0	130	40
Mixed investments funds	9	9	–	–	–	–	–	9	9
Other investments	25	27	6	0	–	–	–	31	27
<b>Investment income</b>	<b>287</b>	<b>291</b>	<b>427</b>	<b>382</b>	<b>290</b>	<b>0</b>	<b>1,003</b>	<b>674</b>	

## 6. Investment expenses

Investment expenses	in CHF millions, for the years ended December 31	Realized capital losses		Write-downs		Totals	
		2024	2023	2024	2023	2024	2023
Real estate	(1)	(3)	(3)	(12)	(3)	(15)	
Investments in subsidiaries and associates	–	–	(0)	–	(0)	–	
Debt securities	(25)	(12)	(0)	(225)	(26)	(238)	
Policyholders' loans and other loans	(2)	–	(1)	–	(2)	–	
Mortgage loans	–	(1)	–	–	–	(1)	
Equity securities	(11)	(2)	(6)	(23)	(16)	(25)	
Mixed investments funds	–	–	(4)	–	(4)	–	
Other investments	(0)	(0)	–	–	(0)	(0)	
<b>Subtotal investment expenses</b>	<b>(39)</b>	<b>(19)</b>	<b>(13)</b>	<b>(261)</b>	<b>(52)</b>	<b>(280)</b>	
Other investment expenses	n.a.	n.a.	n.a.	n.a.	(62)	(61)	
<b>Investment expenses</b>	<b>(39)</b>	<b>(19)</b>	<b>(13)</b>	<b>(261)</b>	<b>(114)</b>	<b>(341)</b>	

## Notes to the financial statements (continued)

### 7. Investments in subsidiaries and associates

Investment in subsidiaries and associates	as of December 31, 2024				Share capital (in local currency millions)		
		Registered office	Voting rights %	Ownership interest %			
<b>Investments in subsidiaries and associates</b>							
<u>Switzerland</u>							
Zürich Pensionskassen-Beratung AG	Zurich	100%	100%	CHF	1		
<u>Colombia</u>							
Zurich Colombia Seguros S.A.	Bogota	6%	6%	COP	207,297		
<u>Portugal</u>							
Zurich – Companhia de Seguros Vida S.A.	Lisbon	<1%	<1%	EUR	21		
<u>Turkey</u>							
Zurich Sigorta A.S.	Istanbul	<1%	<1%	TRY	723		
<u>Mexico</u>							
Zurich Aseguradora Mexicana, S.A. de C.V.	Mexico City	<1%	<1%	MXN	289		
Zurich Capability Center Mexico, S.A. de C.V.	Mexico City	<1%	<1%	MXN	0		
<u>Argentina</u>							
Inversiones Suizo-Argentina S.A.	Buenos Aires	<1%	<1%	ARS	1,810		
<u>Brazil</u>							
Zurich Minas Brasil Seguros S.A.	Belo Horizonte	<1%	<1%	BRL	2,476		
Zurich America Latina Serviços Brasil Ltda.	Sao Paulo	<1%	<1%	BRL	83		
Zurich Resseguradora Brasil S.A.	Sao Paulo	<1%	<1%	BRL	204		
Zurich Brasil Capitalização S.A.	Sao Paulo	<1%	<1%	BRL	22		
<u>Ecuador</u>							
Zurich Seguros Ecuador, S.A.	Quito	<1%	<1%	USD	22		
<u>Hong Kong</u>							
Zurich Insurance Holdings (Hong Kong) Limited	Hong Kong	<1%	<1%	HKD	3,468		

### 8. Other investments

Other investments of CHF 438 million consist only of collateralized debt/loan obligations in 2024 (compared with CHF 545 million in 2023).

### 9. Investments for unit-linked contracts

Investments held for unit-linked contracts	in CHF millions, as of December 31	2024	2023
		839	713
		542	438
		116	87
		<b>1,497</b>	<b>1,238</b>

### 10. Receivables from insurance and reinsurance business

Receivables from insurance and reinsurance business	in CHF millions, as of December 31	2024	2023
		23	26
		–	–
		7	7
		<b>30</b>	<b>33</b>

## Notes to the financial statements (continued)

### 11. Insurance reserves, net

Insurance reserves, net	in CHF millions, as of December 31	2024	
		2024	2023
Gross			
Reserves for unearned premiums	94	100	
Reserves for insurance benefits	670	610	
Other technical reserves	2,381	2,303	
Future life policyholders' benefits	11,561	11,836	
Reserves for policyholders' contractual profit participation	192	207	
Reserves for policyholders' dividends	157	168	
<b>Insurance reserves, gross</b>	<b>15,055</b>	<b>15,223</b>	
Ceded			
Reserves for unearned premiums	(0)	(0)	
Reserves for insurance benefits	(11)	(9)	
Other technical reserves	–	–	
Future life policyholders' benefits	(22)	(22)	
Reserves for policyholders' contractual profit participation	–	–	
Reserves for policyholders' dividends	–	–	
<b>Insurance reserves, ceded</b>	<b>(33)</b>	<b>(31)</b>	
Net			
Reserves for unearned premiums	94	99	
Reserves for insurance benefits	659	601	
Other technical reserves	2,381	2,303	
Future life policyholders' benefits	11,539	11,814	
Reserves for policyholders' contractual profit participation	192	207	
Reserves for policyholders' dividends	157	168	
<b>Insurance reserves, net of reinsurance</b>	<b>15,022</b>	<b>15,192</b>	

### 12. Change in insurance reserves, net

Change in insurance reserves, net	in CHF millions, for the years ended December 31	2024	
		2024	2023
Gross			
Change in reserves for insurance benefits	(60)	(60)	
Change in other technical reserves	(90)	300	
Change in reserves for future life policyholders' benefits	284	724	
Change in reserves for policyholders' contractual profit participation	(68)	(73)	
Change in reserves for policyholders' dividends	11	(82)	
<b>Change in insurance reserves, gross</b>	<b>78</b>	<b>809</b>	
Ceded			
Change in reserves for insurance benefits	2	1	
Change in other technical reserves	–	–	
Change in reserves for future life policyholders' benefits	0	4	
Change in reserves for policyholders' contractual profit participation	1	1	
Change in reserves for policyholders' dividends	–	–	
<b>Change in insurance reserves, ceded</b>	<b>3</b>	<b>6</b>	
Net			
Change in reserves for insurance benefits	(58)	(59)	
Change in other technical reserves	(90)	300	
Change in reserves for future life policyholders' benefits	284	728	
Change in reserves for policyholders' contractual profit participation	(67)	(71)	
Change in reserves for policyholders' dividends	11	(82)	
<b>Change in insurance reserves, net of reinsurance</b>	<b>81</b>	<b>815</b>	

### 13. Senior and other debts and subordinated debt

Senior and other debts are all due in less than 12 months.

Subordinated debt is granted for an unlimited period of time, with the right to terminate in less than 12 months subject to FINMA approval.

## Notes to the financial statements (continued)

### 14. Liabilities from insurance and reinsurance business

Liabilities from insurance and reinsurance business	in CHF millions, as of December 31	2024	2023
	Amounts due to policyholders	81	374
	Amounts due to agents and intermediaries	0	1
	Amounts due to insurance and reinsurance companies	3	10
	<b>Liabilities from insurance and reinsurance business</b>	<b>85</b>	<b>385</b>

### 15. Shareholders' equity

Shareholders' equity	in CHF millions	Statutory	Voluntary	Profit carried forward	Total
		retained earnings	retained earnings		shareholders' equity
As of 31.12.2022	60	41	878	160	1,139
Dividend paid	–	–	(75)	(160)	(235)
Net income after taxes	–	–	–	117	117
As of 31.12.2023	60	41	803	117	1,021
Dividend paid	–	–	(58)	(117)	(175)
Net income after taxes	–	–	–	124	124
<b>As of 31.12.2024</b>	<b>60</b>	<b>41</b>	<b>745</b>	<b>124</b>	<b>970</b>

### 16. Assets and liabilities relating to Zurich Insurance Group

Assets and liabilities relating to Zurich Insurance Group	in CHF millions, as of December 31	2024	2023
Assets			
Investments in subsidiaries and associates	3	3	
Policyholders' loans and other loans	25	32	
Equity securities <sup>1</sup>	3	3	
Derivative assets	5	28	
Insurance reserves, ceded	31	29	
Receivables from insurance and reinsurance business	7	6	
Other receivables	1,486	1,265	
Accrued assets	2	3	
<b>Total assets</b>	<b>1,561</b>	<b>1,369</b>	
Liabilities			
Derivative liabilities	11	1	
Deposits received under ceded reinsurance contracts	16	16	
Liabilities from insurance and reinsurance business	3	8	
Other liabilities	296	268	
Accrued liabilities	18	15	
Subordinated debt	530	530	
<b>Total liabilities</b>	<b>875</b>	<b>839</b>	

1 ZLIC owns Zurich Insurance Group Ltd shares with a cost value of CHF 3 million as of December 31, 2024 and 2023.

### 17. Supplementary information

Supplementary information	in CHF millions for the years ended December 31	2024	2023
		Commitments under investment agreements, net of funding	103
		Pledged assets cash deposits	35
		Contingent liabilities	6
		Liabilities to pension funds	–
		Leasing obligations not recorded on the balance sheet	1
			1

During the year ZLIC employed an average full-time equivalent of less than 50.

The Zurich Life Insurance Company Ltd is a member of the Zurich VAT group (CHE-116.288.787 VAT) and is therefore jointly and severally liable for the VAT debts of the entire Group to the Swiss Federal Tax Administration.

### 18. Net release of hidden reserves

In 2024 and 2023, there was no release of hidden reserves to be reported according to Swiss Code of Obligations.

## Appropriation of available earnings and voluntary retained earnings as proposed by the Board of Directors

number of shares, as of December 31	2024	2023
Registered shares eligible for dividends		
Eligible shares	60,000,000	60,000,000

The available earnings and the voluntary retained earnings originate as follows:

in CHF	
<u>Available earnings</u>	
As of January 1, 2024	117,229,061
Dividend paid out of available earnings	(117,000,000)
Net income after taxes	123,753,167
<b>Available earnings, as of December 31, 2024</b>	<b>123,982,228</b>
<u>Voluntary retained earnings</u>	
As of January 1, 2024	803,000,000
Dividend paid out of voluntary retained earnings	(58,000,000)
<b>Voluntary retained earnings, as of December 31, 2024</b>	<b>745,000,000</b>

The Board of Directors proposes to the Annual General Meeting, to be held on April 15, 2025, to appropriate a dividend of CHF 165,000,000 out of the available earnings and a part of the voluntary retained earnings as follows:

in CHF	
<u>Appropriation of available earnings</u>	
As of December 31, 2024	123,982,228
Dividend paid out of available earnings	(123,000,000)
<b>Balance carried forward</b>	<b>982,228</b>

in CHF	
<u>Appropriation of voluntary retained earnings</u>	
As of December 31, 2024	745,000,000
Dividend paid out of voluntary retained earnings	(42,000,000)
<b>Balance carried forward</b>	<b>703,000,000</b>

As the statutory retained earnings has reached 50 percent of the share capital, no further allocation will be made.

Zurich, April 15, 2025

**On behalf of the Board of Directors of Zurich Life Insurance Company Ltd**

Stephan van Vliet  
Chair of the Board

Justine Kelly  
Vice-Chair of the Board

# Report of the statutory auditor



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To the General Meeting of  
Zurich Life Insurance Company Ltd, Zurich

Zurich, April 15, 2025

## Report of the statutory auditor

### Report on the audit of the financial statements



#### Opinion

We have audited the financial statements of Zurich Life Insurance Company Ltd (hereinafter referred to as "the Company"), which comprise the balance sheet as at December 31, 2024, and the income statement for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the financial statements (pages 4 to 12) comply with Swiss law and the Company's articles of association.



#### Basis for opinion

We conducted our audit in accordance with Swiss law and Swiss Standards on Auditing (SAC). Our responsibilities under those provisions and standards are further described in the "Auditor's responsibilities for the audit of the financial statements" section of our report. We are independent of the Company in accordance with the provisions of Swiss law and the requirements of the Swiss audit profession, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



#### Other information

The Board of Directors is responsible for the other information. The other information comprises the information included in the annual report, but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

## Report of the statutory auditor (continued)



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In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



### **Board of Directors' responsibilities for the financial statements**

The Board of Directors is responsible for the preparation of the financial statements in accordance with the provisions of Swiss law and the Company's articles of association, and for such internal control as the Board of Directors determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern, and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.



### **Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Swiss law and SA-CH will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on EXPERTsuisse's website at: <https://www.expertsuisse.ch/en/audit-report>. This description forms an integral part of our report.

## Report of the statutory auditor (continued)



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### Report on other legal and regulatory requirements



In accordance with Art. 728a para. 1 item 3 CO and SA-CH 890, we confirm that an internal control system exists, which has been designed for the preparation of the financial statements according to the instructions of the Board of Directors.

Based on our audit in accordance with Art. 728a para. 1 item 2 CO, we confirm that the proposal of the Board of Directors complies with Swiss law and the Company's articles of association. We recommend that the financial statements submitted to you be approved.

Ernst & Young Ltd

Philip Kirkpatrick  
Licensed audit expert  
(Auditor in charge)

Sophie Krumsiek  
Chartered certified accountant (UK)

#### Enclosures

- ▶ Financial statements (income statements, balance sheets, notes)
- ▶ Proposal of the Board of Directors

## Disclaimer and cautionary statement

Certain statements in this document are forward-looking statements, including, but not limited to, statements that are predictions of or indicate future events, trends, plans or objectives of Zurich Life Insurance Company Ltd. Forward-looking statements include statements regarding Zurich Life Insurance Company Ltd's targeted profit, return on equity targets, expenses, pricing conditions, dividend policy and underwriting and claims results, business initiatives (including, but not limited to, sustainability matters) as well as statements regarding Zurich Life Insurance Company Ltd's understanding of general economic, financial and insurance market conditions and expected developments. Undue reliance should not be placed on such statements because, by their nature, they are subject to known and unknown risks and uncertainties and can be affected by other factors that could cause actual results and plans, policies, initiatives and objectives of Zurich Life Insurance Company Ltd to differ materially from those expressed or implied in the forward-looking statements (or from past results). Factors such as (i) general economic conditions and competitive factors, particularly in key markets; (ii) the risk of a global economic downturn, in the financial services industries in particular; (iii) performance of financial markets; (iv) levels of interest rates and currency exchange rates; (v) frequency, severity and development of insured claims events; (vi) mortality and morbidity experience; (vii) policy renewal and lapse rates; (viii) increased litigation activity and regulatory actions; and (ix) changes in laws and regulations and in the policies of regulators and the possibility of conflict between different governmental standards and regulatory regimes may have a direct bearing on the results of operations of Zurich Life Insurance Company Ltd and on whether the targets will be achieved. Zurich Life Insurance Company Ltd undertakes no obligation to publicly update or revise any of these forward-looking statements, whether to reflect new information, future events or circumstances or otherwise.

It should be noted that past performance is not a guide to future performance. Please also note that interim results are not necessarily indicative of full year results.

Persons requiring advice should consult an independent adviser.

This communication does not constitute an offer or an invitation for the sale or purchase of securities in any jurisdiction.

THIS COMMUNICATION DOES NOT CONTAIN AN OFFER OF SECURITIES FOR SALE IN THE UNITED STATES; SECURITIES MAY NOT BE OFFERED OR SOLD IN THE UNITED STATES ABSENT REGISTRATION OR EXEMPTION FROM REGISTRATION, AND ANY PUBLIC OFFERING OF SECURITIES TO BE MADE IN THE UNITED STATES WILL BE MADE BY MEANS OF A PROSPECTUS THAT MAY BE OBTAINED FROM THE ISSUER AND THAT WILL CONTAIN DETAILED INFORMATION ABOUT THE COMPANY AND MANAGEMENT, AS WELL AS FINANCIAL STATEMENTS.



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