



ASSESSMENT REPORT 2019

Zurich Insurance Group



INTRODUCTION

The Assessment report is designed to provide feedback to signatories to support ongoing learning and development.

A brief description of the each section of this report and how it should be interpreted is provided below. The high-level assessment methodology can be found here and a companion document explaining the assessment of each indicator can be found here

ORGANISATIONAL OVERVIEW

This section provides an overview of the main characteristics of your organisation. This determined which modules and indicators you reported on and determines your peer groups.

SUMMARY SCORECARD

This section provides an overview of your aggregate score for each module and the median score. These bands range from 'A+' (top band) to 'E' (lowest band).

ASSESSMENT BY MODULE

For each module you reported on, you will see a section that shows your:

- Year-on-year performance
- Indicator scorecard
- · Section scores
- · Comparison to peer groups

PUBLISHING IN THE DATA PORTAL

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However, the Data Portal does facilitate signatories to share these reports bilaterally with other signatories.

To request access, use the "Find A Report" tab to search, and click "Request access". To check pending requests on your own reports, go to "Settings and Requests" tab. Your nominated Data Portal Contact can approve or decline requests.

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YEAR ON YEAR PERFORMANCE

These charts show the trend in your module band over the last three years, and also shows the trend across the average of all reporting signatories.

INDICATOR SCORECARD

Your indicator scorecard summarises the scores you achieved for each assessed indicator within each module.

These will range from zero stars to three stars. It also provides basic information about the performance of your organisation compared with other signatories that responded to that indicator. The number of stars determines your overall module score. Please refer to the assessment methodology summary for additional information about how these scores are calculated.

PEER COMPARISON

Your total aggregated performance band for each module will be compared against your peer groups in a series of distribution charts.

Organisational Overview

This section provides an overview of your organisation. These characteristics are used to define your peer groups.

MAIN CHARACTERISTICS			
Name	Zurich Insurance Group		
Signatory Category	Asset Owner		
Signatory Type	Insurance company		
Size	US\$ > 10 billion AUM		
Signed PRI Initiative	2012		
Region	Europe		
Country	Switzerland		
Disclosure of Voluntary Indicators	100% from 48 Voluntary indicators		

YOUR ORGANISATION'S ASSETS UNDER MANAGEMENT (AUM)†					
Asset Class	Internally Managed	Externally Managed			
Listed equity	<10%	<10%			
Fixed income	10-50%	>50%			
Private equity	0	<10%			
Property	<10%	0			
Infrastructure	0	0			
Commodities	0	0			
Hedge funds	0	<10%			
Forestry	0	0			
Farmland	0	0			
nclusive finance	0	0			
Cash	<10%	0			
Other 1	<10%	<10%			
Other 2	<10%	<10%			

 $[\]uparrow$ Asset classes were aggregated to four ranges: 0%; <10%; 10-50% and >50%

Summary Scorecard

AUM	Module Name	Your Score	Your Median Score Score
	01.Strategy & Governance	A+	
Indirect - M	lanager Sel., App. & Mon		
<10%	02. Listed Equity	A	
10-50%	03. Fixed Income - SSA	A	В
<10%	04. Fixed Income - Corporate Financial	A	В
10-50%	05. Fixed Income - Corporate Non-Financial	A	В
<10%	06. Fixed Income - Securitised	Е	■ I _B
<10%	07. Private Equity	A	
Direct & Ac	ctive Ownership Modules		
<10%	10. Listed Equity - Incorporation	A+	В
<10%	11. Listed Equity - Active Ownership	В	В
10-50%	12. Fixed Income - SSA	A+	В
<10%	13. Fixed Income - Corporate Financial	A	В
<10%	14. Fixed Income - Corporate Non-Financial	A	В
<10%	17. Property	В	В

Strategy And Governance

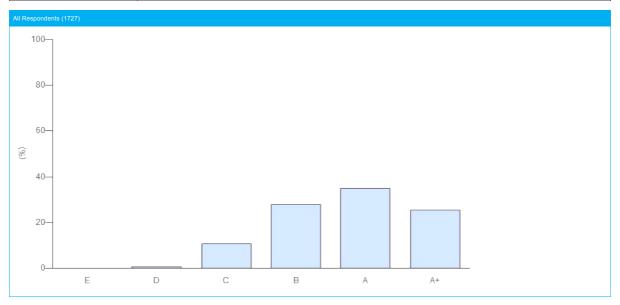
Indicator Scorecard

Module	Strategy and Governance
Total Score	30 ★ (out of a maximum 30 ★ from 10 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from SG 08.a, SG 08.b, SG 11.
Band	A+

SECTION	INDICATOR		MEDIAN	YOUR	CHANGE AGAINST	
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR
	SG 01	CORE	RI Policy and coverage	★★★ (1728)	***	_
RI Policy	SG 02	CORE	Publicly available RI policy or guidance documents	★★☆ (1728)	***	_
	SG 03	CORE	Conflicts of interest	★★★ (1728)	***	_
Objective & Strategies	SG 05	CORE	RI goals and objectives	★★★ (1728)	***	_
	SG 07	CORE	RI roles and responsibilities	★★★ (1728)	***	_
Governance & Human Resources	SG 08a	ADDITIONAL	RI in performance management & rewards	★★★ (1728)	***	_
	SG 08b	ADDITIONAL	RI in personal development / training	★★☆ (1728)	***	_
	SG 09	CORE	Collaborative organisations / initiatives	★★☆ (1728)	***	_
Promoting RI	SG 10	CORE	Promoting RI independently	★★★ (1728)	***	_
	SG 11	ADDITIONAL	Dialogue with public policy makers or standard setters	☆☆☆ (1728)	***	_
ESG Issues In Asset Allocation	SG 14	ADDITIONAL	Investment risks and opportunity	★★★ (1728)	***	_
Assurance of Responses	CM 01	ADDITIONAL	Assurance, verification, or review	★★☆ (1728)	***	_

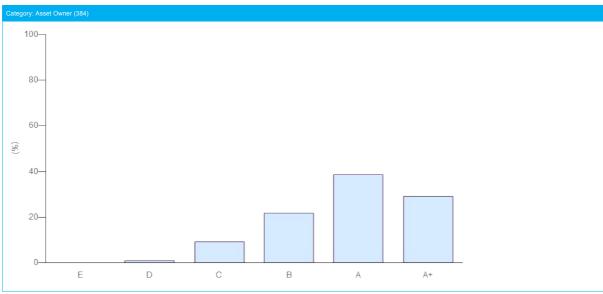
Your Strategy and Governance module score has been compared to relevant peer groups in a series of distribution charts below.

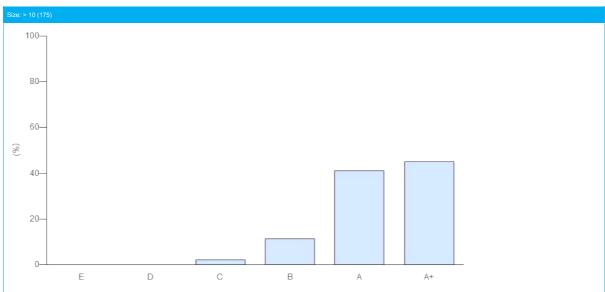
Module	STRATEGY AND GOVERNANCE
Band	A+



Your Strategy and Governance module score has been compared to relevant peer groups in a series of distribution charts below.

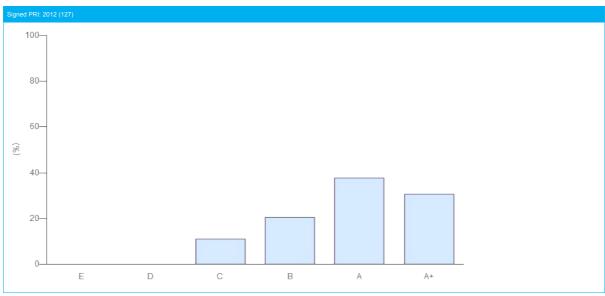
Module	STRATEGY AND GOVERNANCE
Band	A+

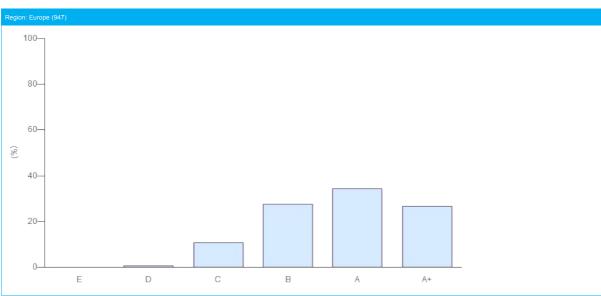




Your Strategy and Governance module score has been compared to relevant peer groups in a series of distribution charts below.

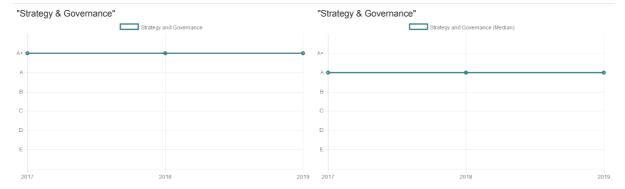
Module	STRATEGY AND GOVERNANCE
Band	A+





Your Company Year-On-Year Performance

Average Year-On-Year Trends



Indirect - Listed Equity

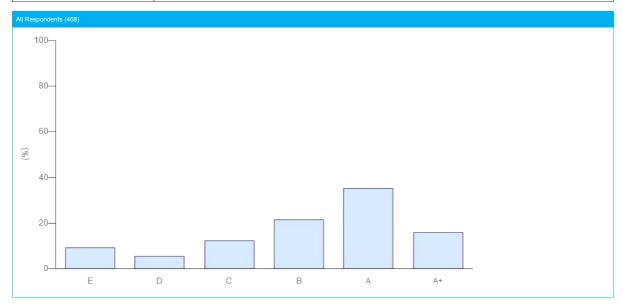
Indicator Scorecard

Module	Indirect - Listed Equity
Total Score	35 ★ (out of a maximum 39 ★ from 13 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 03.1b, SAM 04.3.
Band	A

OFOTION			INDICATOR	MEDIAN	YOUR	CHANGE AGAINST LAST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	YEAR
Overview	SG 12.3	CORE	Selection, appointment and review of investment consultants	*** (156)	N/A	_
Overview	SG 12.5	CORE	Monitoring fiduciary managers	*** (116)	N/A	_
	SAM 02.1	CORE	Selection - RI in documentation	★★★ (468)	***	_
	SAM 02.2a	CORE	Selection - Strategy	*** (468)	***	_
	SAM 02.2b	ADDITIONAL	Selection - ESG people/oversight	★★★ (468)	***	_
	SAM 02.2c	CORE	Selection - Portfolio construction/valuation	★★☆ (468)	***	_
Selection	SAM 02.3	CORE	Selection processes - General	*** (468)	***	_
Selection	SAM 02.4	ADDITIONAL	Selection processes - RI considerations	★★★ (468)	***	_
	SAM 03.1a	ADDITIONAL	Selection -Engagement	★★☆ (292)	***	_
	SAM 03.1b	ADDITIONAL	Selection - (Proxy) voting	★★☆ (279)	***	_
	SAM 03.2	ADDITIONAL	Selection - Engagement effectiveness	★★☆ (292)	***	_
	SAM 03.3	ADDITIONAL	Selection - (Proxy) voting effectiveness	★☆☆ (279)	***	_
	SAM 04.1	CORE	Appointment - General	★★☆ (444)	***	_
Appointment	SAM 04.2	CORE	Appointment - Objectives & Controls	★★★ (444)	***	_
	SAM 04.3	ADDITIONAL	Appointment - Incentives & Controls	★★☆ (444)	***	•
	SAM 05.1	CORE	Monitoring - General	★★★ (468)	***	_
	SAM 05.2	ADDITIONAL	Monitoring - Measuring progress	★☆☆ (468)	***	_
Monitoring	SAM 06.1a	ADDITIONAL	Monitoring - Engagements	★★☆ (292)	***	_
	SAM 06.1b	ADDITIONAL	Monitoring - (proxy) Voting	★★☆ (279)	***	_
	SAM 07	CORE	Percentages of (proxy) votes cast	*** (279)	***	_
Outputs and Outcomes	SAM 09.1	ADDITIONAL	Examples of ESG factors	★★★ (468)	***	_
Communication	SG 19	CORE	Disclosure of RI considerations	★☆☆ (468)	***	_

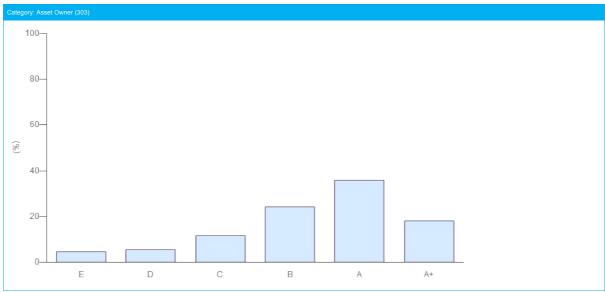
Your Indirect - Listed Equity module score has been compared to relevant peer groups in a series of distribution charts below.

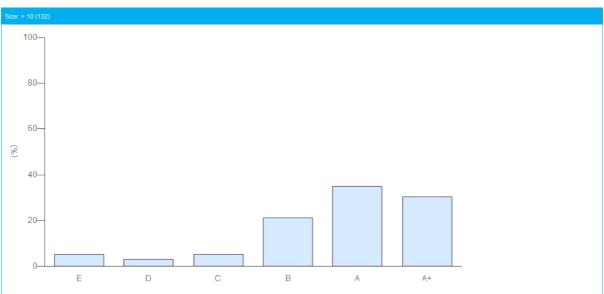
Module	INDIRECT - LISTED EQUITY
Band	A



Your Indirect - Listed Equity module score has been compared to relevant peer groups in a series of distribution charts below.

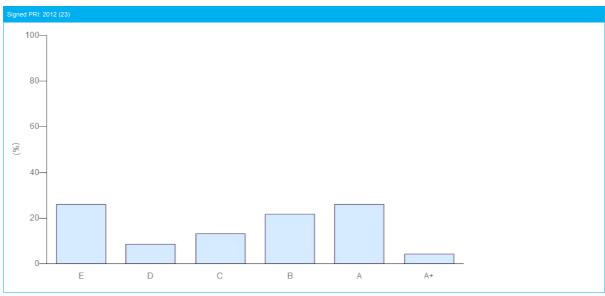
Module	INDIRECT - LISTED EQUITY
Band	A

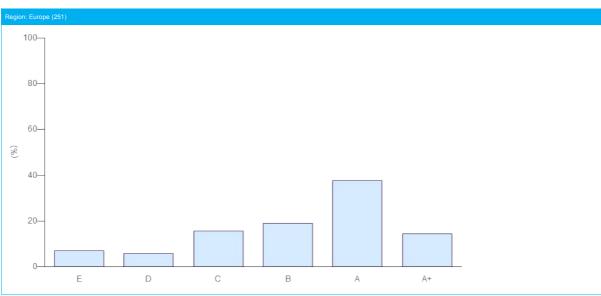




Your Indirect - Listed Equity module score has been compared to relevant peer groups in a series of distribution charts below.

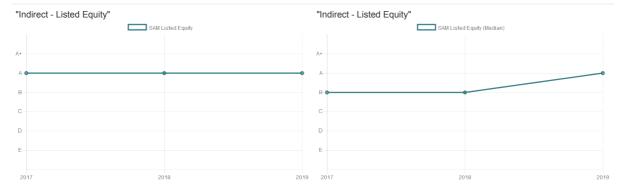
Module	INDIRECT - LISTED EQUITY
Band	A





Your Company Year-On-Year Performance

Average Year-On-Year Trends



Indirect - Fixed Income SSA

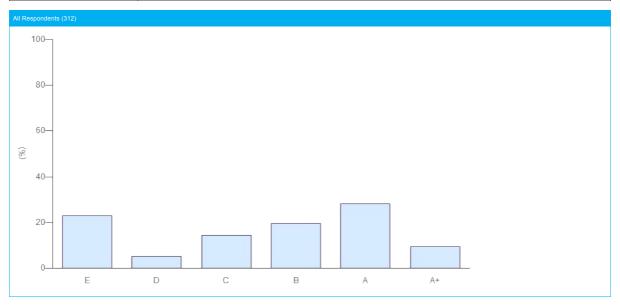
Indicator Scorecard

Module	Indirect - Fixed Income SSA
Total Score	34 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 04.3, SAM 05.2.
Band	A

SECTION	INDICATOR			MEDIAN	YOUR	CHANGE AGAINST LAST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	YEAR
Overview	SG 12.3	CORE	Selection, appointment and review of investment consultants	*** (97)	N/A	_
Overview	SG 12.5	CORE	Monitoring fiduciary managers	★★★ (83)	N/A	_
	SAM 02.1	CORE	Selection - RI in documentation	★★☆ (312)	***	•
	SAM 02.2a	CORE	Selection - Strategy	★★★ (312)	***	_
Selection	SAM 02.2b	ADDITIONAL	Selection - ESG people/oversight	★★☆ (312)	***	_
Ocionion	SAM 02.2c	CORE	Selection - Portfolio construction/valuation	★☆☆ (312)	***	_
	SAM 02.3	CORE	Selection processes - General	★★★ (312)	***	_
	SAM 02.4	ADDITIONAL	Selection processes - RI considerations	★★★ (312)	***	_
	SAM 04.1	CORE	Appointment - General	★★☆ (296)	***	_
Appointment	SAM 04.2	CORE	Appointment - Objectives & Controls	*** (296)	***	_
	SAM 04.3	ADDITIONAL	Appointment - Incentives & Controls	★★☆ (296)	***	•
Monitoring	SAM 05.1	CORE	Monitoring - General	★★☆ (312)	***	_
Widnitoffing	SAM 05.2	ADDITIONAL	Monitoring - Measuring progress	☆☆☆ (312)	***	_
Outputs and Outcomes	SAM 09.1	ADDITIONAL	Examples of ESG factors	☆☆☆ (312)	***	_
Communication	SG 19	CORE	Disclosure of RI considerations	★☆☆ (312)	***	_

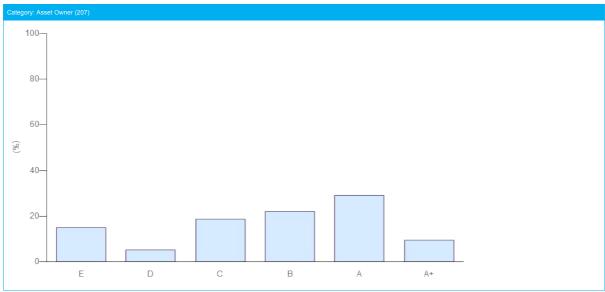
Your Indirect - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

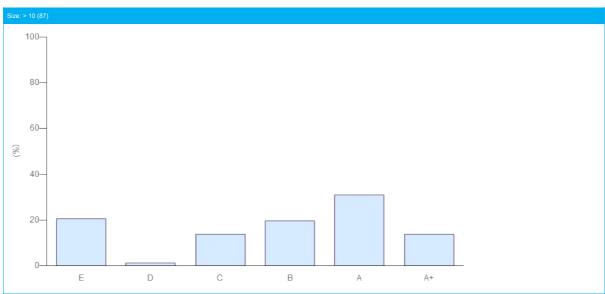
Module	INDIRECT - FIXED INCOME SSA
Band	A



Your Indirect - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

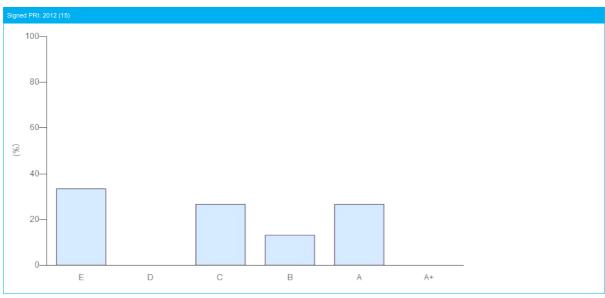
Module	INDIRECT - FIXED INCOME SSA
Band	A

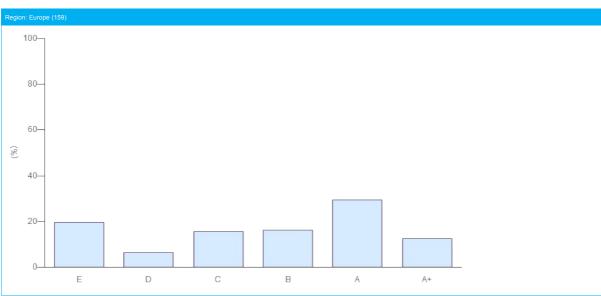




Your Indirect - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

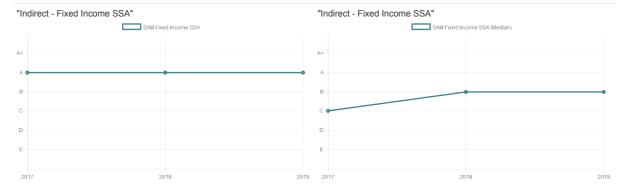
Module	INDIRECT - FIXED INCOME SSA
Band	A





Your Company Year-On-Year Performance

Average Year-On-Year Trends



Indirect - Fixed Income Corporate (Financial)

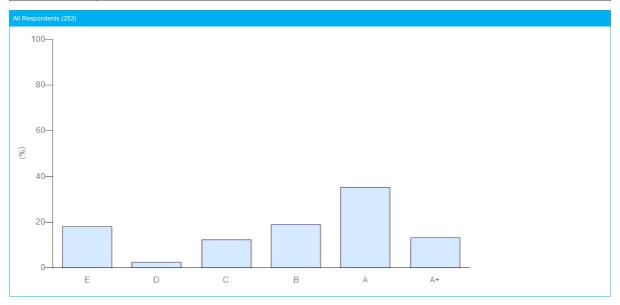
Indicator Scorecard

Module	Indirect - Fixed Income Corporate (Financial)
Total Score	34 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 04.3, SAM 05.2.
Band	A

OF OF ION	INDICATOR			MEDIAN	YOUR	CHANGE AGAINST LAST
SECTION	NUMBER	ТҮРЕ	TOPIC	PEER SCORE (# PEERS)	SCORE	YEAR
Overview	SG 12.3	CORE	Selection, appointment and review of investment consultants	★★★ (61)	N/A	_
Cicinion	SG 12.5	CORE	Monitoring fiduciary managers	★★★ (63)	N/A	_
	SAM 02.1	CORE	Selection - RI in documentation	★★★ (253)	***	_
	SAM 02.2a	CORE	Selection - Strategy	★★★ (253)	***	_
	SAM 02.2b	ADDITIONAL	Selection - ESG people/oversight	★★★ (253)	***	_
Selection	SAM 02.2c	CORE	Selection - Portfolio construction/valuation	★★☆ (253)	***	_
Selection	SAM 02.3	CORE	Selection processes - General	★★★ (253)	***	_
	SAM 02.4	ADDITIONAL	Selection processes - RI considerations	*** (253)	***	_
	SAM 03.1a	ADDITIONAL	Selection -Engagement	★☆☆ (175)	***	_
	SAM 03.2	ADDITIONAL	Selection - Engagement effectiveness	★☆☆ (175)	***	_
	SAM 04.1	CORE	Appointment - General	★★☆ (236)	***	_
Appointment	SAM 04.2	CORE	Appointment - Objectives & Controls	*** (236)	***	_
	SAM 04.3	ADDITIONAL	Appointment - Incentives & Controls	★★☆ (236)	***	•
	SAM 05.1	CORE	Monitoring - General	★★☆ (253)	***	-
Monitoring	SAM 05.2	ADDITIONAL	Monitoring - Measuring progress	★☆☆ (253)	***	_
	SAM 06.1	ADDITIONAL	Monitoring engagements	☆☆☆ (175)	***	_
Outputs and Outcomes	SAM 09.1	ADDITIONAL	Examples of ESG factors	☆☆☆ (253)	***	_
Communication	SG 19	CORE	Disclosure of RI considerations	★☆☆ (253)	***	_

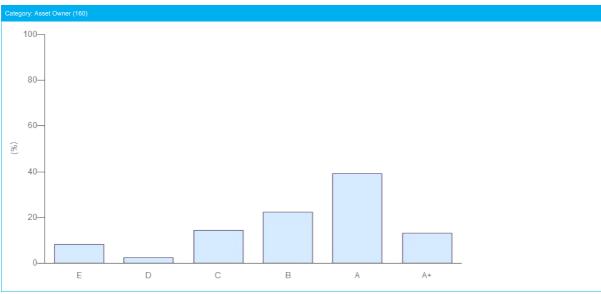
Your Indirect - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

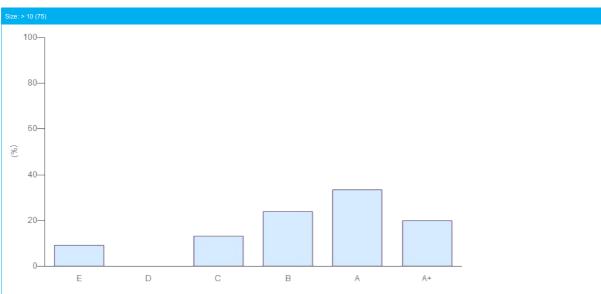
Module	INDIRECT - FIXED INCOME CORPORATE FINANCIAL
Band	A



Your Indirect - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

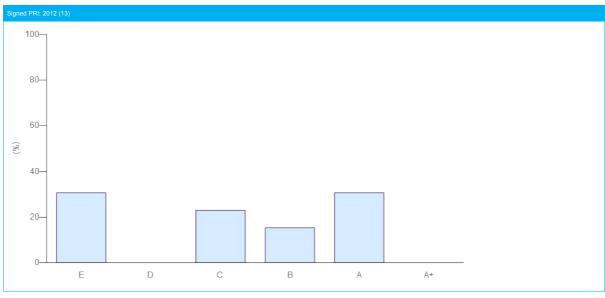
Module	INDIRECT - FIXED INCOME CORPORATE FINANCIAL
Band	A

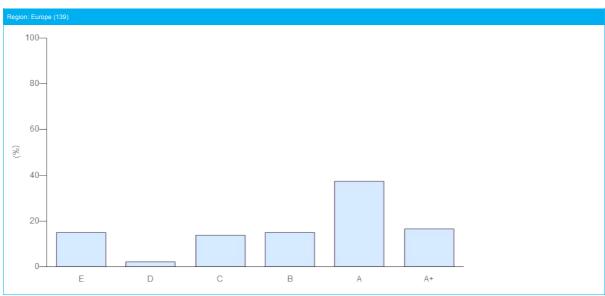




Your Indirect - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

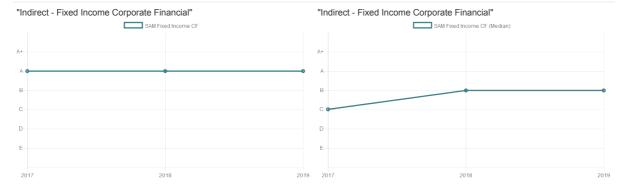
Module	INDIRECT - FIXED INCOME CORPORATE FINANCIAL
Band	A





Your Company Year-On-Year Performance

Average Year-On-Year Trends



Indirect - Fixed Income Corporate (Non-Financial)

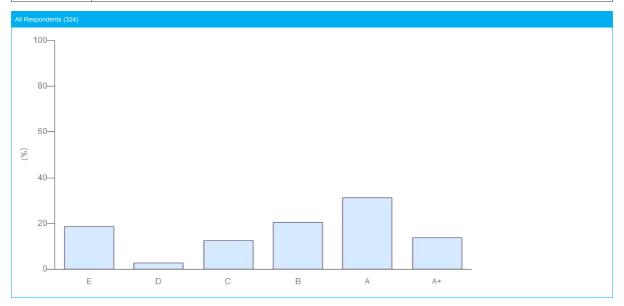
Indicator Scorecard

Module	Indirect - Fixed Income Corporate (Non-Financial)
Total Score	34 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 04.3, SAM 05.2.
Band	A

o Foriou	INDICATOR			MEDIAN	YOUR	CHANGE AGAINST LAST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	YEAR
Overview	SG 12.3	CORE	Selection, appointment and review of investment consultants	*** (78)	N/A	_
Overview	SG 12.5	CORE	Monitoring fiduciary managers	*** (83)	N/A	-
	SAM 02.1	CORE	Selection - RI in documentation	★★★ (324)	***	_
	SAM 02.2a	CORE	Selection - Strategy	★★★ (324)	***	_
	SAM 02.2b	ADDITIONAL	Selection - ESG people/oversight	★★★ (324)	***	_
Selection	SAM 02.2c	CORE	Selection - Portfolio construction/valuation	★★☆ (324)	***	_
Selection	SAM 02.3	CORE	Selection processes - General	★★★ (324)	***	_
	SAM 02.4	ADDITIONAL	Selection processes - RI considerations	★★★ (324)	***	_
	SAM 03.1a	ADDITIONAL	Selection -Engagement	★☆☆ (214)	***	_
	SAM 03.2	ADDITIONAL	Selection - Engagement effectiveness	★☆☆ (214)	***	_
	SAM 04.1	CORE	Appointment - General	★★☆ (305)	***	_
Appointment	SAM 04.2	CORE	Appointment - Objectives & Controls	★★★ (305)	***	_
	SAM 04.3	ADDITIONAL	Appointment - Incentives & Controls	★★☆ (305)	***	•
Monitoring	SAM 05.1	CORE	Monitoring - General	★★☆ (324)	***	_
	SAM 05.2	ADDITIONAL	Monitoring - Measuring progress	★☆☆ (324)	***	_
	SAM 06.1	ADDITIONAL	Monitoring - Engagements	☆☆☆ (214)	***	_
Outputs and Outcomes	SAM 09.1	ADDITIONAL	Examples of ESG factors	☆☆☆ (324)	***	_
Communication	SG 19	CORE	Disclosure of RI considerations	★☆☆ (324)	***	_

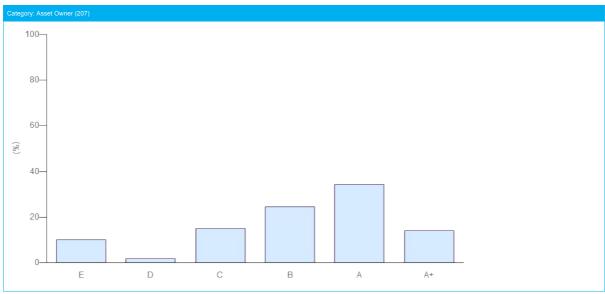
Your Indirect - Fixed Income Corporate Non Financial module score has been compared to relevant peer groups in a series of distribution charts below.

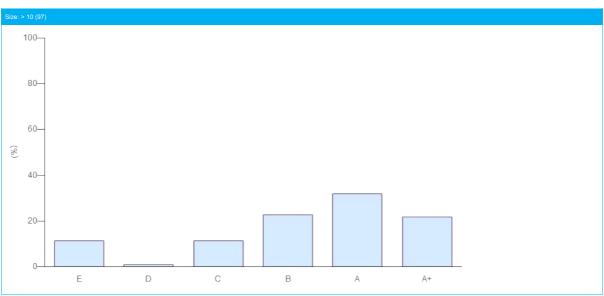
Module	INDIRECT - FIXED INCOME CORPORATE NON FINANCIAL	
Band	A	



Your Indirect - Fixed Income Corporate Non Financial module score has been compared to relevant peer groups in a series of distribution charts below.

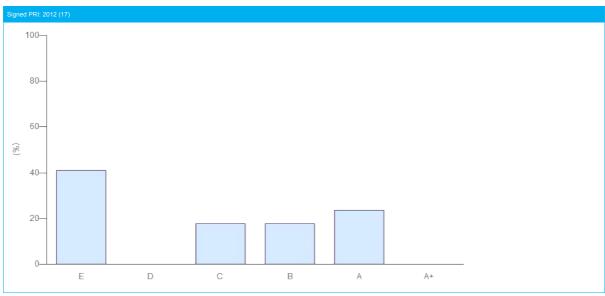
Module	INDIRECT - FIXED INCOME CORPORATE NON FINANCIAL
Band	A

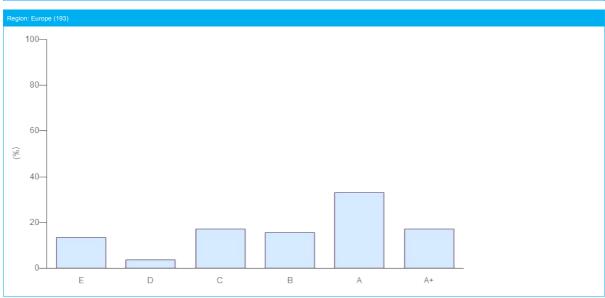




Your Indirect - Fixed Income Corporate Non Financial module score has been compared to relevant peer groups in a series of distribution charts below.

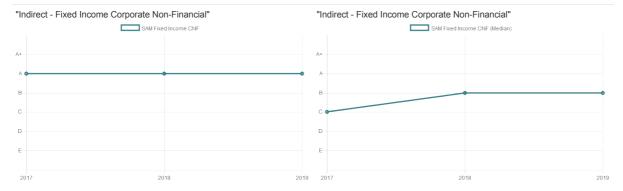
Module	INDIRECT - FIXED INCOME CORPORATE NON FINANCIAL
Band	A





Your Company Year-On-Year Performance

Average Year-On-Year Trends



Indirect - Private Equity

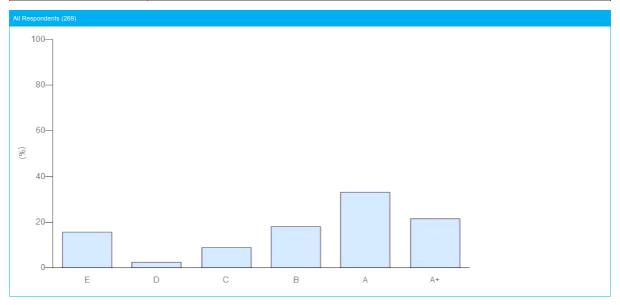
Indicator Scorecard

Module	Indirect - Private Equity
Total Score	33 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 04.3, SAM 09.1.
Band	A

SECTION	INDICATOR			MEDIAN	YOUR	CHANGE AGAINST LAST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	YEAR
Overview	SG 12.3	CORE	Selection, appointment and review of investment consultants	*** (49)	N/A	_
	SG 12.5	CORE	Monitoring fiduciary managers	*** (60)	N/A	_
	SAM 02.1	CORE	Selection - RI in documentation	*** (269)	***	_
	SAM 02.2a	CORE	Selection - Strategy	*** (269)	***	_
Selection	SAM 02.2b	ADDITIONAL	Selection - ESG people/oversight	*** (269)	***	_
Selection	SAM 02.2c	CORE	Selection - Portfolio construction/valuation	★★☆ (269)	***	•
	SAM 02.3	CORE	Selection processes - General	*** (269)	***	_
	SAM 02.4	ADDITIONAL	Selection processes - RI considerations	*** (269)	***	_
	SAM 04.1	CORE	Appointment - General	*** (251)	***	-
Appointment	SAM 04.2	CORE	Appointment - Objectives & Controls	*** (251)	***	-
	SAM 04.3	ADDITIONAL	Appointment - Incentives & Controls	*** (251)	***	•
Manitarina	SAM 05.1	CORE	Monitoring - General	★★☆ (269)	***	_
Monitoring	SAM 05.2	ADDITIONAL	Monitoring - Measuring progress	★☆☆ (269)	***	0
Outputs and Outcomes	SAM 09.1	ADDITIONAL	Examples of ESG factors	*** (269)	***	_
Communication	SG 19	CORE	Disclosure of RI considerations	★☆☆ (269)	***	_

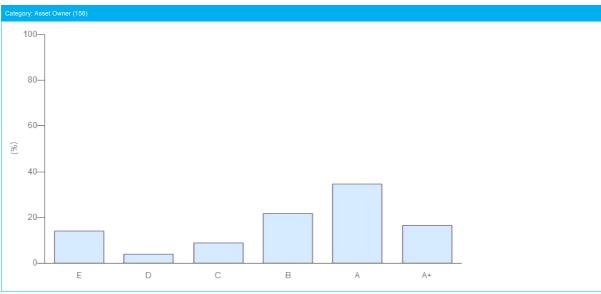
Your Indirect - Private Equity module score has been compared to relevant peer groups in a series of distribution charts below.

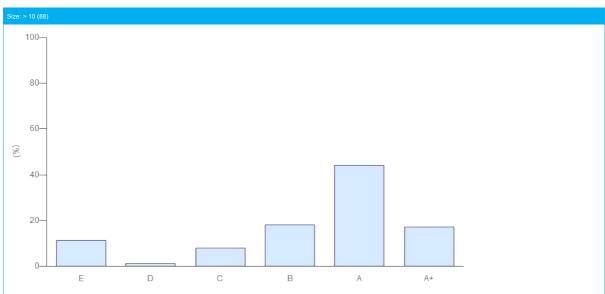
Module	INDIRECT - PRIVATE EQUITY
Band	A



Your Indirect - Private Equity module score has been compared to relevant peer groups in a series of distribution charts below.

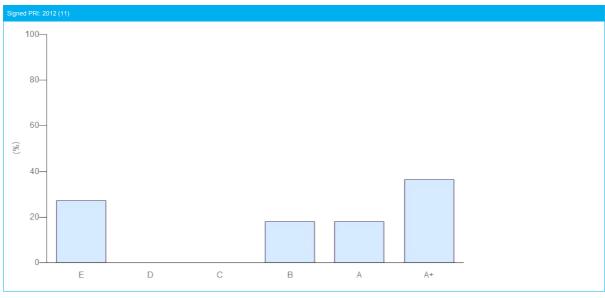
Module	INDIRECT - PRIVATE EQUITY
Band	A

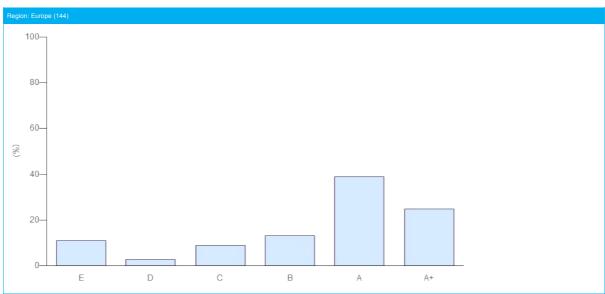




Your Indirect - Private Equity module score has been compared to relevant peer groups in a series of distribution charts below.

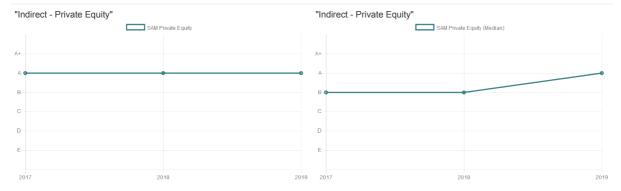
Module	INDIRECT - PRIVATE EQUITY
Band	A





Your Company Year-On-Year Performance

Average Year-On-Year Trends



DIRECT - LISTED EQUITY - INCORPORATION

MODULE OVERVIEW

The table below provides an overview of your Listed Equity Incorporation Band as well as your scores for Screening and/or Integration strategies. You receive a single score for this module, which is based on your main incorporation strategy, calculated using your reported information in indicator LEI 03. Both the Screening and Integration scores, if applicable, are presented in more detail in the following pages. Thematic approaches are not scored.

Module Band	A+
Score based on	Screening
Screening	A+
Integration	A+
Thematic	Not Scored

OVERVIEW OF INCORPORATION STRATEGIES (LEI 03)

ESG INCORPORATION STRATEGY	PERCENTAGE OF ACTIVE LISTED EQUITY TO WHICH THE STRATEGY IS APPLIED (%)
Screening alone	7 %
Thematic alone	0 %
Integration alone	0 %
Screening + integration strategies	93 %
Thematic + integration strategies	0 %
Screening + thematic strategies	0 %
All three strategies combined	0 %
No incorporation strategies applied	0 %

Your Company Year-On-Year Performance

Average Year-On-Year Trends



Direct - LISTED EQUITY - SCREENING

Indicator Scorecard

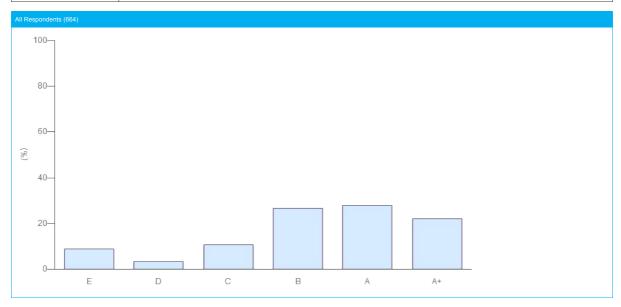
This module looks at how your organisation applies ESG screening to your internally managed listed equity holdings. If your organisation did not respond to an applicable indicator, you will see a score of

Module	LISTED EQUITY - INCORPORATION
Incorporation Strategy	SCREENING
Total Score	15 ★ (out of a maximum 15 ★ from 5 indicators). Your score includes 2 additionally assessed indicators and the additional part of your score was calculated from LEI 02, LEI 03.
Band	A+

SECTION	INDICATOR			MEDIAN	YOUR	CHANGE AGAINST
	NUMBER	TYPE	ТОРІС	PEER SCORE (# PEERS)	SCORE	LAST YEAR
IMPLEMENTATION PROCESSES	LEI 02	ADDITIONAL	Type of ESG information used in investment decision	★★★ (664)	***	_
	LEI 03	ADDITIONAL	Information from engagement and/or voting used in investment decision-making	★★★ (664)	***	•
IMPLEMENTATION: SCREENING	LEI 05	CORE	Processes to ensure screening is based on robust analysis	★★★ (664)	***	_
	LEI 06	ADDITIONAL	Processes to ensure fund criteria are not breached	★★☆ (664)	***	•
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	★☆☆ (664)	***	•
	SG 19b	CORE	Disclosure of approach to clients/beneficiaries	★★☆ (664)	***	•

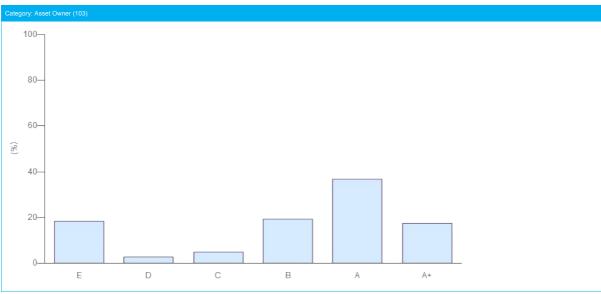
Your Direct - Listed Equity - Screening module score has been compared to relevant peer groups in a series of distribution charts below.

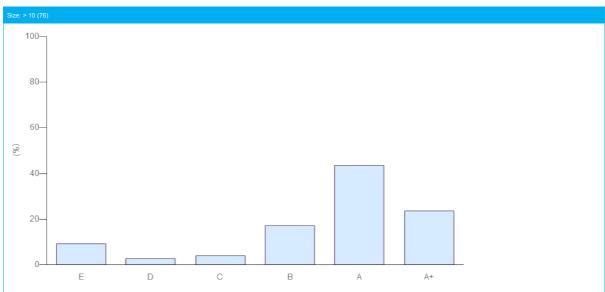
Module	DIRECT - LISTED EQUITY - SCREENING		
Band	A+		



Your Direct - Listed Equity - Screening module score has been compared to relevant peer groups in a series of distribution charts below.

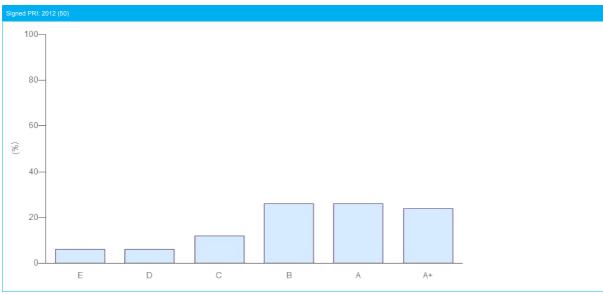
Module	DIRECT - LISTED EQUITY - SCREENING		
Band	A+		

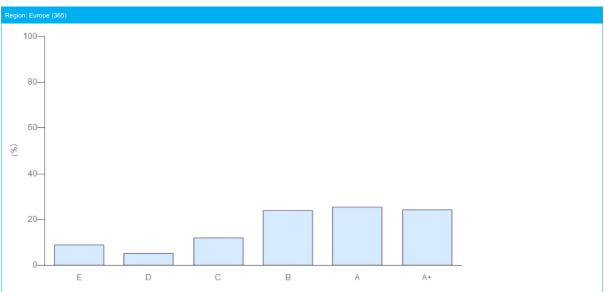




Your Direct - Listed Equity - Screening module score has been compared to relevant peer groups in a series of distribution charts below.

Module	DIRECT - LISTED EQUITY - SCREENING		
Band	A+		





Direct - LISTED EQUITY - INTEGRATION

Indicator Scorecard

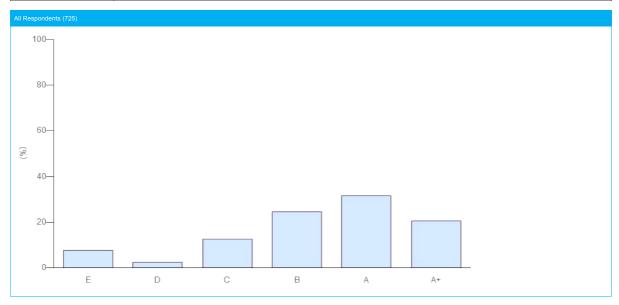
This module looks at how your organisation integrates ESG issues into investment decision making for your internally managed listed equity holdings. If your organisation did not respond to an applicable indicator, you will see a score of

Module	LISTED EQUITY - INCORPORATION
Incorporation Strategy	INTEGRATION
Total Score	20 ★ (out of a maximum 21 ★ from 7 indicators). Your score includes 2 additionally assessed indicators and the additional part of your score was calculated from LEI 02, LEI 03.
Band	A+

SECTION	INDICATOR			MEDIAN	YOUR	CHANGE AGAINST
	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR
IMPLEMENTATION PROCESSES	LEI 02	ADDITIONAL	Type of ESG information used in investment decision	★★★ (725)	***	_
	LEI 03	ADDITIONAL	Information from engagement and/or voting used in investment decision-making	★★★ (725)	***	•
IMPLEMENTATION: INTEGRATION	LEI 08	CORE	Review ESG issues while researching companies/sectors	*** (725)	***	_
	LEI 09	CORE	Processes to ensure integration is based on robust analysis	★★★ (725)	***	_
	LEI 10	CORE	Aspects of analysis ESG information is integrated into	*** (725)	***	_
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	★☆☆ (725)	***	•
	SG 19b	CORE	Disclosure of approach to clients/beneficiaries	★★☆ (725)	***	•

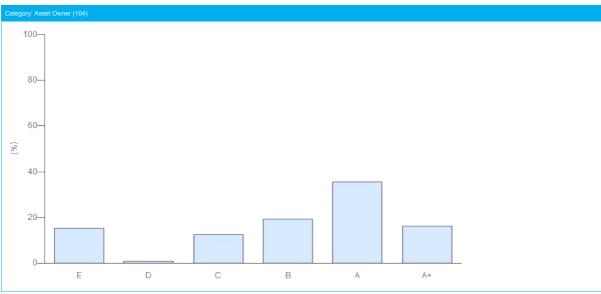
Your Direct - Listed Equity - Integration module score has been compared to relevant peer groups in a series of distribution charts below.

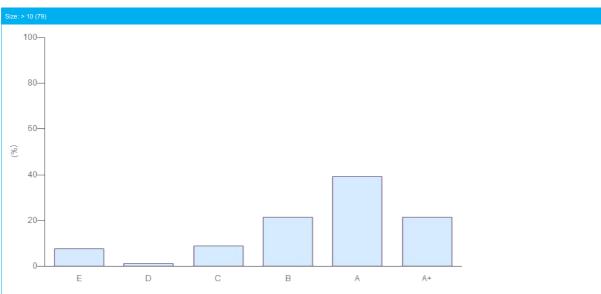
Module	DIRECT - LISTED EQUITY - INTEGRATION		
Band	A+		



Your Direct - Listed Equity - Integration module score has been compared to relevant peer groups in a series of distribution charts below.

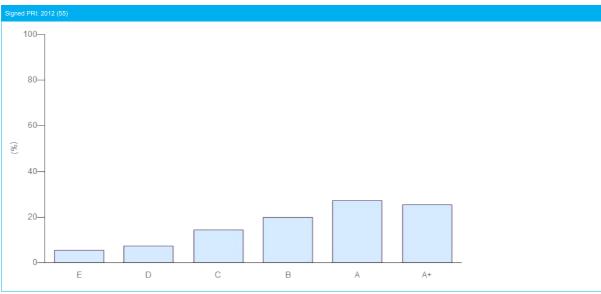
Module	DIRECT - LISTED EQUITY - INTEGRATION
Band	A+

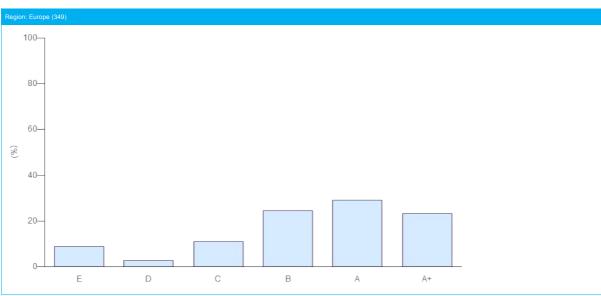




Your Direct - Listed Equity - Integration module score has been compared to relevant peer groups in a series of distribution charts below.

Module	DIRECT - LISTED EQUITY - INTEGRATION
Band	A+





DIRECT - LISTED EQUITY - ACTIVE OWNERSHIP

MODULE OVERVIEW

The table below provides an overview of your Listed Equity Active Ownership Band. This is based on your score for engagement and (proxy) voting.

If applicable, you will see a separate score for engagements run internally, collaboratively and through service providers. Your engagement score is based on your main engagement approach, calculated using your reported information in indicator LEA 11. Your main approach is based on the combination of the quantity and comprehensiveness of engagements and your role/involvement. The Engagement score is not dependent on how you conduct your engagements and the top score can be achieved regardless of who conducts the engagements. For more information please see the assessment methodology and detailed methodology.

The scores for each applicable engagement approach are presented in more detail in the following pages.

Active Ownership Band	В
Engagement Band	В
Score based on:	Individual & Collaborative
Individual Engagement Band	В
Collaborative Engagement Band	A
Service Provider Engagement Band	NA
(Proxy) Voting Band	В

DIRECT - LISTED EQUITY - INDIVIDUAL ENGAGEMENTS

Indicator Scorecard

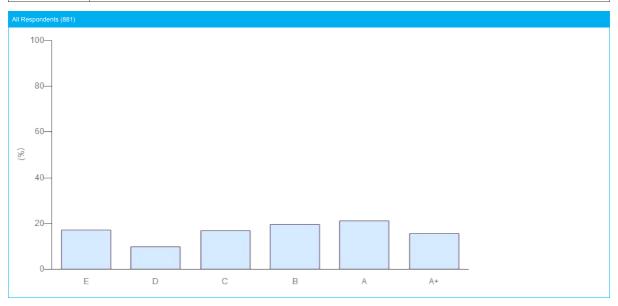
This section looks at how your organisation carries out engagements individually through internal staff. If your organisation did not respond to an applicable indicator, you will see a score of

Section	LISTED EQUITY - INDIVIDUAL ENGAGEMENTS
Type of Engagement	INDIVIDUAL/INTERNAL STAFF ENGAGEMENTS
Total Score	22 \bigstar (out of a maximum 30 \bigstar from 10 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from LEA 07, LEA 09b.
Band	В

SECTION			INDICATOR	MEDIAN	YOUR	CHANGE AGAINST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR
OVERVIEW	LEA 01	CORE	Description of approach to engagement	★☆☆ (881)	***	_
	LEA 03	CORE	Process for identifying and prioritising engagement activities	★★★ (881)	***	_
INTERNAL	LEA 04	CORE	Objectives for engagement activities	☆☆☆ (881)	***	•
PROCESSES	LEA 05	CORE	Monitor/review engagement outcomes	★★☆ (881)	***	_
	LEA 06	ADDITIONAL	Escalation strategy	★★★ (881)	***	_
GENERAL PROCESSES	LEA 07	ADDITIONAL	Share insights from engagements with internal/external managers	★★☆ (881)	***	_
OUTPUTS AND OUTCOMES	LEA 09a	CORE	Number of companies engaged with, intensity of	★★☆ (881)	***	_
	LEA 09b	ADDITIONAL	engagement and effort	☆☆☆ (881)	***	_
	LEA 10	ADDITIONAL	Engagement methods	★★☆ (881)	***	•
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	☆☆☆ (881)	***	•
	SG 19b	CORE	Disclosure of approach to clients/beneficiarie	★★☆ (881)	***	•

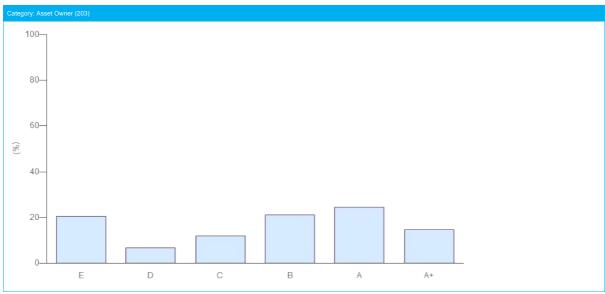
Your Direct - Listed Equity - Individual Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

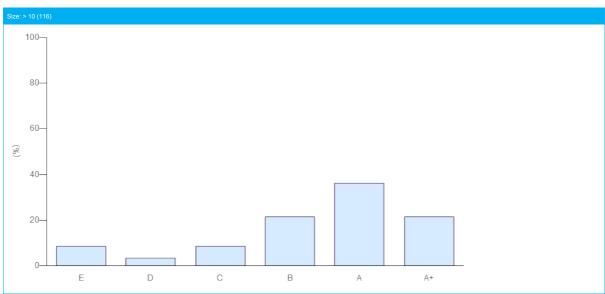
Module	DIRECT - LISTED EQUITY - INDIVIDUAL ENGAGEMENTS	
Band	В	



Your Direct - Listed Equity - Individual Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

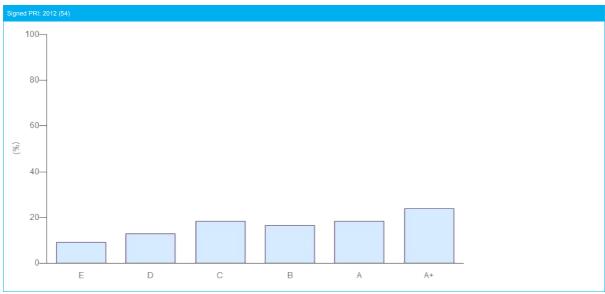
Module	DIRECT - LISTED EQUITY - INDIVIDUAL ENGAGEMENTS
Band	В

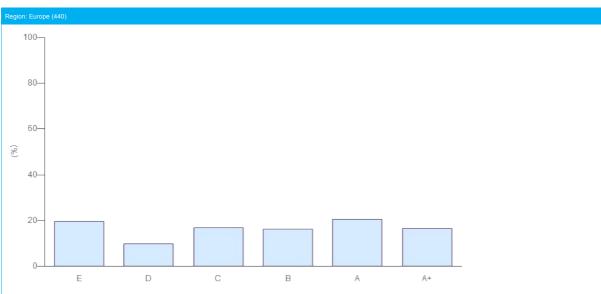




Your Direct - Listed Equity - Individual Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

Module	DIRECT - LISTED EQUITY - INDIVIDUAL ENGAGEMENTS
Band	В





Direct - LISTED EQUITY - COLLABORATIVE ENGAGEMENTS

Indicator Scorecard

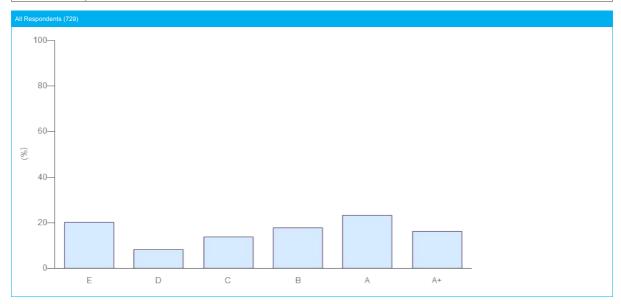
This section looks at how your organisation carries out engagements via collaborations. If your organisation did not respond to an applicable indicator, you will see a score of

Section	LISTED EQUITY - COLLABORATIVE ENGAGEMENTS
Type of Engagement	COLLABORATIVE ENGAGEMENTS
Total Score	23 ★ (out of a maximum 30 ★ from 10 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from LEA 07, LEA 09b.
Band	A

SECTION			INDICATOR	MEDIAN	YOUR	CHANGE AGAINST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR
OVERVIEW	LEA 01	CORE	Description of approach to engagement	★★☆ (729)	***	_
	LEA 03	CORE	Process for identifying and prioritising engagement activities	*** (729)	***	_
COLLABORATIVE	LEA 04	CORE	Objectives for engagement activities	★★☆ (729)	***	_
PROCESSES	LEA 05	CORE	Monitor/review engagement outcomes	★★☆ (729)	***	_
	LEA 06	CORE	Escalation strategy	*** (729)	***	_
GENERAL PROCESSES	LEA 07	ADDITIONAL	Share insights from engagements with internal/external managers	★★☆ (729)	***	_
OUTPUTS AND OUTCOMES	LEA 09a	CORE	Number of companies engaged with, intensity	★★☆ (729)	***	_
	LEA 09b	ADDITIONAL	of engagement and effort	☆☆☆ (729)	***	_
	LEA 10	ADDITIONAL	Engagement methods	★☆☆ (729)	***	•
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	☆☆☆ (729)	***	•
	SG 19b	CORE	Disclosure of approach to clients/beneficiaries	★★☆ (729)	***	•

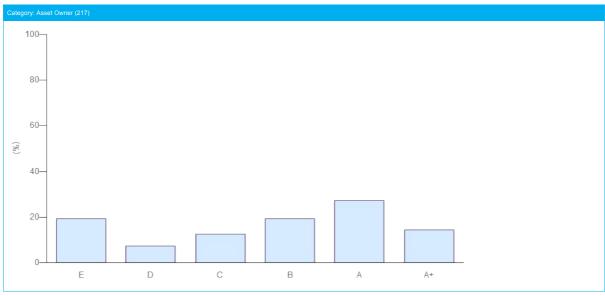
Your Direct - Listed Equity - Collaborative Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

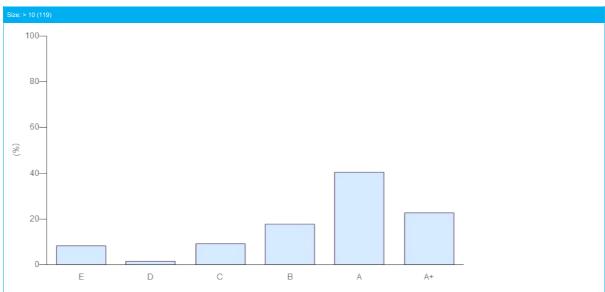
Module	DIRECT - LISTED EQUITY - COLLABORATIVE ENGAGEMENTS
Band	A



Your Direct - Listed Equity - Collaborative Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

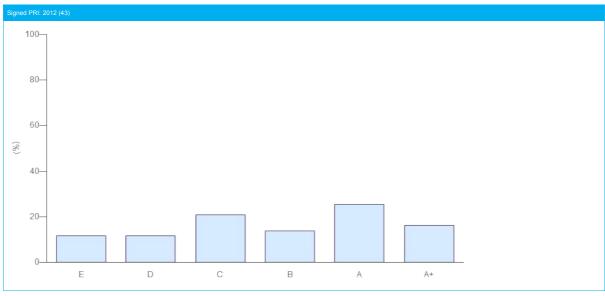
Module	DIRECT - LISTED EQUITY - COLLABORATIVE ENGAGEMENTS
Band	A

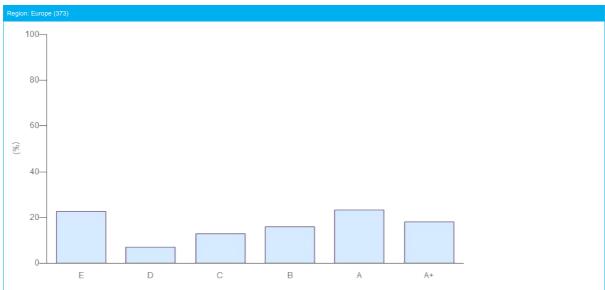




Your Direct - Listed Equity - Collaborative Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

Module	DIRECT - LISTED EQUITY - COLLABORATIVE ENGAGEMENTS
Band	A





Direct - LISTED EQUITY - (PROXY) VOTING

Indicator Scorecard

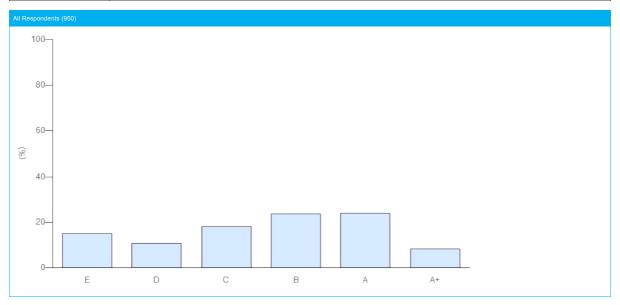
This section looks at how your organisation conducts (proxy) voting and shareholder resolutions decided upon by you or on your behalf by service providers in relation to your listed equity holdings. If your organisation did not respond to an applicable indicator, you will see a score of

Section	(PROXY) VOTING & SHAREHOLDER RESOLUTIONS
Total Score	12 ★ (out of a maximum 21 ★ from 7 indicators). Your score includes 2 additionally assessed indicators and the additional part of your score was calculated from LEA 18.
Band	В

SECTION	INDICATOR			MEDIAN	YOUR	CHANGE AGAINST	
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR	
	LEA 01	CORE	Voting policy	★★☆ (950)	***	_	
PROCESS	LEA 13	ADDITIONAL	Reviewing service provider voting recommendations	★☆☆ (106)	N/A	_	
FROCESS	LEA 14	ADDITIONAL	Securities lending programme	☆☆☆ (475)	***	_	
	LEA 16	CORE	Informing companies of the rationale of abstaining/voting against management	★☆☆ (900)	***	•	
	LEA 17	CORE	Percentage of (proxy) votes cast	★★★ (950)	***	•	
OUTPUTS & OUTCOMES	LEA 18	ADDITIONAL	Voting instructions issued	★★★ (950)	***	_	
	LEA 19	ADDITIONAL	Escalation strategy	☆☆☆ (950)	***	_	
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	☆☆☆ (950)	***	_	
	SG 19b	CORE	Disclosure of approach to clients/beneficiaries	★★☆ (950)	***	_	

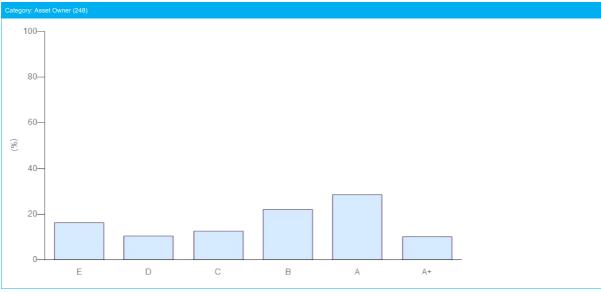
Your Direct - Listed Equity - Proxy voting module score has been compared to relevant peer groups in a series of distribution charts below.

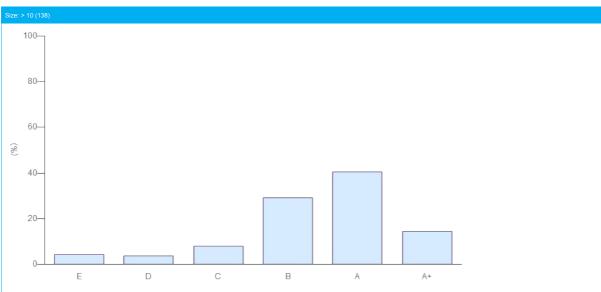
Module	DIRECT - LISTED EQUITY - PROXY VOTING
Band	В



Your Direct - Listed Equity - Proxy voting module score has been compared to relevant peer groups in a series of distribution charts below.

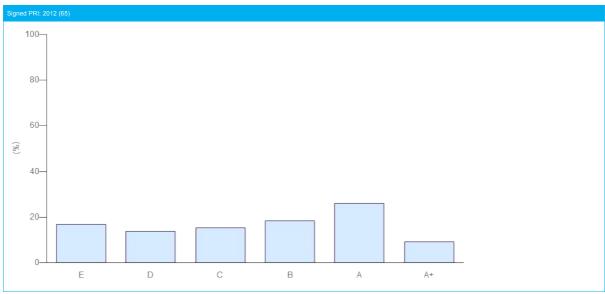
Module	DIRECT - LISTED EQUITY - PROXY VOTING
Band	В

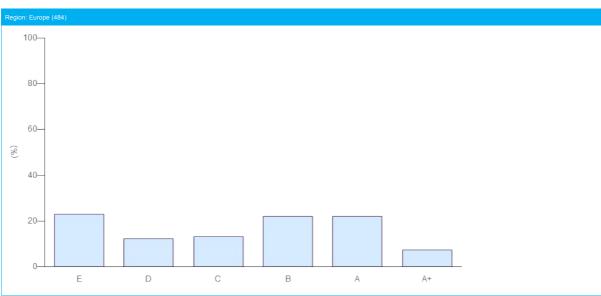




Your Direct - Listed Equity - Proxy voting module score has been compared to relevant peer groups in a series of distribution charts below.

Module	DIRECT - LISTED EQUITY - PROXY VOTING
Band	В





DIRECT - FIXED INCOME (SSA)

Indicator Scorecard

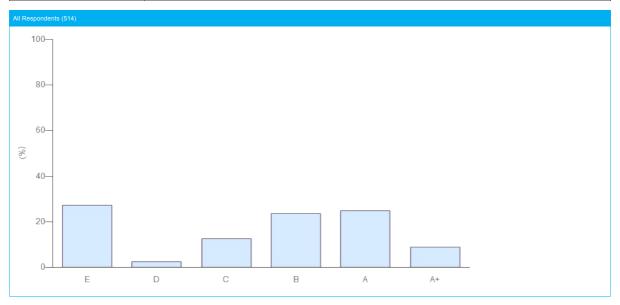
 $This \ module \ looks \ at \ how \ your \ organisation \ applies \ ESG \ to \ your \ internally \ managed \ fixed \ income \ (SSA) \ holdings.$

Module	FIXED INCOME (SSA)
Total Score	26 ★ (out of a maximum 27 ★ from 9 indicators). Your score includes 2 additionally assessed indicators and the additional part of your score was calculated from FI 09, FI 12.
Band	A+

OFOTION			INDICATOR			CHANGE AGAINST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR
	FI 02.1	CORE	ESG issues and issuer research	★★★ (515)	***	•
IMPLEMENTATION PROCESSES	FI 02.2	CORE	ESG issues and issuer research	★★★ (515)	***	_
	FI 03	CORE	Processes to ensure analysis is robust	★☆☆ (515)	***	_
	FI 05	ADDITIONAL	Examples of ESG factors in screening process	☆☆☆ (286)	N/A	_
IMPLEMENTATION:	FI 06a	CORE	Negative Screening - ensuring criteria are met	*** (245)	N/A	_
SCREENING	FI 06b	CORE	Positive Screening - ensuring criteria are met	★★☆ (132)	N/A	_
	FI 06c	CORE	Norms Screening - ensuring criteria are met	★★☆ (155)	N/A	_
IMPLEMENTATION:	FI 08	CORE	Thematic investing - themed bond processes	★★★ (110)	***	_
THEMATIC	FI 09	ADDITIONAL	Thematic investing - assessing impact	★★☆ (110)	***	•
IMPLEMENTATION:	FI 11	CORE	Integration - ESG information in investment processes	★★★ (280)	***	_
INTEGRATION	FI 12	ADDITIONAL	Integration - E,S and G issues reviewed	★★★ (280)	***	_
OUTPUTS AND OUTCOMES	FI 17	ADDITIONAL	Financial/ESG performance	☆☆☆ (515)	***	•
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	☆☆☆ (515)	***	•
COMMUNICATION	SG 19b	CORE	Disclosure of approach to clients/beneficiaries	★★☆ (515)	***	•

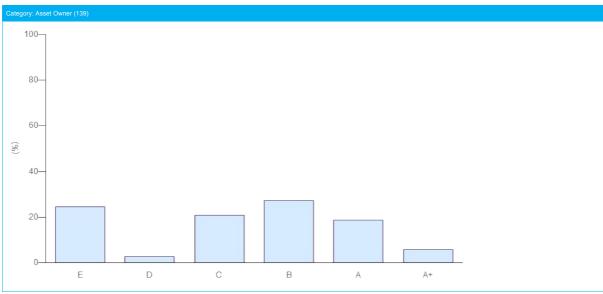
Your Direct - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

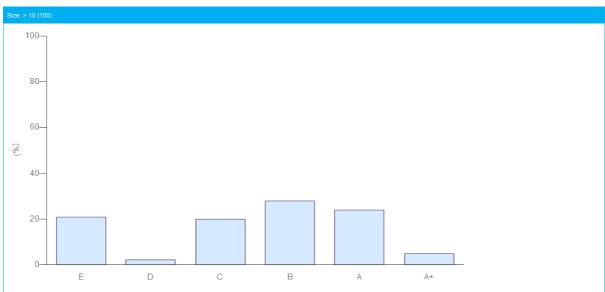
Module	DIRECT - FIXED INCOME SSA
Band	A+



Your Direct - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

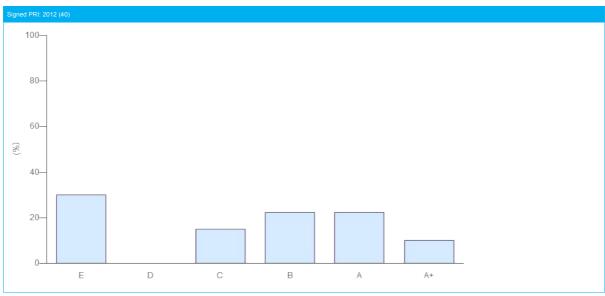
Module	DIRECT - FIXED INCOME SSA
Band	A+

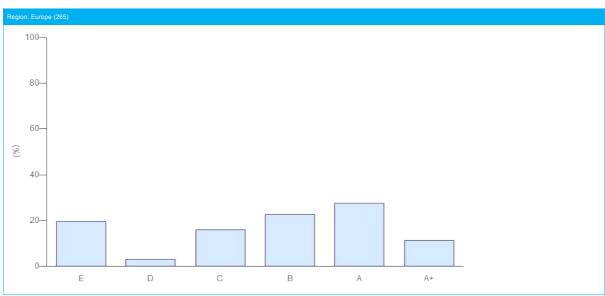




Your Direct - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

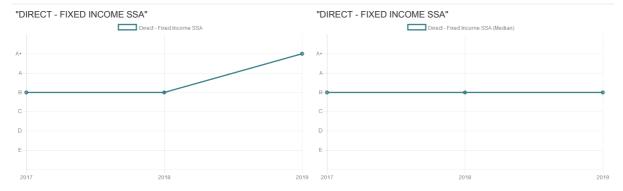
Module	DIRECT - FIXED INCOME SSA
Band	A+





Your Company Year-On-Year Performance

Average Year-On-Year Trends



DIRECT - FIXED INCOME CORPORATE (FINANCIAL)

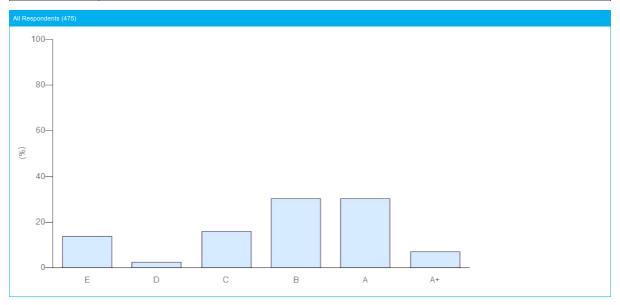
Indicator Scorecard

Module	FIXED INCOME CORPORATE (FINANCIAL)
Total Score	31 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from FI 09, FI 12, FI 15.
Band	A

OFOTION			INDICATOR	MEDIAN	YOUR	CHANGE AGAINST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR
	FI 02.1	CORE	ESG issues and issuer research	★★★ (475)	***	_
IMPLEMENTATION PROCESSES	FI 02.2	CORE	ESG issues and issuer research	★★★ (475)	***	_
	FI 03	CORE	Processes to ensure analysis is robust	★☆☆ (475)	***	_
	FI 05	ADDITIONAL	Examples of ESG factors in screening process	☆☆☆ (348)	***	•
IMPLEMENTATION:	FI 06a	CORE	Negative Screening - ensuring criteria are met	★★☆ (318)	***	_
SCREENING	FI 06b	CORE	Positive Screening - ensuring criteria are met	★★☆ (185)	N/A	_
	FI 06c	CORE	Norms Screening - ensuring criteria are met	★★☆ (215)	N/A	_
IMPLEMENTATION:	FI 08	CORE	Thematic investing - themed bond processes	★★★ (127)	***	-
THEMATIC	FI 09	ADDITIONAL	Thematic investing - assessing impact	★★☆ (127)	***	•
IMPLEMENTATION:	FI 11	CORE	Integration - ESG information in investment processes	*** (343)	***	-
INTEGRATION	FI 12	ADDITIONAL	Integration - E,S and G issues reviewed	★★★ (343)	***	-
	FI 14	CORE	Engagement overview and coverage	★☆☆ (465)	***	-
ENGAGEMENT	FI 15	ADDITIONAL	Engagement method	★★★ (465)	***	•
	FI 16	ADDITIONAL	Engagement policy disclosure	☆☆☆ (465)	***	
OUTPUTS AND OUTCOMES	FI 17	ADDITIONAL	Financial/ESG performance	☆☆☆ (475)	***	•
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	☆☆☆ (475)	***	•
COMMUNICATION	SG 19b	CORE	Disclosure of approach to clients/beneficiaries	★★☆ (475)	***	•

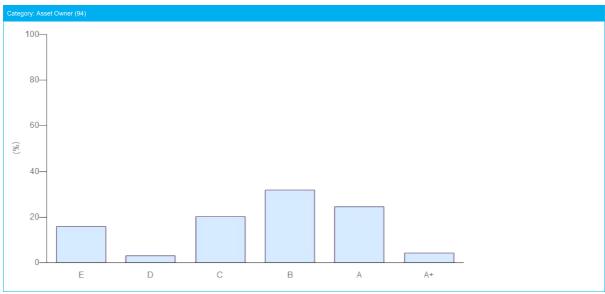
Your Direct - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

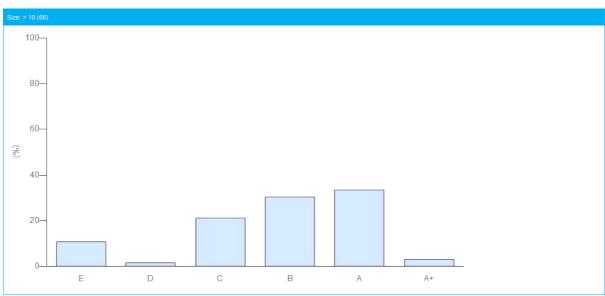
Module	DIRECT - FIXED INCOME CORPORATE FINANCIAL
Band	A



Your Direct - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

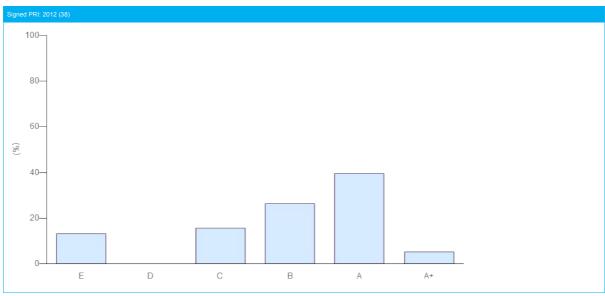
Module	DIRECT - FIXED INCOME CORPORATE FINANCIAL	
Band	A	

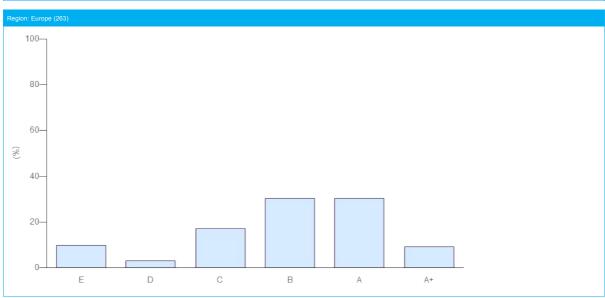




Your Direct - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

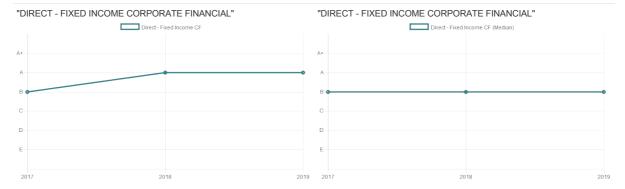
Module	DIRECT - FIXED INCOME CORPORATE FINANCIAL
Band	A





Your Company Year-On-Year Performance

Average Year-On-Year Trends



DIRECT - FIXED INCOME CORPORATE (NON-FINANCIAL)

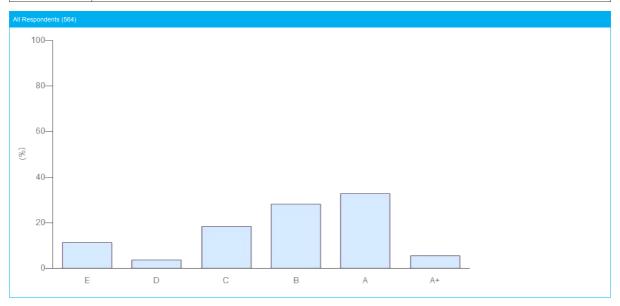
Indicator Scorecard

Module	FIXED INCOME CORPORATE (NON-FINANCIAL)
Total Score	31 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from FI 05, FI 09, FI 12.
Band	A

OFOTION	INDICATOR			MEDIAN	YOUR	CHANGE AGAINST	
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR	
	FI 02.1	CORE	ESG issues and issuer research	★★★ (564)	***	_	
IMPLEMENTATION PROCESSES	FI 02.2	CORE	ESG issues and issuer research	** * (564)	***	_	
	FI 03	CORE	Processes to ensure analysis is robust	★☆☆ (564)	***	_	
	FI 05	ADDITIONAL	Examples of ESG factors in screening process	★★★ (425)	***	•	
IMPLEMENTATION:	FI 06a	CORE	Negative Screening - ensuring criteria are met	★★☆ (397)	***	_	
SCREENING	FI 06b	CORE	Positive Screening - ensuring criteria are met	★★☆ (220)	N/A	_	
	FI 06c	CORE	Norms Screening - ensuring criteria are met	★★☆ (261)	N/A	_	
IMPLEMENTATION:	FI 08	CORE	Thematic investing - themed bond processes	★★★ (150)	***	_	
THEMATIC	FI 09	ADDITIONAL	Thematic investing - assessing impact	★★☆ (150)	***	•	
IMPLEMENTATION:	FI 11	CORE	Integration - ESG information in investment processes	★★★ (417)	***	_	
INTEGRATION	FI 12	ADDITIONAL	Integration - E,S and G issues reviewed	★★★ (417)	***	_	
	FI 14	CORE	Engagement overview and coverage	★☆☆ (550)	***	_	
ENGAGEMENT	FI 15	ADDITIONAL	Engagement method	★★★ (550)	***	•	
	FI 16	ADDITIONAL	Engagement policy disclosure	☆☆☆ (550)	***	_	
OUTPUTS AND OUTCOMES	FI 17	ADDITIONAL	Financial/ESG performance	☆☆☆ (564)	***	•	
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	☆☆☆ (564)	***	•	
COMMUNICATION	SG 19b	CORE	Disclosure of approach to clients/beneficiaries	★★☆ (564)	***	•	

Your Direct - Fixed Income Corporate Non-Financial module score has been compared to relevant peer groups in a series of distribution charts below.

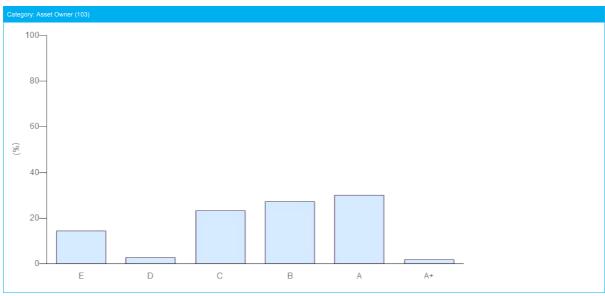
Module	DIRECT - FIXED INCOME CORPORATE NON-FINANCIAL
Band	A

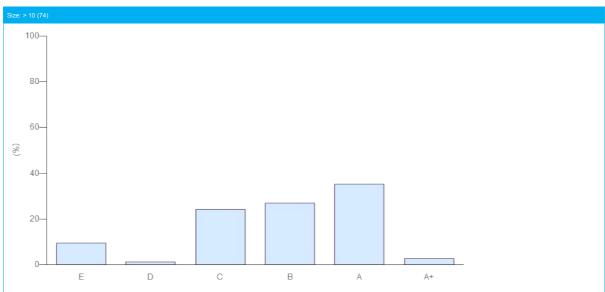


ASSESSMENT ASSESSMENT

Your Direct - Fixed Income Corporate Non-Financial module score has been compared to relevant peer groups in a series of distribution charts below.

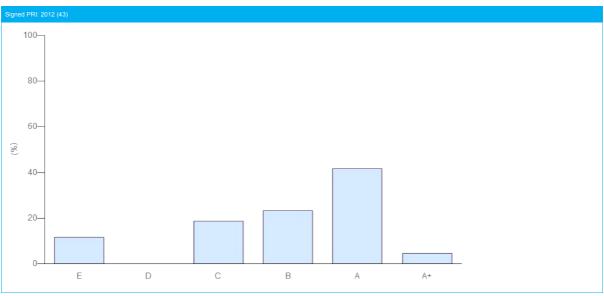
Module	DIRECT - FIXED INCOME CORPORATE NON-FINANCIAL
Band	A

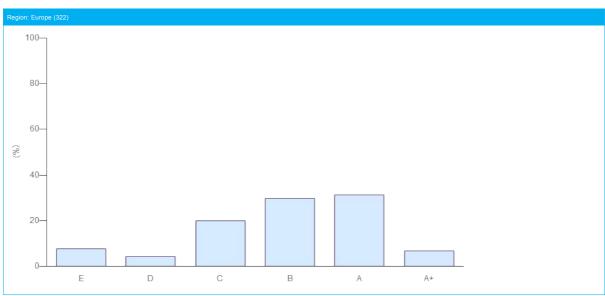




Your Direct - Fixed Income Corporate Non-Financial module score has been compared to relevant peer groups in a series of distribution charts below.

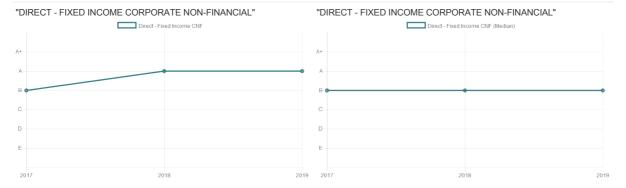
Module	DIRECT - FIXED INCOME CORPORATE NON-FINANCIAL
Band	A





Your Company Year-On-Year Performance

Average Year-On-Year Trends



DIRECT - PROPERTY

Indicator Scorecard

 $This \ module \ looks \ at \ responsible \ investment \ implementation \ during \ fundraising, \ pre-\ and \ post-investment \ processes.$

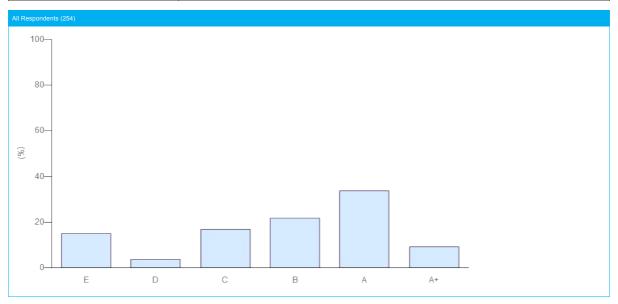
Module	PROPERTY
Total Score	36 ★ (out of a maximum 48 ★ from 16 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from PR 05, PR 15.
Band	В

OFOTION	INDICATOR				YOUR	CHANGE AGAINST
SECTION	NUMBER	TYPE	TOPIC	PEER SCORE (# PEERS)	SCORE	LAST YEAR
OVERVIEW	PR 01	CORE	Responsible Property Investment (RPI) policy	★★★ (254)	***	_
FUNDRAISING	PR 02	CORE	Fund placement documents and RI	★★☆ (165)	N/A	_
1 GND, V VOING	PR 03	ADDITIONAL	Formal commitments to RI	★★☆ (135)	N/A	_
	PR 04	CORE	Incorporating ESG issues when selecting investments	★★★ (254)	***	_
PRE-INVESTMENT	PR 05	ADDITIONAL	Types of ESG information considered in investment selection	*** (254)	***	_
	PR 06	CORE	ESG issues impact in selection process	*** (244)	***	_
SELECTION, APPOINTMENT &	PR 07a	CORE	ESG issues in selection	*** (175)	***	_
MONITORING THIRD-PARTY PROPERTY	PR 07b	CORE	ESG issues in appointment	*** (175)	***	_
MANAGERS	PR 07c	CORE	ESG issues in monitoring	*** (175)	***	_
	PR 09	CORE	ESG targets that were set and monitored	★★☆ (254)	***	_
	PR 11a	CORE	Developments and refurbishments	★★★ (250)	***	_
POST-INVESTMENT	PR 11b	CORE	ESG Considerations	*** (250)	***	_
1 OST-INVESTIMENT	PR 12	CORE	Occupier engagement	★☆☆ (254)	***	_
	PR 13	ADDITIONAL	Green leases or MOUs	☆☆☆ (231)	***	_
	PR 14	ADDITIONAL	Proportion of assets engaged with on community issues	☆☆☆ (254)	***	_
OUTPUTS	PR 15	ADDITIONAL	ESG issues affected financial/ESG performance	★★☆ (254)	***	_
COMMUNICATION	SG 19a	CORE	Disclosure of approach to public	☆☆☆ (254)	***	_
COMMUNICATION	SG 19b	CORE	Disclosure of approach to clients/beneficiaries	★★★ (254)	***	_

ASSESSMENT ASSESSMENT

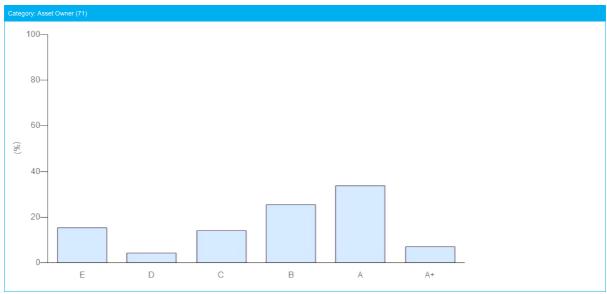
Your Direct - Property module score has been compared to relevant peer groups in a series of distribution charts below.

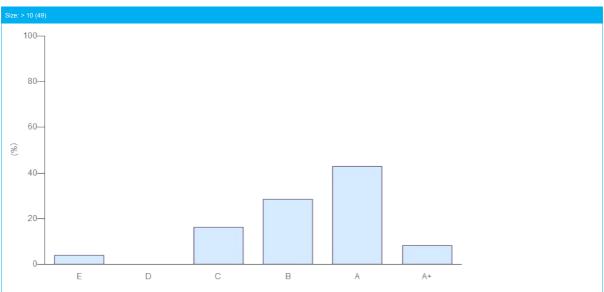
Module	DIRECT - PROPERTY
Band	В



Your Direct - Property module score has been compared to relevant peer groups in a series of distribution charts below.

Module	DIRECT - PROPERTY
Band	В

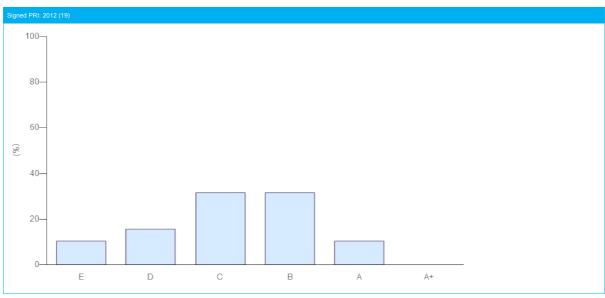


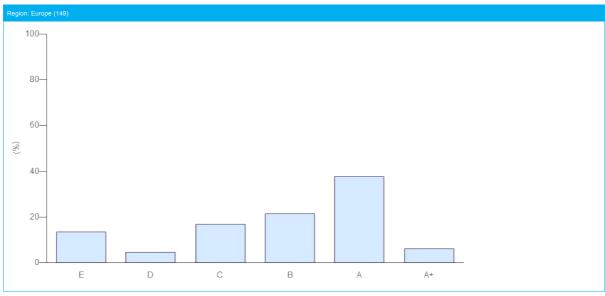


ASSESSMENT ASSESSMENT

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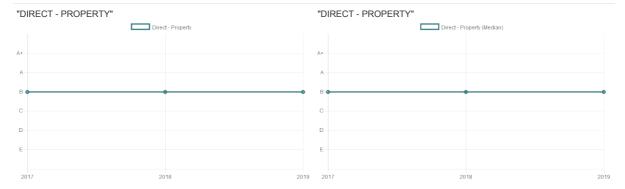
Module	DIRECT - PROPERTY
Band	В





Your Company Year-On-Year Performance

Average Year-On-Year Trends



ASSESSMENT ASSESSMENT