

# Solutions for protecting your business

Risk Engineering





# Solutions beyond risk transfer

## **Zurich Risk Engineering**

Zurich's Risk Engineers design and deliver risk services for customers across a range of industries and global locations. Tailored to your organization and working with you, we build a package of services to help you best manage your risks. In addition, we partner with specialist third parties to ensure you are working with the most in-depth expertise.

## **Expertise**

Our in-house team of experts have industry, business and specific risk specialisms. We work with our underwriting and claims teams to understand customers' challenges and issues and work together on effective solutions.

## **Data-led**

Taking a data-led approach, we provide risk insights, globally consistent peer benchmarking and claims analysis, which means our recommended actions are specific to your needs.

## **Our Technology**

All of our customers can access our award-winning digital tools including My Zurich and Zurich Risk Advisor and our Remote Collaboration tool.

## **Training**

We offer a number of training services catering for a range of organizational needs.

This guide details our available services and what benefits these have for your organization.

## Our Risk Engineering Services

### Business resilience

Find out how much resilience your business really requires – and how to build it, at no or little cost. Also, why lean yet resilient supply chains are more crucial than ever, and how to thrive in turbulent times.



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### Chemical, pharmaceutical, food and beverage

Learn how the risk landscape is evolving in the chemical/pharma/food/beverage industries – and how Zurich's tools and solutions can help companies manage their risk.



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### Climate change and natural hazard

Learn how Zurich's data-led insights and global expertise can help companies to manage risks related to climate change and natural hazards.



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### Construction

Read how Zurich deploys data, tools and industry insights to help construction companies protect their businesses, job sites and work crews.



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### Cyber

With cybercrime on the rise, this factsheet can help your organization develop a more robust risk mitigation strategy, build resilience and prevent computer-related losses.



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### Employers' liability

In this factsheet we reveal how employers can improve health and safety in the workplace, help prevent work-related illness and injury, and manage liability risk.



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### Fire: Protect your people and property

Facts and insights to help your company put in place an appropriate fire protection system and avoid fire-related losses.



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### Liability

Discover why companies struggle to navigate the highly complex area of legal liability, and why Zurich is an established leader in managing new and emerging risks.



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### Machinery breakdown

Although we all rely on machines, many businesses have gaps in their breakdown coverage. Find out how Zurich helps companies to identify their machine-based risks, protect against breakdown, and improve maintenance of critical equipment.



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### Marine

A deep dive into Zurich's tools and solutions for reducing marine risk, safeguarding cargo, and keeping supply chains flowing.



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### Motor fleet

Learn about Zurich's industry-leading solutions for motor risk assessment, coaching, training and driver behavior technology, and how we help businesses to develop and sustain a positive safety culture.



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### Powergen

Read about the unique challenges facing the energy industry today – and how Zurich uses global, data-driven insights to help companies navigate complex energy risks amid a rapidly evolving regulatory and environmental landscape.



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### Property

We outline a few common challenges in the area of commercial property risk, and how Zurich helps businesses protect their property using high-quality risk data.



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### Workers' compensation

Exploring why many companies lack a strong worker safety program – and are turning to Zurich for workplace-injury guidance, local regulation knowledge, and solutions to help lower claims.



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### Digital capabilities

Learn about Zurich's end-to-end digital solutions.

[My Zurich](#)



[Zurich Risk Advisor](#)



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My Zurich is an intuitive and dynamic risk management centre, available to all of our customers globally and relevant to all sectors and lines of business. By drawing together real-time overviews of your whole portfolio, including all policies, claims and risk engineering actions, you can drill down to review specific details such as a single policy document.

This interconnectivity enables you to monitor:

Policy, invoice issuance and premiums by country or insurance programme;

The implementation status of insurance programmes;

Claims linked to particular policies;

Policy premiums in programme and local currencies; and

All documentation for download, including policies, invoices and certificates.

You can also review the complete claims history of your organisation, from a global overview right down to specific claims detail.

My Zurich also enables access to global Risk Engineering expertise and risk improvement actions. RIAs can come from our Risk Consultants or from your own use of Zurich Risk Advisor.



Zurich Risk Advisor



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**Zurich Risk Advisor** is an online tool that allows you to self-assess your risk, implement improvement measures and monitor progress. Reports can be produced and disclosed to underwriters to support risk initiatives.

It is constantly evolving with new features coming online to support you through a range of self-assessment, insight and risk improvement tools. Advice is available within the tool to support you on a day to day basis.

**Zurich Risk Advisor also supports you with:**

#### **Self- Risk Assessments**

Zurich Risk Advisor includes a number of self assessment modules across all our services. Work your way through the same risk categories as our Risk Assessment, selecting the multiple choice answer that best fits your current standard. Choose the Risk Improvement Ideas (RII) that suit your organisation. Then run and share the Excel and PDF outputs to help demonstrate and improve your liability risks and claims defence. Monitor progress across your locations through My Zurich.

#### **Risk Snapshots**

You and your employees can dip in and out of these quick and easy to use tools. Simple yes or no answers linked to our Risk Insight guidance and Risk Improvement Ideas provide you with a powerful risk management tool written by our experts. Share your PDF reports with colleagues, locations or other stakeholders. Track your completion of RII via the application.

#### **Remote Collaboration**

If you need our opinion on a liability hazard or property risk, or you've implemented a Risk Improvement Action and want one of our Risk Engineers to see it, the remote collaboration function enables you and our Risk Engineer to discuss the matter and how to view it using your mobile device.



[My Zurich](#)



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