



# ASSESSMENT REPORT 2020

# **Zurich Insurance Group**



#### INTRODUCTION

The Assessment report is designed to provide feedback to signatories to support ongoing learning and development.

A brief description of the each section of this report and how it should be interpreted is provided below. The high-level assessment methodology can be found here and a companion document explaining the assessment of each indicator can be found here

#### **ORGANISATIONAL OVERVIEW**

This section provides an overview of the main characteristics of your organisation. This determined which modules and indicators you reported on and determines your peer groups.

#### SUMMARY SCORECARD

This section provides an overview of your aggregate score for each module and the median score. These bands range from 'A+' (top band) to 'E' (lowest band)

#### ASSESSMENT BY MODULE

For each module you reported on, you will see a section that shows your:

- Year-on-year performance
- Indicator scorecard
- · Section scores

#### · Comparison to peer groups

YEAR ON YEAR PERFORMANCE

These charts show the trend in your module band over the last three years, and also shows the trend across the average of all reporting signatories.

#### INDICATOR SCORECARD

Your indicator scorecard summarises the scores you achieved for each assessed indicator within each module.

These will range from zero stars to three stars. It also provides basic information about the performance of your organisation compared with other signatories that responded to that indicator. The number of stars determines your overall module score. Please refer to the assessment methodology summary for additional information about how these scores are calculated

#### PEER COMPARISON

Your total aggregated performance band for each module will be compared against your peer groups in a series of distribution charts.

Assessment Reports and private Transparency Reports are confidential and only accessible to the reporting signatory on the Data Portal.

However, the Data Portal does facilitate signatories to share these reports bilaterally with other signatories.

To request access, use the "Find A Report" tab to search, and click "Request access". To check pending requests on your own reports, go to "Settings and Requests" tab. Your nominated Data Portal Contact can approve or decline requests.

#### **PUBLICATION GUIDELINES**

**PUBLISHING IN THE DATA PORTAL** 

It is permitted to publish your Assessment Report outside of the Data Portal, however you must take every care not to represent scores out of context, and include access to or references to: the PRI assessment methodology; your full Assessment Report (if only a section is published); and your

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# **Organisational Overview**

This section provides an overview of your organisation. These characteristics are used to define your peer groups.

| MAIN CHARACTERISTICS               |                                   |  |
|------------------------------------|-----------------------------------|--|
| Name                               | Zurich Insurance Group            |  |
| Signatory Category                 | Asset Owner                       |  |
| Signatory Type                     | Insurance company                 |  |
| Size                               | US\$ > 10 billion AUM             |  |
| Signed PRI Initiative              | 2012                              |  |
| Region                             | Europe                            |  |
| Country                            | Switzerland                       |  |
| Disclosure of Voluntary Indicators | 100% from 52 Voluntary indicators |  |

| YOUR ORGANISATION'S ASSETS UNDER MANAGEMENT (AUM)† |                    |                    |  |  |
|--|--------------------|--------------------|--|--|
| Asset Class  | Internally Managed | Externally Managed |  |  |
| Listed equity                                      | <10%               | <10%               |  |  |
| Fixed income                                       | 10-50%             | >50%               |  |  |
| Private equity                                     | 0                  | <10%               |  |  |
| Property   | <10%               | <10%               |  |  |
| Infrastructure                                     | 0                  | 0                  |  |  |
| Commodities  | 0                  | 0                  |  |  |
| Hedge funds  | 0                  | 0                  |  |  |
| Fund of hedge funds                                | 0                  | <10%               |  |  |
| Forestry   | 0                  | 0                  |  |  |
| Farmland   | 0                  | 0                  |  |  |
| Inclusive finance                                  | 0                  | 0                  |  |  |
| Cash   | <10%               | <10%               |  |  |
| Money market instruments                           | 0                  | 0                  |  |  |
| Other 1  | <10%               | 0                  |  |  |
| Other 2  | 0                  | 0                  |  |  |

 $<sup>\</sup>dagger$  Asset classes were aggregated to four ranges: 0%; <10%; 10-50% and >50%

# **Summary Scorecard**

|                                   |  | Your Your Median |                |  |
|-----------------------------------|--|------------------|----------------|--|
| AUM                               | Module Name                                | Score Score      |                |  |
|                                   | 01.Strategy & Governance                   | A+               | A              |  |
| Indirect - Ma                     | anager Sel., App. & Mon                    |                  |                |  |
| <10%                              | 02. Listed Equity                          | A                | A              |  |
| 10-50%                            | 03. Fixed Income - SSA                     | A                |                |  |
| <10%                              | 04. Fixed Income - Corporate Financial     | A                | A              |  |
| 10-50%                            | 05. Fixed Income - Corporate Non-Financial | A                | A A            |  |
| <10%                              | 06. Fixed Income - Securitised             | E E              | A              |  |
| <10%                              | 07. Private Equity                         | A                | I <sub>A</sub> |  |
| <10%                              | 08. Property                               | Not reported     |                |  |
| Direct & Active Ownership Modules |  |                  |                |  |
| <10%                              | 10. Listed Equity - Incorporation          | A+               | A              |  |
| <10%                              | 11. Listed Equity - Active Ownership       | A                |                |  |
| 10-50%                            | 12. Fixed Income - SSA                     | A+               |                |  |
| <10%                              | 13. Fixed Income - Corporate Financial     | A                |                |  |
| <10%                              | 14. Fixed Income - Corporate Non-Financial | A                |                |  |
| <10%                              | 17. Property                               | A                |                |  |

# **Strategy And Governance**

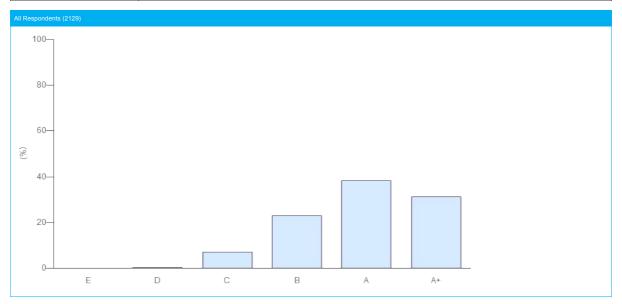
#### Indicator Scorecard

| Module         | Strategy and Governance  |
|----------------|--|
| Total<br>Score | 30 ★ (out of a maximum 30 ★ from 10 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from SG 08.a, SG 08.b, SG 11. |
| Band           | A+   |

| SECTION                           | INDICATOR |            | MEDIAN   | YOUR                    | CHANGE AGAINST |           |
|-----------------------------------|-----------|------------|--|-------------------------|----------------|-----------|
| SECTION                           | NUMBER    | TYPE       | TOPIC  | PEER SCORE<br>(# PEERS) | SCORE          | LAST YEAR |
|                                   | SG 01     | CORE       | RI Policy and coverage                                 | <b>★★★</b> (2127)       | ***            | _         |
| RI Policy                         | SG 02     | CORE       | Publicly available RI policy or guidance documents     | ★★☆<br>(2127)           | ***            | _         |
|                                   | SG 03     | CORE       | Conflicts of interest                                  | <b>★★★</b> (2127)       | ***            | _         |
| Objective & Strategies            | SG 05     | CORE       | RI goals and objectives                                | <b>★★★</b> (2127)       | ***            | _         |
|                                   | SG 07     | CORE       | RI roles and responsibilities                          | ***<br>(2127)           | ***            | _         |
| Governance & Human<br>Resources   | SG 08a    | ADDITIONAL | RI in performance management & rewards                 | ***<br>(2127)           | ***            | _         |
|                                   | SG 08b    | ADDITIONAL | RI in personal development / training                  | ***<br>(2127)           | ***            | _         |
|                                   | SG 09     | CORE       | Collaborative organisations / initiatives              | ★★☆<br>(2127)           | ***            | _         |
| Promoting RI                      | SG 10     | CORE       | Promoting RI independently                             | <b>★★★</b> (2127)       | ***            | _         |
|                                   | SG 11     | ADDITIONAL | Dialogue with public policy makers or standard setters | <b>★★★</b> (2127)       | ***            | _         |
| ESG Issues In Asset<br>Allocation | SG 14     | ADDITIONAL | Investment risks and opportunity                       | <b>★★★</b> (2127)       | ***            | _         |
| Assurance of Responses            | CM 01     | ADDITIONAL | Assurance, verification, or review                     | ★★☆<br>(2127)           | ***            | _         |

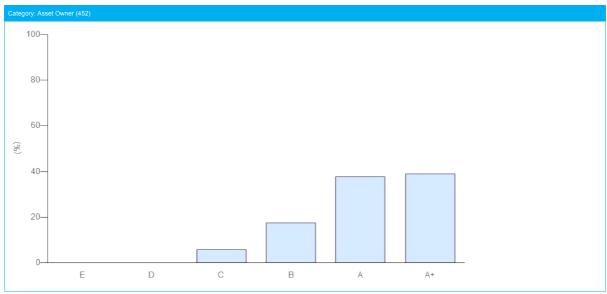
Your Strategy and Governance module score has been compared to relevant peer groups in a series of distribution charts below.

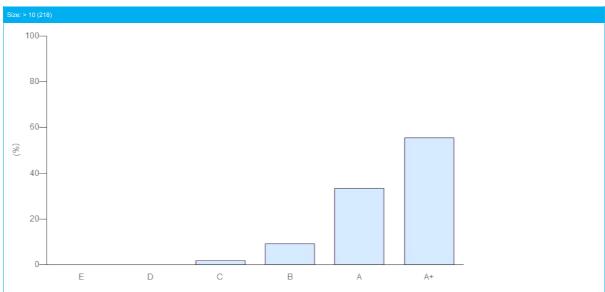
| Module | STRATEGY AND GOVERNANCE |
|--------|-------------------------|
| Band   | A+                      |



Your Strategy and Governance module score has been compared to relevant peer groups in a series of distribution charts below.

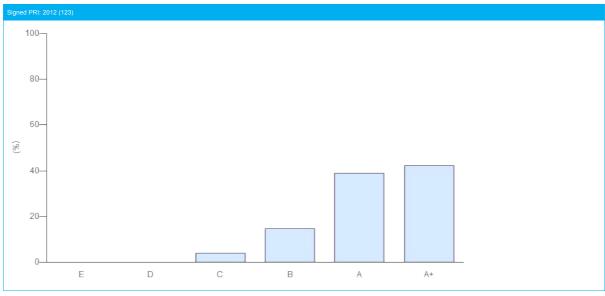
| Module | STRATEGY AND GOVERNANCE |
|--------|-------------------------|
| Band   | A+                      |

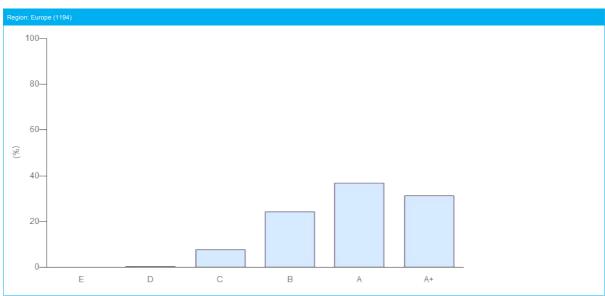




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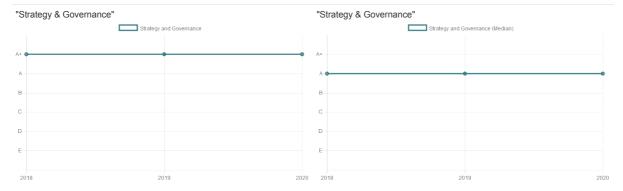
| Module | STRATEGY AND GOVERNANCE |
|--------|-------------------------|
| Band   | A+                      |





# Your Company Year-On-Year Performance

#### Average Year-On-Year Trends



# **Indirect - Listed Equity**

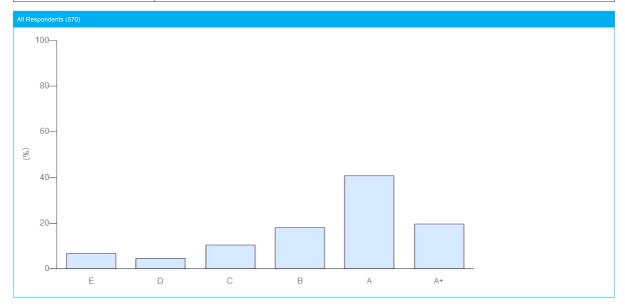
#### Indicator Scorecard

| Module         | Indirect - Listed Equity   |
|----------------|--|
| Total<br>Score | 35 ★ (out of a maximum 39 ★ from 13 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 03.1a, SAM 03.1b. |
| Band           | A  |

| OFOTION              |              |            | INDICATOR   | MEDIAN                  | YOUR  | CHANGE AGAINST LAST |
|----------------------|--------------|------------|---|-------------------------|-------|---------------------|
| SECTION              | NUMBER       | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | YEAR                |
| Overview             | SG 12.3      | CORE       | Selection, appointment and review of investment consultants | ***<br>(187)            | N/A   | _                   |
| Overview             | SG 12.5      | CORE       | Monitoring fiduciary managers                               | <b>★★★</b> (142)        | N/A   | _                   |
|                      | SAM<br>02.1  | CORE       | Selection - RI in documentation                             | <b>★★★</b> (572)        | ***   | _                   |
|                      | SAM<br>02.2a | CORE       | Selection - Strategy  | <b>★★★</b> (572)        | ***   | _                   |
|                      | SAM<br>02.2b | ADDITIONAL | Selection - ESG people/oversight                            | <b>★★★</b> (572)        | ***   | _                   |
|                      | SAM<br>02.2c | CORE       | Selection - Portfolio construction/valuation                | <b>★★★</b> (572)        | ***   | _                   |
| Selection            | SAM<br>02.3  | CORE       | Selection processes - General                               | <b>★★★</b> (572)        | ***   | _                   |
| Selection            | SAM<br>02.4  | ADDITIONAL | Selection processes - RI considerations                     | <b>★★★</b> (572)        | ***   | _                   |
|                      | SAM<br>03.1a | ADDITIONAL | Selection -Engagement                                       | <b>★★★</b> (375)        | ***   | •                   |
|                      | SAM<br>03.1b | ADDITIONAL | Selection - (Proxy) voting                                  | <b>★★☆</b> (352)        | ***   | _                   |
|                      | SAM<br>03.2  | ADDITIONAL | Selection - Engagement effectiveness                        | <b>★★☆</b> (375)        | ***   | •                   |
|                      | SAM<br>03.3  | ADDITIONAL | Selection - (Proxy) voting effectiveness                    | ★☆☆<br>(352)            | ***   | •                   |
|                      | SAM<br>04.1  | CORE       | Appointment - General                                       | <b>★★★</b> (527)        | ***   | _                   |
| Appointment          | SAM<br>04.2  | CORE       | Appointment - Objectives & Controls                         | <b>★★★</b> (527)        | ***   | _                   |
|                      | SAM<br>04.3  | ADDITIONAL | Appointment - Incentives & Controls                         | <b>★★★</b> (527)        | ***   | _                   |
|                      | SAM<br>05.1  | CORE       | Monitoring - General  | <b>★★★</b> (572)        | ***   | _                   |
|                      | SAM<br>05.2  | ADDITIONAL | Monitoring - Measuring progress                             | ★☆☆<br>(572)            | ***   | _                   |
| Monitoring           | SAM<br>06.1a | ADDITIONAL | Monitoring - Engagements                                    | <b>★★★</b> (375)        | ***   | _                   |
|                      | SAM<br>06.1b | ADDITIONAL | Monitoring - (proxy) Voting                                 | <b>★★☆</b> (352)        | ***   | _                   |
|                      | SAM 07       | CORE       | Percentages of (proxy) votes cast                           | <b>☆☆☆</b><br>(352)     | ***   | _                   |
| Outputs and Outcomes | SAM<br>09.1  | ADDITIONAL | Examples of ESG factors                                     | <b>★★★</b> (572)        | ***   | _                   |
| Communication        | SG 19        | CORE       | Disclosure of RI considerations                             | ★☆☆<br>(572)            | ***   | _                   |

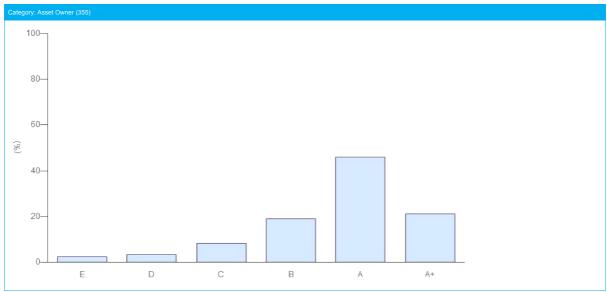
Your Indirect - Listed Equity module score has been compared to relevant peer groups in a series of distribution charts below.

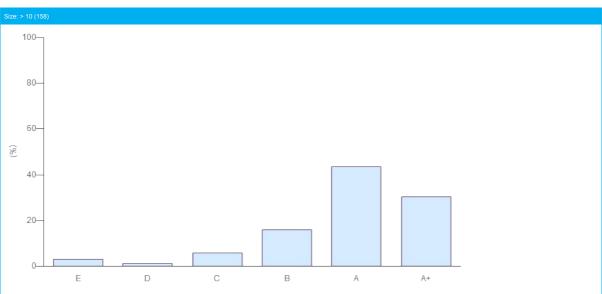
| Module | INDIRECT - LISTED EQUITY |
|--------|--------------------------|
| Band   | A                        |



Your Indirect - Listed Equity module score has been compared to relevant peer groups in a series of distribution charts below.

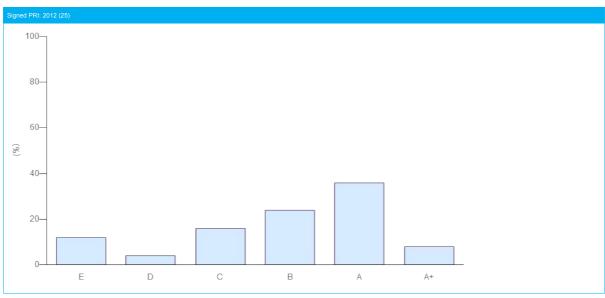
| Module | INDIRECT - LISTED EQUITY |
|--------|--------------------------|
| Band   | A                        |

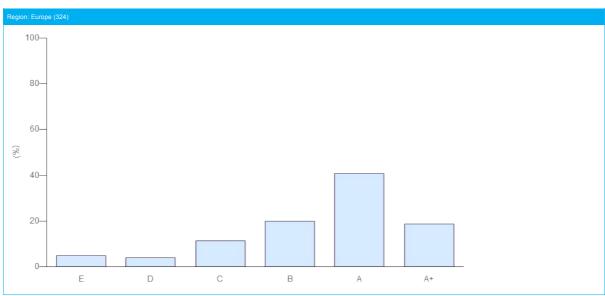




Your Indirect - Listed Equity module score has been compared to relevant peer groups in a series of distribution charts below.

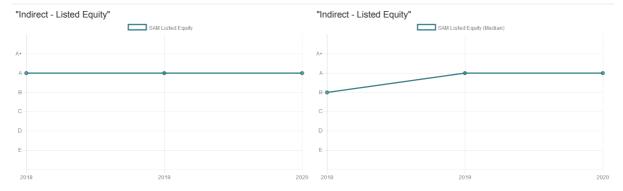
| Module | INDIRECT - LISTED EQUITY |
|--------|--------------------------|
| Band   | A                        |





#### Your Company Year-On-Year Performance

#### Average Year-On-Year Trends



# **Indirect - Fixed Income SSA**

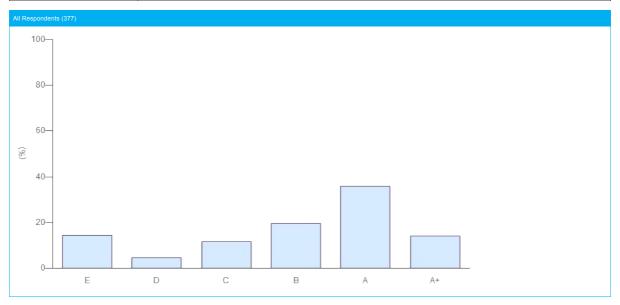
#### Indicator Scorecard

| Module | Indirect - Fixed Income SSA  |
|--------|--|
|        | 34 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 04.3, SAM 05.2. |
| Band   | A  |

| SECTION              | INDICATOR    |            |   | MEDIAN                  | YOUR  | CHANGE AGAINST LAST |
|----------------------|--------------|------------|---|-------------------------|-------|---------------------|
| SECTION              | NUMBER       | TYPE       | ТОРІС   | PEER SCORE<br>(# PEERS) | SCORE | YEAR                |
| Overview             | SG 12.3      | CORE       | Selection, appointment and review of investment consultants | ***<br>(120)            | N/A   | -                   |
| Overview             | SG 12.5      | CORE       | Monitoring fiduciary managers                               | ***<br>(101)            | N/A   | _                   |
|                      | SAM<br>02.1  | CORE       | Selection - RI in documentation                             | ***<br>(379)            | ***   | _                   |
|                      | SAM<br>02.2a | CORE       | Selection - Strategy  | ***<br>(379)            | ***   | _                   |
| Selection            | SAM<br>02.2b | ADDITIONAL | Selection - ESG people/oversight                            | ***<br>(379)            | ***   | _                   |
| Coccion              | SAM<br>02.2c | CORE       | Selection - Portfolio construction/valuation                | ★★☆<br>(379)            | ***   | _                   |
|                      | SAM<br>02.3  | CORE       | Selection processes - General                               | ***<br>(379)            | ***   | _                   |
|                      | SAM<br>02.4  | ADDITIONAL | Selection processes - RI considerations                     | ***<br>(379)            | ***   | _                   |
|                      | SAM<br>04.1  | CORE       | Appointment - General                                       | ***<br>(344)            | ***   | _                   |
| Appointment          | SAM<br>04.2  | CORE       | Appointment - Objectives & Controls                         | ***<br>(344)            | ***   | _                   |
|                      | SAM<br>04.3  | ADDITIONAL | Appointment - Incentives & Controls                         | ***<br>(344)            | ***   | _                   |
| Monitoring           | SAM<br>05.1  | CORE       | Monitoring - General  | <b>★★☆</b> (379)        | ***   | -                   |
| Widnitoring          | SAM<br>05.2  | ADDITIONAL | Monitoring - Measuring progress                             | ★☆☆<br>(379)            | ***   | _                   |
| Outputs and Outcomes | SAM<br>09.1  | ADDITIONAL | Examples of ESG factors                                     | <b>☆☆☆</b><br>(379)     | ***   | _                   |
| Communication        | SG 19        | CORE       | Disclosure of RI considerations                             | ★☆☆<br>(379)            | ***   | _                   |

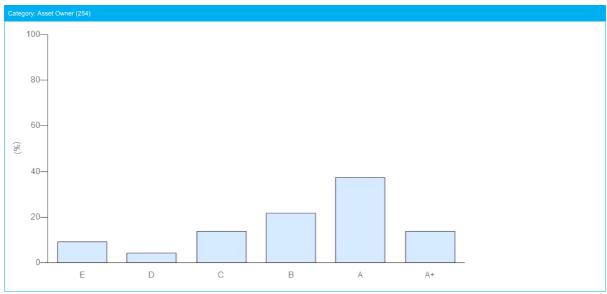
Your Indirect - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

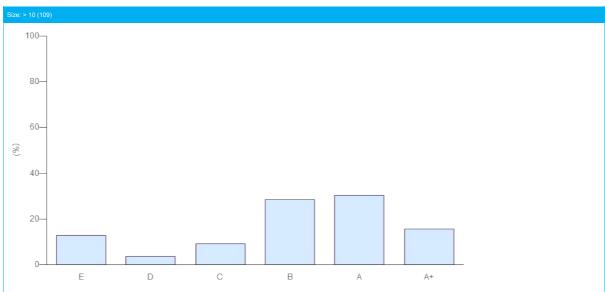
| Module | INDIRECT - FIXED INCOME SSA |
|--------|-----------------------------|
| Band   | A                           |



Your Indirect - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

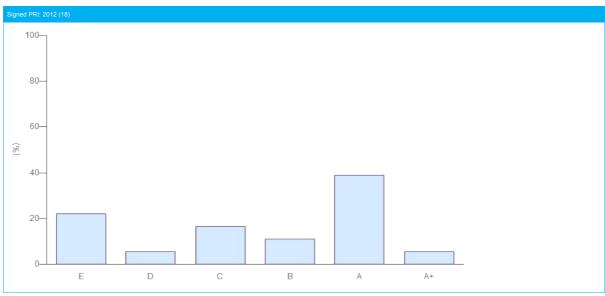
| Module | INDIRECT - FIXED INCOME SSA |
|--------|-----------------------------|
| Band   | A                           |

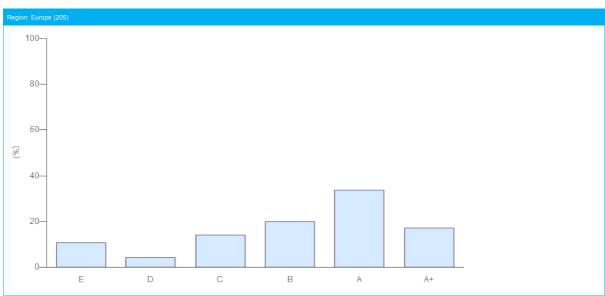




Your Indirect - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

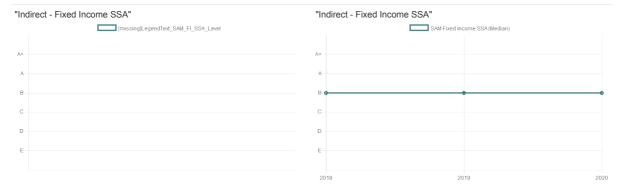
| Module | INDIRECT - FIXED INCOME SSA |
|--------|-----------------------------|
| Band   | A                           |





#### Your Company Year-On-Year Performance

#### Average Year-On-Year Trends



# **Indirect - Fixed Income Corporate (Financial)**

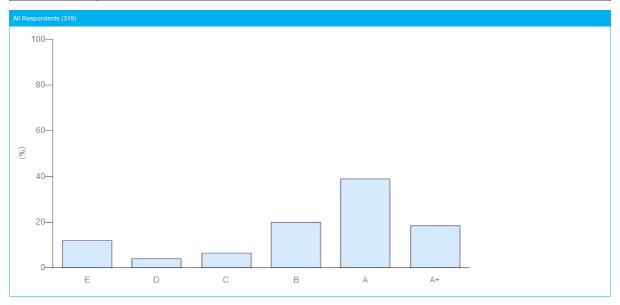
#### Indicator Scorecard

| Module         | Indirect - Fixed Income Corporate (Financial)   |
|----------------|---|
| Total<br>Score | 34 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 03.1a, SAM 04.3. |
| Band           | A   |

| OF OF ION            |              |            | INDICATOR   | MEDIAN                  | YOUR  | CHANGE AGAINST LAST |
|----------------------|--------------|------------|---|-------------------------|-------|---------------------|
| SECTION              | NUMBER       | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | YEAR                |
| Overview             | SG 12.3      | CORE       | Selection, appointment and review of investment consultants | <b>★★★</b> (81)         | N/A   | _                   |
| Overview             | SG 12.5      | CORE       | Monitoring fiduciary managers                               | ***<br>(79)             | N/A   | _                   |
|                      | SAM<br>02.1  | CORE       | Selection - RI in documentation                             | <b>★★★</b> (320)        | ***   | _                   |
|                      | SAM<br>02.2a | CORE       | Selection - Strategy  | <b>★★★</b> (320)        | ***   | _                   |
|                      | SAM<br>02.2b | ADDITIONAL | Selection - ESG people/oversight                            | <b>★★★</b> (320)        | ***   | _                   |
| Selection            | SAM<br>02.2c | CORE       | Selection - Portfolio construction/valuation                | <b>★★★</b> (320)        | ***   | _                   |
| Selection            | SAM<br>02.3  | CORE       | Selection processes - General                               | <b>★★★</b> (320)        | ***   | _                   |
|                      | SAM<br>02.4  | ADDITIONAL | Selection processes - RI considerations                     | <b>★★★</b> (320)        | ***   | _                   |
|                      | SAM<br>03.1a | ADDITIONAL | Selection -Engagement                                       | <b>★★☆</b> (230)        | ***   | •                   |
|                      | SAM<br>03.2  | ADDITIONAL | Selection - Engagement effectiveness                        | ★★☆<br>(230)            | ***   | •                   |
|                      | SAM<br>04.1  | CORE       | Appointment - General                                       | <b>★★★</b> (286)        | ***   | _                   |
| Appointment          | SAM<br>04.2  | CORE       | Appointment - Objectives & Controls                         | <b>★★★</b> (286)        | ***   | _                   |
|                      | SAM<br>04.3  | ADDITIONAL | Appointment - Incentives & Controls                         | <b>★★★</b> (286)        | ***   | _                   |
|                      | SAM<br>05.1  | CORE       | Monitoring - General  | <b>★★★</b> (320)        | ***   | _                   |
| Monitoring           | SAM<br>05.2  | ADDITIONAL | Monitoring - Measuring progress                             | ★☆☆<br>(320)            | ***   | _                   |
|                      | SAM<br>06.1  | ADDITIONAL | Monitoring engagements                                      | <b>★☆☆</b> (230)        | ***   | _                   |
| Outputs and Outcomes | SAM<br>09.1  | ADDITIONAL | Examples of ESG factors                                     | <b>☆☆☆</b><br>(320)     | ***   | _                   |
| Communication        | SG 19        | CORE       | Disclosure of RI considerations                             | ★☆☆<br>(320)            | ***   | _                   |

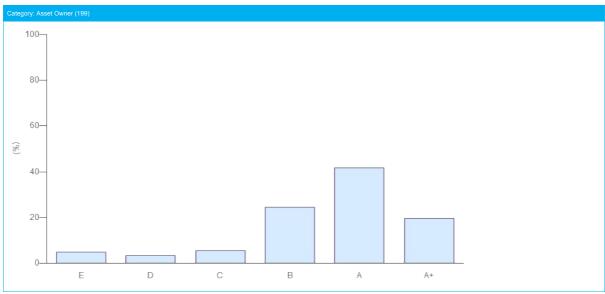
Your Indirect - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

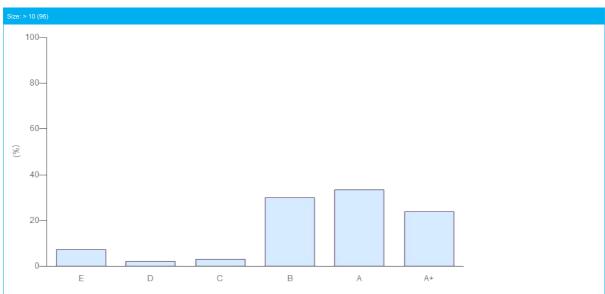
| Module | INDIRECT - FIXED INCOME CORPORATE FINANCIAL |
|--------|---|
| Band   | A   |



Your Indirect - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

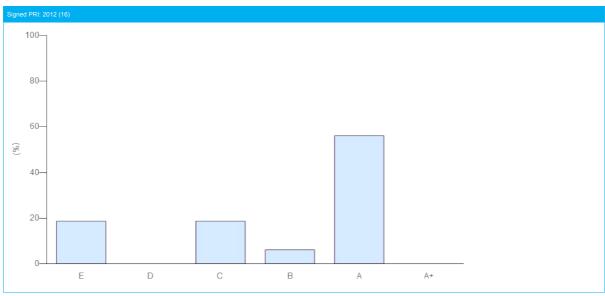
| N | lodule | INDIRECT - FIXED INCOME CORPORATE FINANCIAL |  |
|---|--------|---|--|
| В | Band   | A   |  |

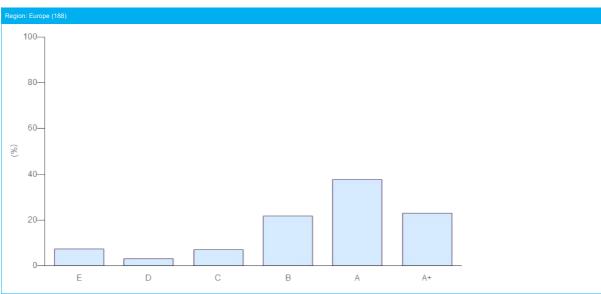




Your Indirect - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

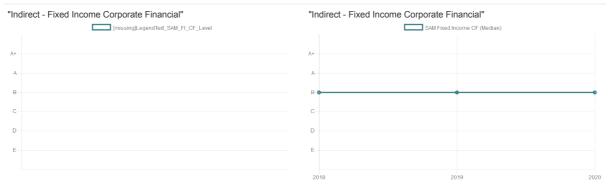
| Module | INDIRECT - FIXED INCOME CORPORATE FINANCIAL |
|--------|---|
| Band   | A   |





#### Your Company Year-On-Year Performance

#### Average Year-On-Year Trends



# **Indirect - Fixed Income Corporate (Non-Financial)**

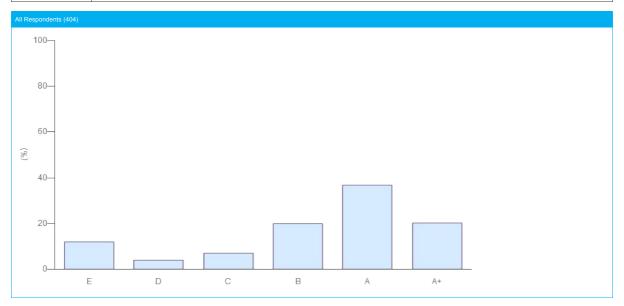
#### Indicator Scorecard

| Module         | Indirect - Fixed Income Corporate (Non-Financial)   |
|----------------|---|
| Total<br>Score | 34 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 03.1a, SAM 04.3. |
| Band           | A   |

| ororio).             | INDICATOR    |            |   | MEDIAN                  | YOUR  | CHANGE AGAINST LAST |
|----------------------|--------------|------------|---|-------------------------|-------|---------------------|
| SECTION              | NUMBER       | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | YEAR                |
| Overview             | SG 12.3      | CORE       | Selection, appointment and review of investment consultants | <b>★★★</b> (102)        | N/A   | _                   |
| Overview             | SG 12.5      | CORE       | Monitoring fiduciary managers                               | <b>★★★</b> (101)        | N/A   | -                   |
|                      | SAM<br>02.1  | CORE       | Selection - RI in documentation                             | <b>★★★</b> (406)        | ***   | _                   |
|                      | SAM<br>02.2a | CORE       | Selection - Strategy  | <b>★★★</b> (406)        | ***   | _                   |
|                      | SAM<br>02.2b | ADDITIONAL | Selection - ESG people/oversight                            | <b>★★★</b> (406)        | ***   | _                   |
| Selection            | SAM<br>02.2c | CORE       | Selection - Portfolio construction/valuation                | ★★☆<br>(406)            | ***   | _                   |
| Selection            | SAM<br>02.3  | CORE       | Selection processes - General                               | <b>★★★</b> (406)        | ***   | _                   |
|                      | SAM<br>02.4  | ADDITIONAL | Selection processes - RI considerations                     | <b>★★★</b> (406)        | ***   | _                   |
|                      | SAM<br>03.1a | ADDITIONAL | Selection -Engagement                                       | <b>★★☆</b> (288)        | ***   | •                   |
|                      | SAM<br>03.2  | ADDITIONAL | Selection - Engagement effectiveness                        | ★★☆<br>(288)            | ***   | •                   |
|                      | SAM<br>04.1  | CORE       | Appointment - General                                       | <b>★★★</b> (365)        | ***   | _                   |
| Appointment          | SAM<br>04.2  | CORE       | Appointment - Objectives & Controls                         | <b>★★★</b> (365)        | ***   | _                   |
|                      | SAM<br>04.3  | ADDITIONAL | Appointment - Incentives & Controls                         | <b>★★★</b> (365)        | ***   | _                   |
|                      | SAM<br>05.1  | CORE       | Monitoring - General  | <b>★★★</b> (406)        | ***   | _                   |
| Monitoring           | SAM<br>05.2  | ADDITIONAL | Monitoring - Measuring progress                             | <b>★☆☆</b> (406)        | ***   | -                   |
|                      | SAM<br>06.1  | ADDITIONAL | Monitoring - Engagements                                    | <b>★☆☆</b> (288)        | ***   | _                   |
| Outputs and Outcomes | SAM<br>09.1  | ADDITIONAL | Examples of ESG factors                                     | <b>☆☆☆</b><br>(406)     | ***   | _                   |
| Communication        | SG 19        | CORE       | Disclosure of RI considerations                             | <b>★☆☆</b> (406)        | ***   | _                   |

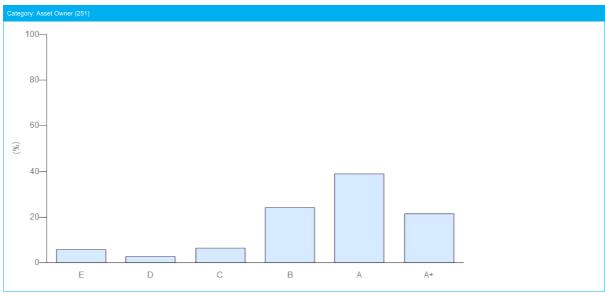
Your Indirect - Fixed Income Corporate Non Financial module score has been compared to relevant peer groups in a series of distribution charts below.

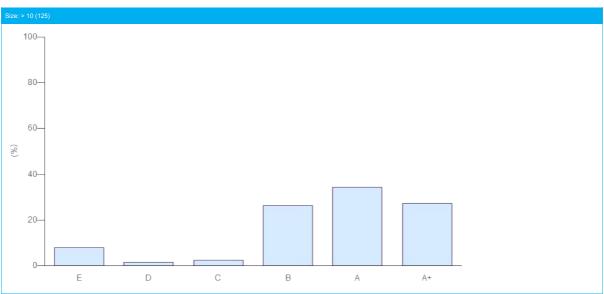
| Module | INDIRECT - FIXED INCOME CORPORATE NON FINANCIAL |
|--------|---|
| Band   | A   |



Your Indirect - Fixed Income Corporate Non Financial module score has been compared to relevant peer groups in a series of distribution charts below.

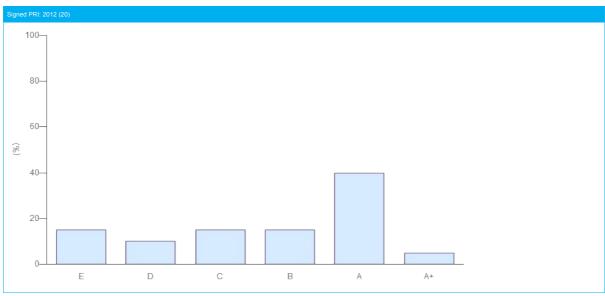
| Module | INDIRECT - FIXED INCOME CORPORATE NON FINANCIAL |
|--------|---|
| Band   | A   |

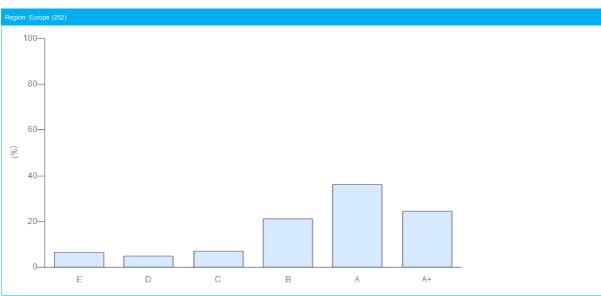




Your Indirect - Fixed Income Corporate Non Financial module score has been compared to relevant peer groups in a series of distribution charts below.

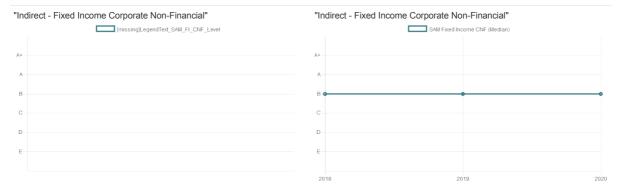
| Module | INDIRECT - FIXED INCOME CORPORATE NON FINANCIAL |
|--------|---|
| Band   | A   |





#### Your Company Year-On-Year Performance

#### Average Year-On-Year Trends



# **Indirect - Private Equity**

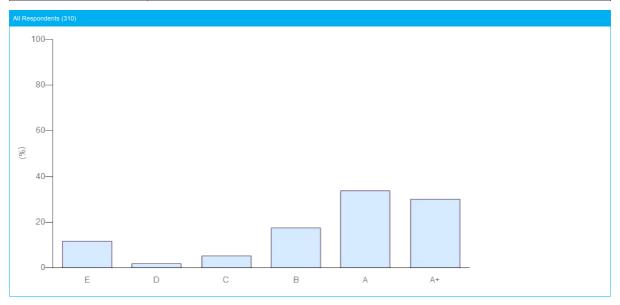
#### Indicator Scorecard

| Module         | Indirect - Private Equity  |
|----------------|--|
| Total<br>Score | 34 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from SAM 02.2b, SAM 02.4, SAM 04.3, SAM 09.1. |
| Band           | A  |

| OFOTION              | INDICATOR    |            |   | MEDIAN                  | YOUR  | CHANGE AGAINST LAST |
|----------------------|--------------|------------|---|-------------------------|-------|---------------------|
| SECTION              | NUMBER       | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | YEAR                |
| Overview             | SG 12.3      | CORE       | Selection, appointment and review of investment consultants | ***<br>(58)             | N/A   | _                   |
|                      | SG 12.5      | CORE       | Monitoring fiduciary managers                               | ***<br>(74)             | N/A   | _                   |
|                      | SAM<br>02.1  | CORE       | Selection - RI in documentation                             | <b>★★★</b> (310)        | ***   | _                   |
|                      | SAM<br>02.2a | CORE       | Selection - Strategy  | <b>★★★</b> (310)        | ***   | _                   |
| Selection            | SAM<br>02.2b | ADDITIONAL | Selection - ESG people/oversight                            | <b>★★★</b> (310)        | ***   | _                   |
| Selection            | SAM<br>02.2c | CORE       | Selection - Portfolio construction/valuation                | ***<br>(310)            | ***   | _                   |
|                      | SAM<br>02.3  | CORE       | Selection processes - General                               | ***<br>(310)            | ***   | _                   |
|                      | SAM<br>02.4  | ADDITIONAL | Selection processes - RI considerations                     | ***<br>(310)            | ***   | -                   |
|                      | SAM<br>04.1  | CORE       | Appointment - General                                       | ***<br>(282)            | ***   | _                   |
| Appointment          | SAM<br>04.2  | CORE       | Appointment - Objectives & Controls                         | ***<br>(282)            | ***   | _                   |
|                      | SAM<br>04.3  | ADDITIONAL | Appointment - Incentives & Controls                         | ***<br>(282)            | ***   | _                   |
| Monitoring           | SAM<br>05.1  | CORE       | Monitoring - General  | ***<br>(310)            | ***   | •                   |
|                      | SAM<br>05.2  | ADDITIONAL | Monitoring - Measuring progress                             | <b>★☆☆</b> (310)        | ***   | _                   |
| Outputs and Outcomes | SAM<br>09.1  | ADDITIONAL | Examples of ESG factors                                     | ***<br>(310)            | ***   | _                   |
| Communication        | SG 19        | CORE       | Disclosure of RI considerations                             | <b>★★☆</b> (310)        | ***   | _                   |

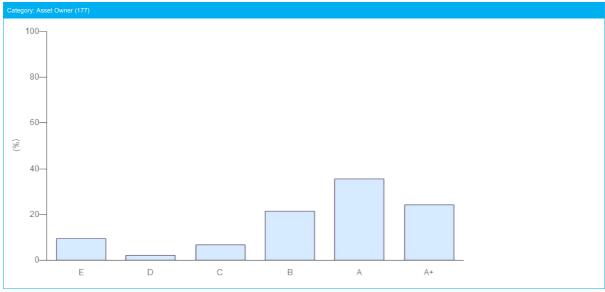
Your Indirect - Private Equity module score has been compared to relevant peer groups in a series of distribution charts below.

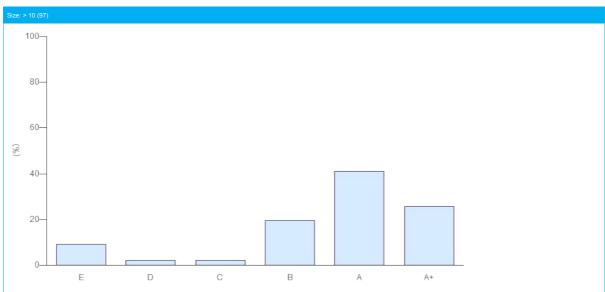
| Module | INDIRECT - PRIVATE EQUITY |
|--------|---------------------------|
| Band   | A                         |



Your Indirect - Private Equity module score has been compared to relevant peer groups in a series of distribution charts below.

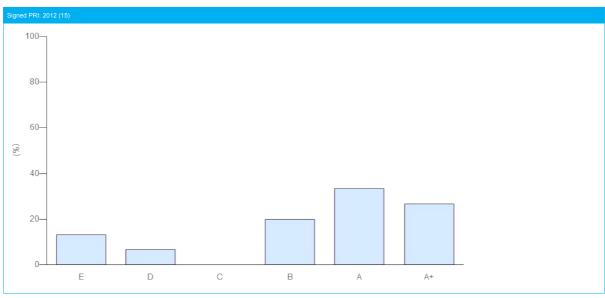
| Module | INDIRECT - PRIVATE EQUITY |
|--------|---------------------------|
| Band   | A                         |

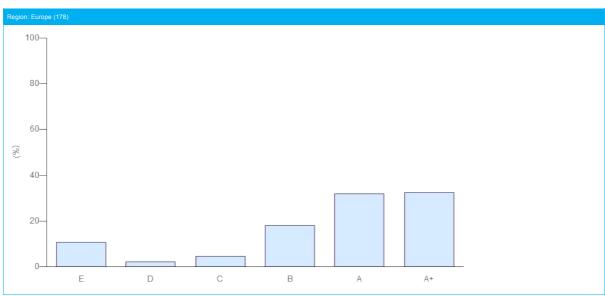




Your Indirect - Private Equity module score has been compared to relevant peer groups in a series of distribution charts below.

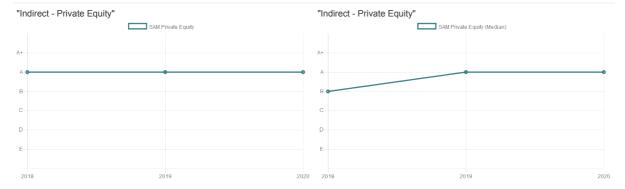
| Module | INDIRECT - PRIVATE EQUITY |
|--------|---------------------------|
| Band   | A                         |





#### Your Company Year-On-Year Performance

#### Average Year-On-Year Trends



#### **DIRECT - LISTED EQUITY - INCORPORATION**

#### **MODULE OVERVIEW**

The table below provides an overview of your Listed Equity Incorporation Band as well as your scores for Screening and/or Integration strategies. You receive a single score for this module, which is based on your main incorporation strategy, calculated using your reported information in indicator LEI 03. Both the Screening and Integration scores, if applicable, are presented in more detail in the following pages. Thematic approaches are not scored.

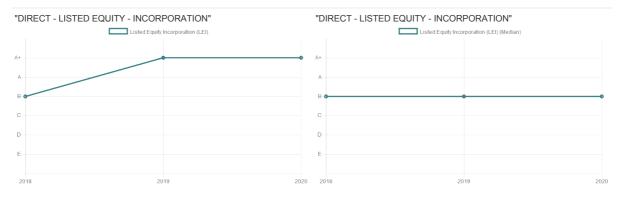
| Module Band    | A+         |
|----------------|------------|
| Score based on | Screening  |
| Screening      | A+         |
| Integration    | A+         |
| Thematic       | Not Scored |

#### OVERVIEW OF INCORPORATION STRATEGIES (LEI 03)

| ESG INCORPORATION STRATEGY          | PERCENTAGE OF ACTIVE LISTED EQUITY TO WHICH THE STRATEGY IS APPLIED (%) |
|-------------------------------------|---|
| Screening alone                     | 7 %   |
| Thematic alone                      | 0 %   |
| Integration alone                   | 0 %   |
| Screening + integration strategies  | 93 %  |
| Thematic + integration strategies   | 0 %   |
| Screening + thematic strategies     | 0 %   |
| All three strategies combined       | 0 %   |
| No incorporation strategies applied | 0 %   |

#### Your Company Year-On-Year Performance

# Average Year-On-Year Trends



#### **Direct - LISTED EQUITY - SCREENING**

#### Indicator Scorecard

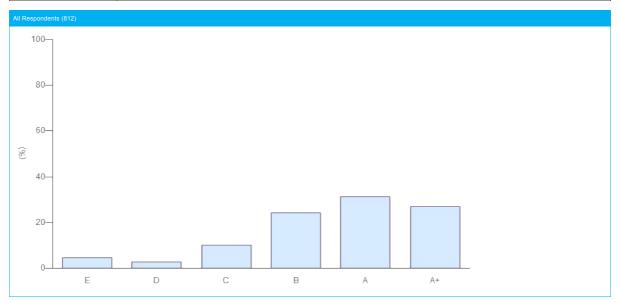
This module looks at how your organisation applies ESG screening to your internally managed listed equity holdings. If your organisation did not respond to an applicable indicator, you will see a score of

| Module                    | LISTED EQUITY - INCORPORATION  |
|---------------------------|--|
| Incorporation<br>Strategy | SCREENING  |
| Total Score               | 15 ★ (out of a maximum 15 ★ from 5 indicators). Your score includes 2 additionally assessed indicators and the additional part of your score was calculated from LEI 02, LEI 03. |
| Band                      | A+   |

| SECTION                      | INDICATOR |            |  | MEDIAN                  | YOUR  | CHANGE AGAINST |
|------------------------------|-----------|------------|--|-------------------------|-------|----------------|
| SECTION                      | NUMBER    | TYPE       | TOPIC  | PEER SCORE<br>(# PEERS) | SCORE | LAST YEAR      |
| IMPLEMENTATION<br>PROCESSES  | LEI 02    | ADDITIONAL | Type of ESG information used in investment decision                          | ***<br>(811)            | ***   | _              |
|                              | LEI 03    | ADDITIONAL | Information from engagement and/or voting used in investment decision-making | <b>★★★</b> (811)        | ***   | _              |
| IMPLEMENTATION:<br>SCREENING | LEI 05    | CORE       | Processes to ensure screening is based on robust analysis                    | <b>★★★</b> (811)        | ***   | _              |
|                              | LEI 06    | ADDITIONAL | Processes to ensure fund criteria are not breached                           | ★★☆<br>(811)            | ***   | •              |
| COMMUNICATION                | SG 19a    | CORE       | Disclosure of approach to public   | <b>★★☆</b> (811)        | ***   | _              |
|                              | SG 19b    | CORE       | Disclosure of approach to clients/beneficiaries                              | ★★☆<br>(811)            | ***   | _              |

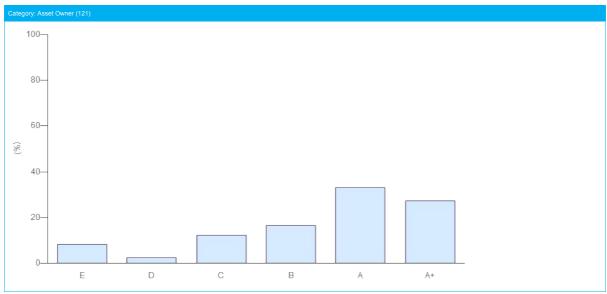
Your Direct - Listed Equity - Screening module score has been compared to relevant peer groups in a series of distribution charts below.

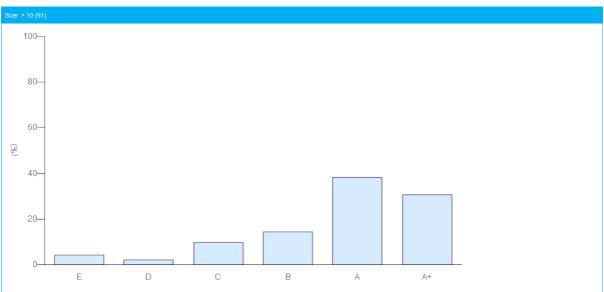
| Module | DIRECT - LISTED EQUITY - SCREENING |  |  |
|--------|------------------------------------|--|--|
| Band   | A+                                 |  |  |



Your Direct - Listed Equity - Screening module score has been compared to relevant peer groups in a series of distribution charts below.

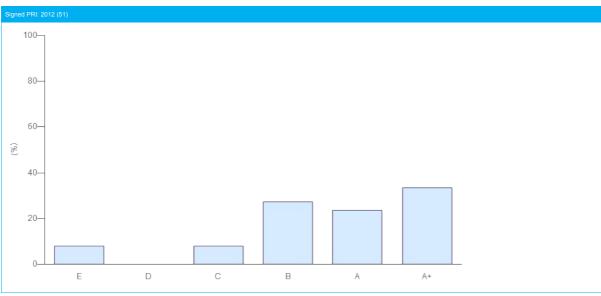
| Module | DIRECT - LISTED EQUITY - SCREENING |  |  |
|--------|------------------------------------|--|--|
| Band   | A+                                 |  |  |

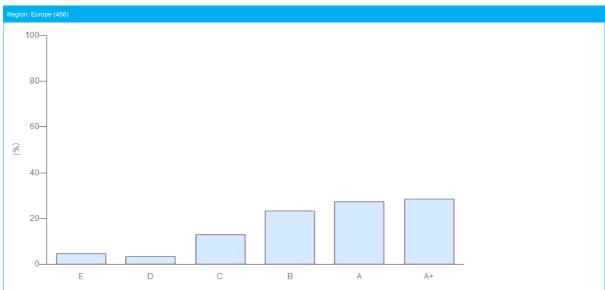




Your Direct - Listed Equity - Screening module score has been compared to relevant peer groups in a series of distribution charts below.

| Module | DIRECT - LISTED EQUITY - SCREENING |  |  |
|--------|------------------------------------|--|--|
| Band   | A+                                 |  |  |





#### **Direct - LISTED EQUITY - INTEGRATION**

#### **Indicator Scorecard**

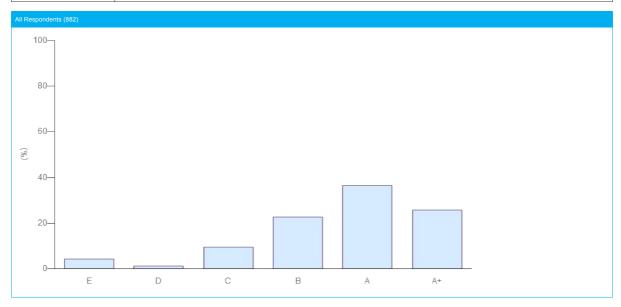
This module looks at how your organisation integrates ESG issues into investment decision making for your internally managed listed equity holdings. If your organisation did not respond to an applicable indicator, you will see a score of

| Module                    | LISTED EQUITY - INCORPORATION  |
|---------------------------|--|
| Incorporation<br>Strategy | INTEGRATION  |
| Total Score               | 20 ★ (out of a maximum 21 ★ from 7 indicators). Your score includes 2 additionally assessed indicators and the additional part of your score was calculated from LEI 02, LEI 03. |
| Band                      | A+   |

| SECTION                        | INDICATOR |            | MEDIAN   | YOUR                    | CHANGE AGAINST |           |
|--------------------------------|-----------|------------|--|-------------------------|----------------|-----------|
|                                | NUMBER    | TYPE       | TOPIC  | PEER SCORE<br>(# PEERS) | SCORE          | LAST YEAR |
| IMPLEMENTATION PROCESSES       | LEI 02    | ADDITIONAL | Type of ESG information used in investment decision                          | <b>★★★</b> (882)        | ***            | _         |
|                                | LEI 03    | ADDITIONAL | Information from engagement and/or voting used in investment decision-making | <b>★★★</b> (882)        | ***            | _         |
| IMPLEMENTATION:<br>INTEGRATION | LEI 08    | CORE       | Review ESG issues while researching companies/sectors                        | <b>★★★</b> (882)        | ***            | _         |
|                                | LEI 09    | CORE       | Processes to ensure integration is based on robust analysis                  | <b>★★★</b> (882)        | ***            | _         |
|                                | LEI 10    | CORE       | Aspects of analysis ESG information is integrated into                       | <b>★★★</b> (882)        | ***            | _         |
| COMMUNICATION                  | SG 19a    | CORE       | Disclosure of approach to public   | <b>★★☆</b> (882)        | ***            | _         |
|                                | SG 19b    | CORE       | Disclosure of approach to clients/beneficiaries                              | <b>★★☆</b> (882)        | ***            | _         |

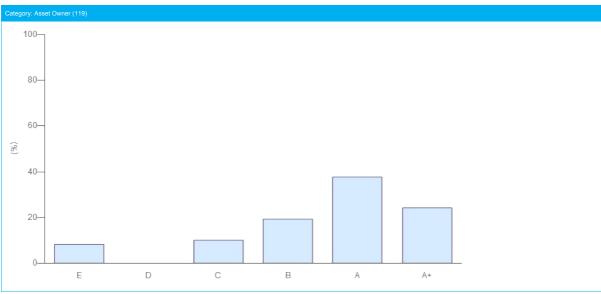
Your Direct - Listed Equity - Integration module score has been compared to relevant peer groups in a series of distribution charts below.

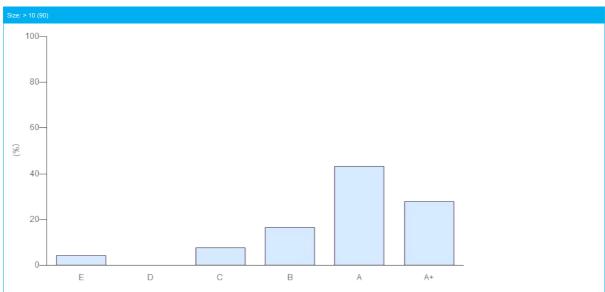
| Module | DIRECT - LISTED EQUITY - INTEGRATION |  |  |
|--------|--------------------------------------|--|--|
| Band   | A+                                   |  |  |



Your Direct - Listed Equity - Integration module score has been compared to relevant peer groups in a series of distribution charts below.

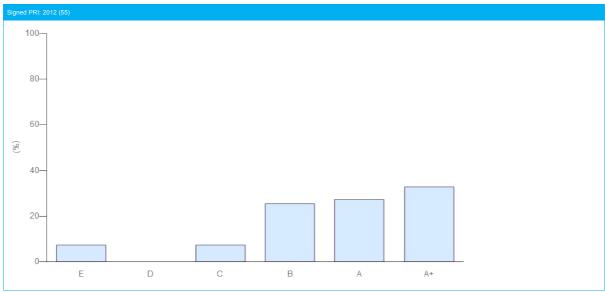
| Module | DIRECT - LISTED EQUITY - INTEGRATION |
|--------|--------------------------------------|
| Band   | A+                                   |

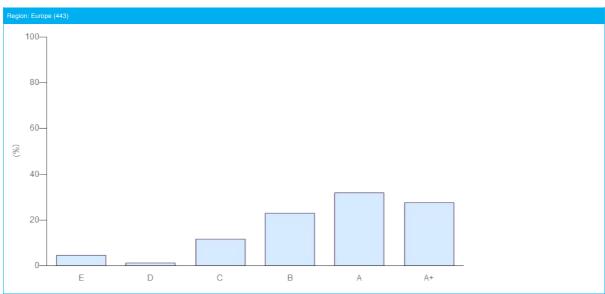




Your Direct - Listed Equity - Integration module score has been compared to relevant peer groups in a series of distribution charts below.

| Module | DIRECT - LISTED EQUITY - INTEGRATION |
|--------|--------------------------------------|
| Band   | A+                                   |





### **DIRECT - LISTED EQUITY - ACTIVE OWNERSHIP**

#### **MODULE OVERVIEW**

The table below provides an overview of your Listed Equity Active Ownership Band. This is based on your score for engagement and (proxy) voting.

If applicable, you will see a separate score for engagements run internally, collaboratively and through service providers. Your engagement score is based on your main engagement approach, calculated using your reported information in indicator LEA 11. Your main approach is based on the combination of the quantity and comprehensiveness of engagements and your role/involvement. The Engagement score is not dependent on how you conduct your engagements and the top score can be achieved regardless of who conducts the engagements. For more information please see the assessment methodology and detailed methodology.

The scores for each applicable engagement approach are presented in more detail in the following pages.

| Active Ownership Band            | A          |
|----------------------------------|------------|
| Engagement Band                  | A          |
| Score based on:                  | Individual |
| Individual Engagement Band       | A          |
| Collaborative Engagement Band    | A          |
| Service Provider Engagement Band | NA         |
| (Proxy) Voting Band              | В          |

# **DIRECT - LISTED EQUITY - INDIVIDUAL ENGAGEMENTS**

#### Indicator Scorecard

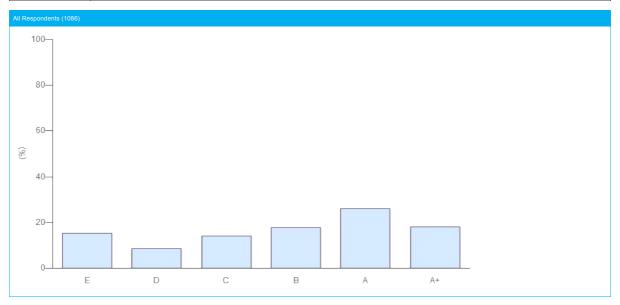
This section looks at how your organisation carries out engagements individually through internal staff. If your organisation did not respond to an applicable indicator, you will see a score of

| Section               | LISTED EQUITY - INDIVIDUAL ENGAGEMENTS   |
|-----------------------|--|
| Type of<br>Engagement | INDIVIDUAL/INTERNAL STAFF ENGAGEMENTS  |
| Total Score           | 27 ★ (out of a maximum 30 ★ from 10 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from LEA 06, LEA 07, LEA 09b. |
| Band                  | A  |

| SECTION                 |         |            | INDICATOR   | MEDIAN                  | YOUR  | CHANGE AGAINST |
|-------------------------|---------|------------|---|-------------------------|-------|----------------|
| SECTION                 | NUMBER  | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | LAST YEAR      |
| OVERVIEW                | LEA 01  | CORE       | Description of approach to engagement                           | <b>★★★</b> (1086)       | ***   | _              |
|                         | LEA 03  | CORE       | Process for identifying and prioritising engagement activities  | <b>★★★</b> (1086)       | ***   | _              |
| INTERNAL                | LEA 04  | CORE       | Objectives for engagement activities                            | <b>★★☆</b> (1086)       | ***   | •              |
| PROCESSES               | LEA 05  | CORE       | Monitor/review engagement outcomes                              | <b>★★★</b> (1086)       | ***   | •              |
|                         | LEA 06  | ADDITIONAL | Escalation strategy   | <b>★★★</b> (1086)       | ***   | •              |
| GENERAL<br>PROCESSES    | LEA 07  | ADDITIONAL | Share insights from engagements with internal/external managers | <b>★★☆</b> (1086)       | ***   | _              |
| OUTPUTS AND<br>OUTCOMES | LEA 09a | CORE       | Number of companies engaged with, intensity of                  | <b>★★☆</b> (1086)       | ***   | _              |
|                         | LEA 09b | ADDITIONAL | engagement and effort   | <b>☆☆☆</b><br>(1086)    | ***   | _              |
|                         | LEA 10  | ADDITIONAL | Engagement methods  | ★★☆<br>(1086)           | ***   | •              |
| COMMUNICATION           | SG 19a  | CORE       | Disclosure of approach to public                                | ☆☆☆<br>(1086)           | ***   | _              |
| COMMUNICATION           | SG 19b  | CORE       | Disclosure of approach to clients/beneficiarie                  | <b>★★☆</b> (1086)       | ***   | _              |

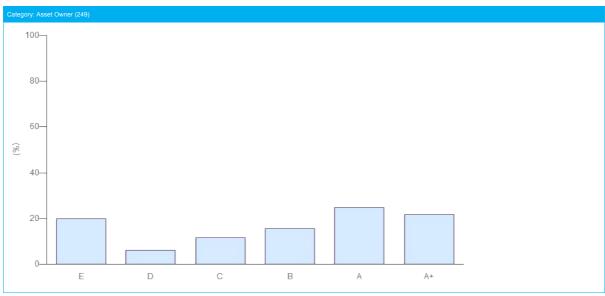
Your Direct - Listed Equity - Individual Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

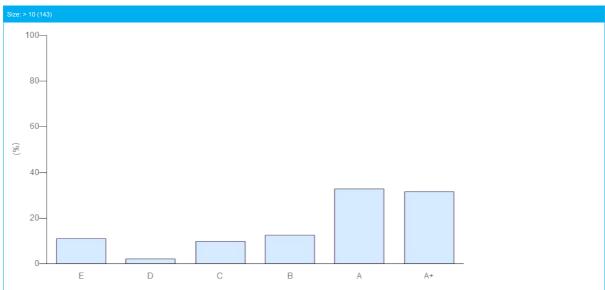
| Module | DIRECT - LISTED EQUITY - INDIVIDUAL ENGAGEMENTS |
|--------|---|
| Band   | A   |



Your Direct - Listed Equity - Individual Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

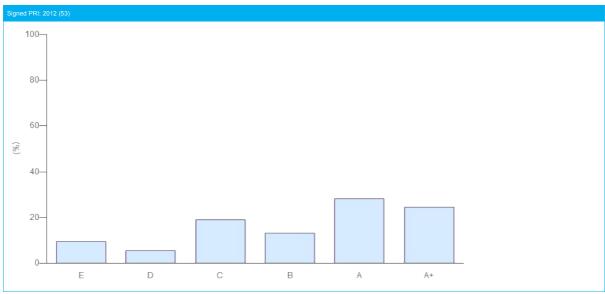
| Module | DIRECT - LISTED EQUITY - INDIVIDUAL ENGAGEMENTS |  |
|--------|---|--|
| Band   | A   |  |

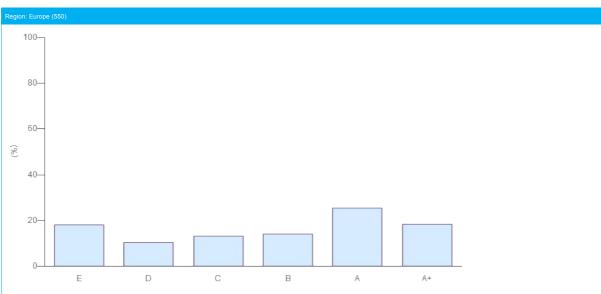




Your Direct - Listed Equity - Individual Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

| Module | DIRECT - LISTED EQUITY - INDIVIDUAL ENGAGEMENTS |
|--------|---|
| Band   | A   |





# **Direct - LISTED EQUITY - COLLABORATIVE ENGAGEMENTS**

### Indicator Scorecard

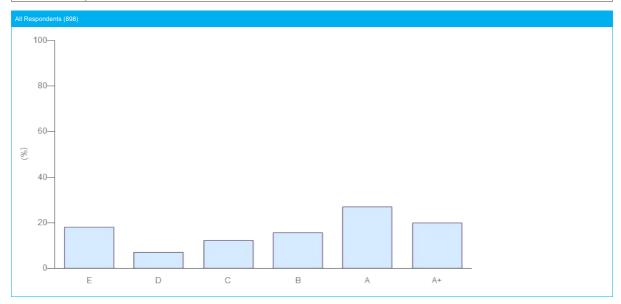
This section looks at how your organisation carries out engagements via collaborations. If your organisation did not respond to an applicable indicator, you will see a score of

| Section               | LISTED EQUITY - COLLABORATIVE ENGAGEMENTS  |
|-----------------------|--|
| Type of<br>Engagement | COLLABORATIVE ENGAGEMENTS  |
| Total Score           | 26 ★ (out of a maximum 30 ★ from 10 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from LEA 06, LEA 07, LEA 09b. |
| Band                  | A  |

| SECTION              |         |            | INDICATOR   | MEDIAN                  | YOUR  | CHANGE AGAINST |
|----------------------|---------|------------|---|-------------------------|-------|----------------|
| SECTION              | NUMBER  | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | LAST YEAR      |
| OVERVIEW             | LEA 01  | CORE       | Description of approach to engagement                           | <b>**</b>               | ***   | _              |
|                      | LEA 03  | CORE       | Process for identifying and prioritising engagement activities  | <b>★★★</b> (899)        | ***   | _              |
| COLLABORATIVE        | LEA 04  | CORE       | Objectives for engagement activities                            | <b>★★☆</b> (899)        | ***   | _              |
| PROCESSES            | LEA 05  | CORE       | Monitor/review engagement outcomes                              | <b>★★☆</b> (899)        | ***   | _              |
|                      | LEA 06  | CORE       | Escalation strategy   | ***<br>(899)            | ***   | •              |
| GENERAL<br>PROCESSES | LEA 07  | ADDITIONAL | Share insights from engagements with internal/external managers | <b>★★☆</b> (899)        | ***   | _              |
|                      | LEA 09a | CORE       | Number of companies engaged with, intensity                     | ***<br>(899)            | ***   | _              |
| OUTPUTS AND OUTCOMES | LEA 09b | ADDITIONAL | of engagement and effort  | ***<br>(899)            | ***   | _              |
|                      | LEA 10  | ADDITIONAL | Engagement methods  | <b>★★☆</b> (899)        | ***   | •              |
| COMMUNICATION        | SG 19a  | CORE       | Disclosure of approach to public                                | ***<br>(899)            | ***   | _              |
|                      | SG 19b  | CORE       | Disclosure of approach to clients/beneficiaries                 | <b>★★☆</b> (899)        | ***   | _              |

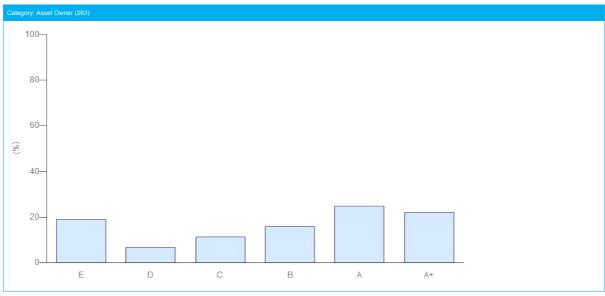
Your Direct - Listed Equity - Collaborative Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

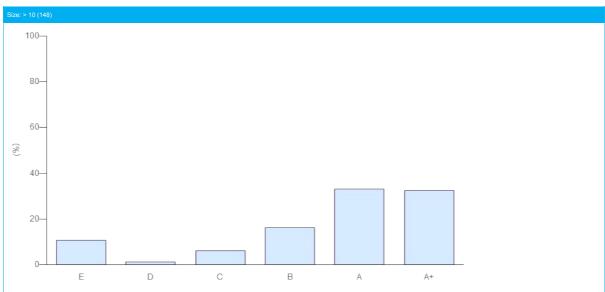
| Module | DIRECT - LISTED EQUITY - COLLABORATIVE ENGAGEMENTS |
|--------|--|
| Band   | A  |



Your Direct - Listed Equity - Collaborative Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

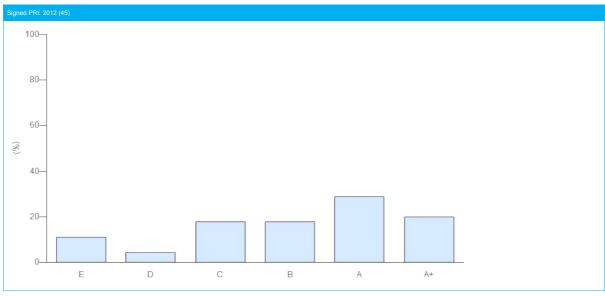
| Module | DIRECT - LISTED EQUITY - COLLABORATIVE ENGAGEMENTS |
|--------|--|
| Band   | A  |

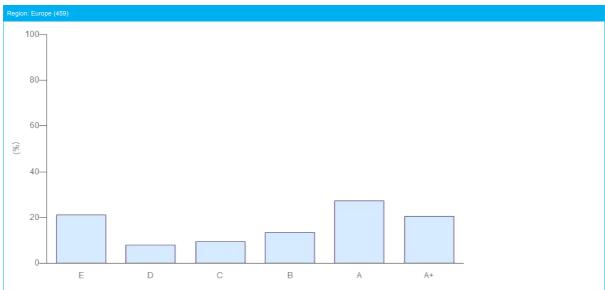




Your Direct - Listed Equity - Collaborative Engagements module score has been compared to relevant peer groups in a series of distribution charts below.

| Module | DIRECT - LISTED EQUITY - COLLABORATIVE ENGAGEMENTS |
|--------|--|
| Band   | A  |





# **Direct - LISTED EQUITY - (PROXY) VOTING**

#### **Indicator Scorecard**

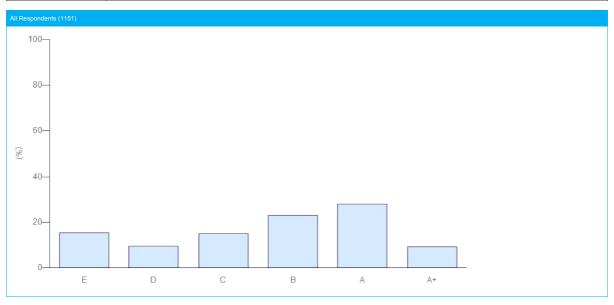
This section looks at how your organisation conducts (proxy) voting and shareholder resolutions decided upon by you or on your behalf by service providers in relation to your listed equity holdings. If your organisation did not respond to an applicable indicator, you will see a score of

| Section        | (PROXY) VOTING & SHAREHOLDER RESOLUTIONS   |
|----------------|--|
| Total<br>Score | 13 ★ (out of a maximum 21 ★ from 7 indicators). Your score includes 2 additionally assessed indicators and the additional part of your score was calculated from LEA 18. |
| Band           | В  |

| SECTION            | INDICATOR |            |  | MEDIAN               | ORE COORE | CHANGE AGAINST<br>LAST YEAR |
|--------------------|-----------|------------|--|----------------------|-----------|-----------------------------|
| SECTION            |           |            | PEER SCORE<br>(# PEERS)  |                      |           |                             |
|                    | LEA 01    | CORE       | Voting policy  | <b>★★★</b> (1148)    | ***       | _                           |
| PROCESS            | LEA 13    | ADDITIONAL | Reviewing service provider voting recommendations                            | ★☆☆<br>(121)         | N/A       | _                           |
| PROCESS            | LEA 14    | ADDITIONAL | Securities lending programme   | ☆☆☆<br>(523)         | ***       | _                           |
|                    | LEA 16    | CORE       | Informing companies of the rationale of abstaining/voting against management | ★☆☆<br>(1043)        | ***       | _                           |
|                    | LEA 17    | CORE       | Percentage of (proxy) votes cast   | <b>★★★</b> (1148)    | ***       | •                           |
| OUTPUTS & OUTCOMES | LEA 18    | ADDITIONAL | Voting instructions issued   | <b>★★★</b> (1148)    | ***       | _                           |
|                    | LEA 19    | ADDITIONAL | Escalation strategy  | <b>☆☆☆</b><br>(1148) | ***       | _                           |
| COMMUNICATION      | SG 19a    | CORE       | Disclosure of approach to public   | <b>☆☆☆</b><br>(1148) | ***       | _                           |
| COMMONICATION      | SG 19b    | CORE       | Disclosure of approach to clients/beneficiaries                              | <b>★★☆</b> (1148)    | ***       | _                           |

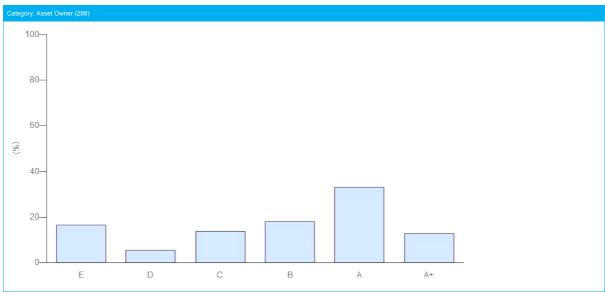
Your Direct - Listed Equity - Proxy voting module score has been compared to relevant peer groups in a series of distribution charts below.

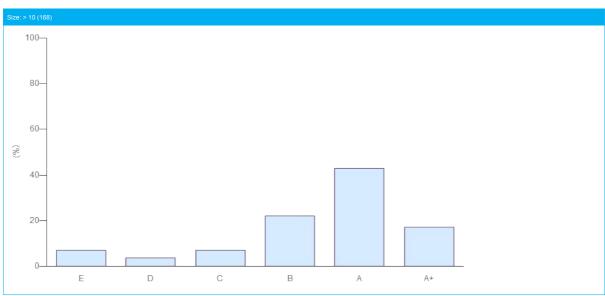
| Module | DIRECT - LISTED EQUITY - PROXY VOTING |
|--------|---------------------------------------|
| Band   | В                                     |



Your Direct - Listed Equity - Proxy voting module score has been compared to relevant peer groups in a series of distribution charts below.

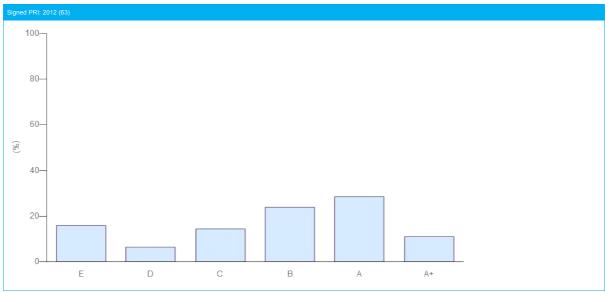
| Module | DIRECT - LISTED EQUITY - PROXY VOTING |
|--------|---------------------------------------|
| Band   | В                                     |

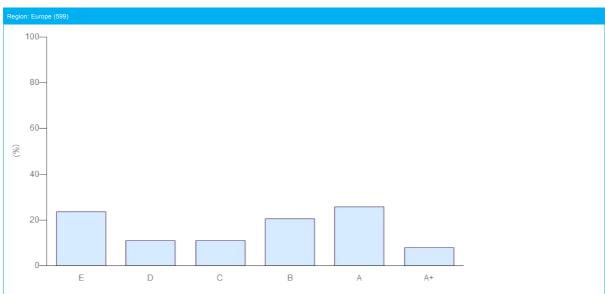




Your Direct - Listed Equity - Proxy voting module score has been compared to relevant peer groups in a series of distribution charts below.

| Module | DIRECT - LISTED EQUITY - PROXY VOTING |
|--------|---------------------------------------|
| Band   | В                                     |





# **DIRECT - FIXED INCOME (SSA)**

### Indicator Scorecard

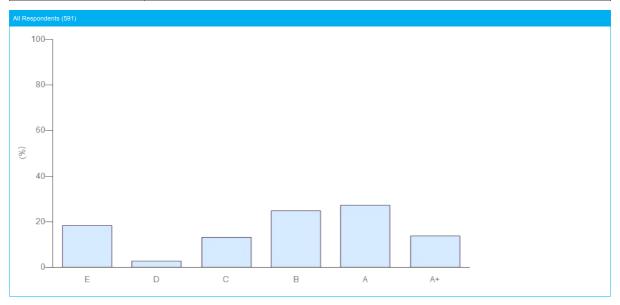
 $This \ module \ looks \ at \ how \ your \ organisation \ applies \ ESG \ to \ your \ internally \ managed \ fixed \ income \ (SSA) \ holdings.$ 

| Module         | FIXED INCOME (SSA)   |
|----------------|--|
| Total<br>Score | 26 ★ (out of a maximum 27 ★ from 9 indicators). Your score includes 2 additionally assessed indicators and the additional part of your score was calculated from FI 09, FI 12. |
| Band           | A+   |

| OFOTION                  |         |            | INDICATOR   |                         | CHANGE AGAINST |           |
|--------------------------|---------|------------|---|-------------------------|----------------|-----------|
| SECTION                  | NUMBER  | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE          | LAST YEAR |
|                          | FI 02.1 | CORE       | ESG issues and issuer research                        | <b>★★★</b> (592)        | ***            | _         |
| IMPLEMENTATION PROCESSES | FI 02.2 | CORE       | ESG issues and issuer research                        | <b>★★★</b> (592)        | ***            | _         |
|                          | FI 03   | CORE       | Processes to ensure analysis is robust                | ★★☆<br>(592)            | ***            | _         |
|                          | FI 05   | ADDITIONAL | Examples of ESG factors in screening process          | <b>☆☆☆</b><br>(379)     | N/A            | _         |
| IMPLEMENTATION:          | FI 06a  | CORE       | Negative Screening - ensuring criteria are met        | <b>★★☆</b> (332)        | N/A            | _         |
| SCREENING                | FI 06b  | CORE       | Positive Screening - ensuring criteria are met        | <b>★★☆</b> (182)        | N/A            | _         |
|                          | FI 06c  | CORE       | Norms Screening - ensuring criteria are met           | <b>★★☆</b> (213)        | N/A            |           |
| IMPLEMENTATION:          | FI 08   | CORE       | Thematic investing - themed bond processes            | ***<br>(140)            | ***            |           |
| THEMATIC                 | FI 09   | ADDITIONAL | Thematic investing - assessing impact                 | <b>★★☆</b> (140)        | ***            | _         |
| IMPLEMENTATION:          | FI 11   | CORE       | Integration - ESG information in investment processes | <b>★★★</b> (368)        | ***            | _         |
| INTEGRATION              | FI 12   | ADDITIONAL | Integration - E,S and G issues reviewed               | <b>★★★</b> (368)        | ***            | -         |
| OUTPUTS AND OUTCOMES     | FI 17   | ADDITIONAL | Financial/ESG performance                             | <b>☆☆☆</b><br>(592)     | ***            | •         |
| COMMUNICATION            | SG 19a  | CORE       | Disclosure of approach to public                      | ★☆☆<br>(592)            | ***            | _         |
| COMMUNICATION            | SG 19b  | CORE       | Disclosure of approach to clients/beneficiaries       | <b>★★☆</b> (592)        | ***            | _         |

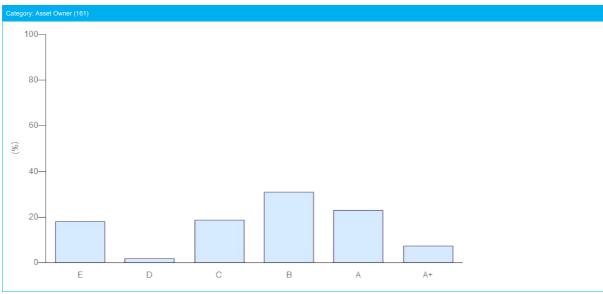
Your Direct - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

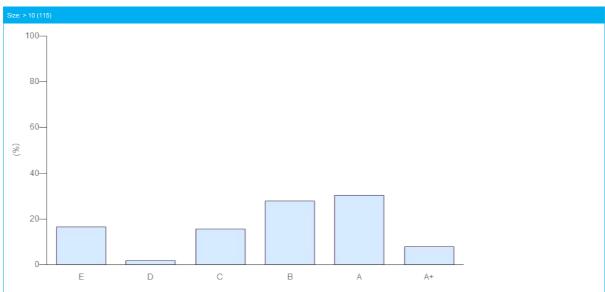
| Module | DIRECT - FIXED INCOME SSA |
|--------|---------------------------|
| Band   | A+                        |



Your Direct - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

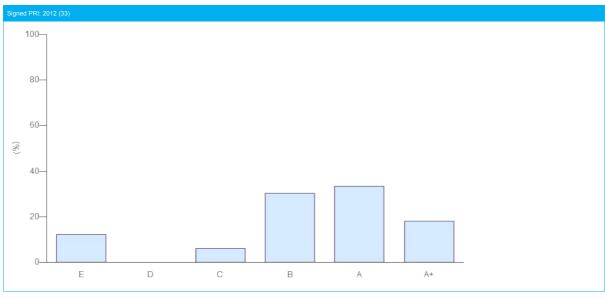
| Module | DIRECT - FIXED INCOME SSA |
|--------|---------------------------|
| Band   | A+                        |

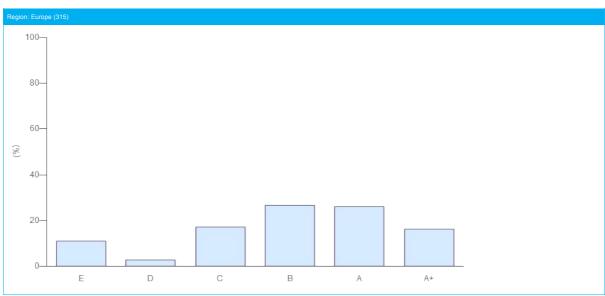




Your Direct - Fixed Income SSA module score has been compared to relevant peer groups in a series of distribution charts below.

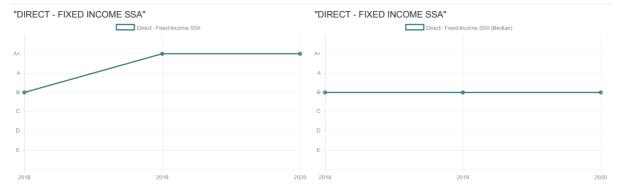
| Module | DIRECT - FIXED INCOME SSA |
|--------|---------------------------|
| Band   | A+                        |





## Your Company Year-On-Year Performance

## Average Year-On-Year Trends



# **DIRECT - FIXED INCOME CORPORATE (FINANCIAL)**

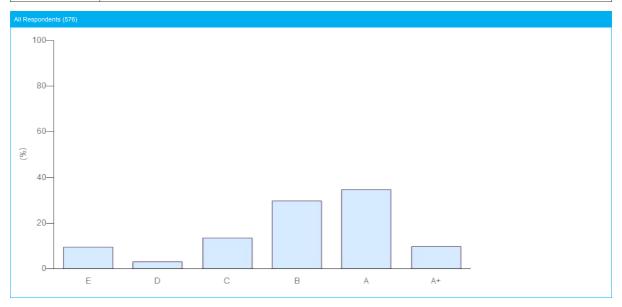
### Indicator Scorecard

| Module         | FIXED INCOME CORPORATE (FINANCIAL)   |
|----------------|--|
| Total<br>Score | 33 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from FI 09, FI 12, FI 15. |
| Band           | A  |

| of of love                  | INDICATOR |            |   | MEDIAN                  | YOUR  | CHANGE AGAINST |
|-----------------------------|-----------|------------|---|-------------------------|-------|----------------|
| SECTION                     | NUMBER    | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | LAST YEAR      |
|                             | FI 02.1   | CORE       | ESG issues and issuer research                        | ***<br>(577)            | ***   | _              |
| IMPLEMENTATION PROCESSES    | FI 02.2   | CORE       | ESG issues and issuer research                        | ***<br>(577)            | ***   | _              |
|                             | FI 03     | CORE       | Processes to ensure analysis is robust                | <b>★★☆</b> (577)        | ***   | _              |
|                             | FI 05     | ADDITIONAL | Examples of ESG factors in screening process          | ★☆☆<br>(445)            | ***   | _              |
| IMPLEMENTATION:             | FI 06a    | CORE       | Negative Screening - ensuring criteria are met        | ★★☆<br>(417)            | ***   | •              |
| SCREENING                   | FI 06b    | CORE       | Positive Screening - ensuring criteria are met        | ★★☆<br>(246)            | N/A   | _              |
|                             | FI 06c    | CORE       | Norms Screening - ensuring criteria are met           | <b>★★☆</b> (270)        | N/A   | _              |
| IMPLEMENTATION:<br>THEMATIC | FI 08     | CORE       | Thematic investing - themed bond processes            | <b>★★★</b> (173)        | ***   | _              |
|                             | FI 09     | ADDITIONAL | Thematic investing - assessing impact                 | <b>★★☆</b> (173)        | ***   | _              |
| IMPLEMENTATION:             | FI 11     | CORE       | Integration - ESG information in investment processes | ***<br>(443)            | ***   | _              |
| INTEGRATION                 | FI 12     | ADDITIONAL | Integration - E,S and G issues reviewed               | <b>★★★</b> (443)        | ***   | _              |
|                             | FI 14     | CORE       | Engagement overview and coverage                      | ★☆☆<br>(564)            | ***   | •              |
| ENGAGEMENT                  | FI 15     | ADDITIONAL | Engagement method                                     | <b>★★★</b> (564)        | ***   | _              |
|                             | FI 16     | ADDITIONAL | Engagement policy disclosure                          | <b>ጵጵቱ</b><br>(564)     | ***   | _              |
| OUTPUTS AND OUTCOMES        | FI 17     | ADDITIONAL | Financial/ESG performance                             | ★☆☆<br>(577)            | ***   | •              |
| COMMUNICATION               | SG 19a    | CORE       | Disclosure of approach to public                      | <b>★★☆</b> (577)        | ***   | _              |
| COMMONICATION               | SG 19b    | CORE       | Disclosure of approach to clients/beneficiaries       | <b>★★☆</b> (577)        | ***   | _              |

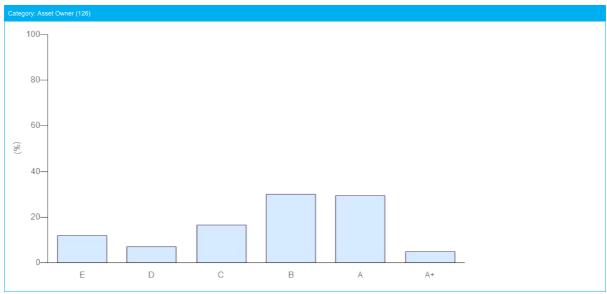
Your Direct - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

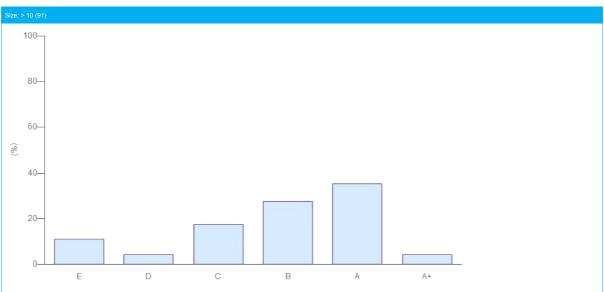
| Module | DIRECT - FIXED INCOME CORPORATE FINANCIAL |
|--------|---|
| Band   | A   |



Your Direct - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

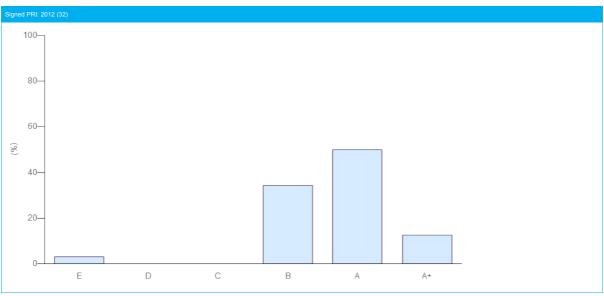
| Module | DIRECT - FIXED INCOME CORPORATE FINANCIAL |
|--------|---|
| Band   | A   |

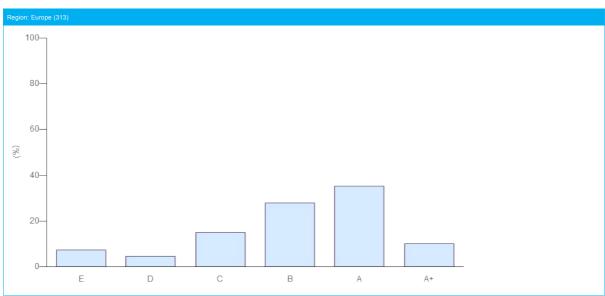




Your Direct - Fixed Income Corporate Financial module score has been compared to relevant peer groups in a series of distribution charts below.

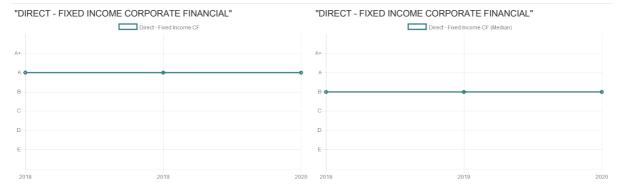
| Module | DIRECT - FIXED INCOME CORPORATE FINANCIAL |
|--------|---|
| Band   | A   |





### Your Company Year-On-Year Performance

### Average Year-On-Year Trends



# **DIRECT - FIXED INCOME CORPORATE (NON-FINANCIAL)**

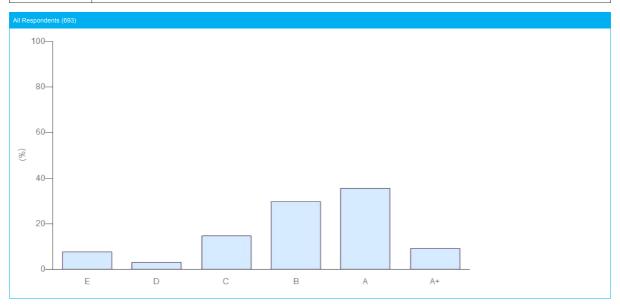
### Indicator Scorecard

| Module         | FIXED INCOME CORPORATE (NON-FINANCIAL)   |
|----------------|--|
| Total<br>Score | 33 ★ (out of a maximum 36 ★ from 12 indicators). Your score includes 3 additionally assessed indicators and the additional part of your score was calculated from FI 05, FI 09, FI 12. |
| Band           | A  |

| OFOTION                  |         | INDICATOR  |   |                         | YOUR  | CHANGE AGAINST |
|--------------------------|---------|------------|---|-------------------------|-------|----------------|
| SECTION                  | NUMBER  | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | LAST YEAR      |
|                          | FI 02.1 | CORE       | ESG issues and issuer research                        | <b>★★★</b> (694)        | ***   | _              |
| IMPLEMENTATION PROCESSES | FI 02.2 | CORE       | ESG issues and issuer research                        | <b>★★★</b> (694)        | ***   | _              |
|                          | FI 03   | CORE       | Processes to ensure analysis is robust                | <b>★★☆</b> (694)        | ***   | _              |
|                          | FI 05   | ADDITIONAL | Examples of ESG factors in screening process          | <b>★★★</b> (548)        | ***   | _              |
| IMPLEMENTATION:          | FI 06a  | CORE       | Negative Screening - ensuring criteria are met        | ★★☆<br>(523)            | ***   | •              |
| SCREENING                | FI 06b  | CORE       | Positive Screening - ensuring criteria are met        | <b>★★☆</b> (293)        | N/A   | _              |
|                          | FI 06c  | CORE       | Norms Screening - ensuring criteria are met           | <b>★★☆</b> (329)        | N/A   | _              |
| IMPLEMENTATION:          | FI 08   | CORE       | Thematic investing - themed bond processes            | ***<br>(204)            | ***   | _              |
| THEMATIC                 | FI 09   | ADDITIONAL | Thematic investing - assessing impact                 | <b>★★☆</b> (204)        | ***   | _              |
| IMPLEMENTATION:          | FI 11   | CORE       | Integration - ESG information in investment processes | <b>★★★</b> (547)        | ***   | _              |
| INTEGRATION              | FI 12   | ADDITIONAL | Integration - E,S and G issues reviewed               | <b>★★★</b> (547)        | ***   | _              |
|                          | FI 14   | CORE       | Engagement overview and coverage                      | ★☆☆<br>(680)            | ***   | •              |
| ENGAGEMENT               | FI 15   | ADDITIONAL | Engagement method                                     | <b>★★★</b> (680)        | ***   | _              |
|                          | FI 16   | ADDITIONAL | Engagement policy disclosure                          | ☆☆☆<br>(680)            | ***   | _              |
| OUTPUTS AND OUTCOMES     | FI 17   | ADDITIONAL | Financial/ESG performance                             | ★☆☆<br>(694)            | ***   | •              |
| COMMUNICATION            | SG 19a  | CORE       | Disclosure of approach to public                      | <b>★☆☆</b><br>(694)     | ***   | _              |
| COMMUNICATION            | SG 19b  | CORE       | Disclosure of approach to clients/beneficiaries       | <b>★★☆</b> (694)        | ***   | _              |

Your Direct - Fixed Income Corporate Non-Financial module score has been compared to relevant peer groups in a series of distribution charts below.

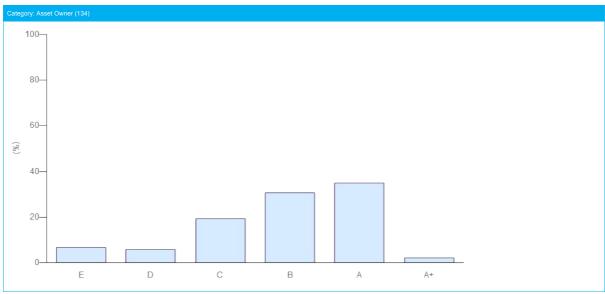
| Module | DIRECT - FIXED INCOME CORPORATE NON-FINANCIAL |
|--------|---|
| Band   | A   |

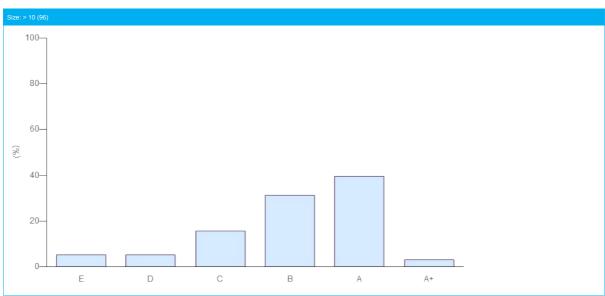


ASSESSMENT ASSESSMENT

Your Direct - Fixed Income Corporate Non-Financial module score has been compared to relevant peer groups in a series of distribution charts below.

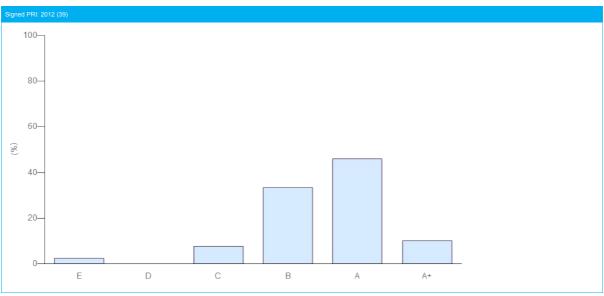
| Module | DIRECT - FIXED INCOME CORPORATE NON-FINANCIAL |
|--------|---|
| Band   | A   |

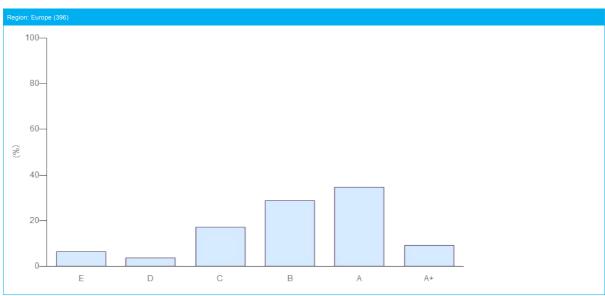




Your Direct - Fixed Income Corporate Non-Financial module score has been compared to relevant peer groups in a series of distribution charts below.

| Module | DIRECT - FIXED INCOME CORPORATE NON-FINANCIAL |
|--------|---|
| Band   | A   |





## Your Company Year-On-Year Performance

### Average Year-On-Year Trends



# **DIRECT - PROPERTY**

### Indicator Scorecard

 $This \ module \ looks \ at \ responsible \ investment \ implementation \ during \ fundraising, \ pre-\ and \ post-investment \ processes.$ 

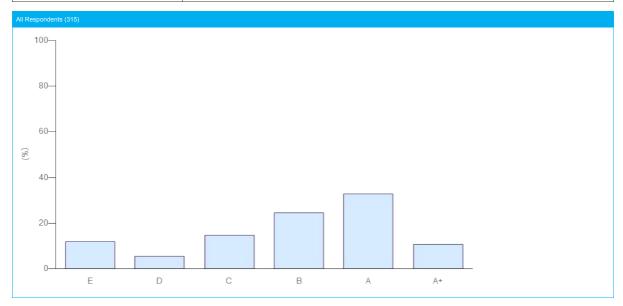
| Module         | PROPERTY  |
|----------------|---|
| Total<br>Score | 40 ★ (out of a maximum 48 ★ from 16 indicators). Your score includes 4 additionally assessed indicators and the additional part of your score was calculated from PR 05, PR 15. |
| Band           | A   |

| OFOTION                                  | INDICATOR |            |   | MEDIAN                  | YOUR  | CHANGE AGAINST |
|--|-----------|------------|---|-------------------------|-------|----------------|
| SECTION                                  | NUMBER    | TYPE       | TOPIC   | PEER SCORE<br>(# PEERS) | SCORE | LAST YEAR      |
| OVERVIEW                                 | PR 01     | CORE       | Responsible Property Investment (RPI) policy                | <b>★★★</b> (315)        | ***   | _              |
| FUNDRAISING                              | PR 02     | CORE       | Fund placement documents and RI                             | <b>★★★</b> (201)        | N/A   | _              |
| 10101010110                              | PR 03     | ADDITIONAL | Formal commitments to RI                                    | ★★☆<br>(162)            | N/A   | _              |
|  | PR 04     | CORE       | Incorporating ESG issues when selecting investments         | <b>★★★</b> (315)        | ***   | _              |
| PRE-INVESTMENT                           | PR 05     | ADDITIONAL | Types of ESG information considered in investment selection | <b>★★★</b> (315)        | ***   | _              |
|  | PR 06     | CORE       | ESG issues impact in selection process                      | <b>★★★</b> (301)        | ***   | _              |
| SELECTION, APPOINTMENT &                 | PR 07a    | CORE       | ESG issues in selection                                     | ***<br>(218)            | ***   | •              |
| MONITORING THIRD-PARTY PROPERTY MANAGERS | PR 07b    | CORE       | ESG issues in appointment                                   | ***<br>(218)            | ***   | _              |
|  | PR 07c    | CORE       | ESG issues in monitoring                                    | <b>★★★</b> (218)        | ***   | _              |
|  | PR 09     | CORE       | ESG targets that were set and monitored                     | <b>★★☆</b> (315)        | ***   | _              |
|  | PR 11a    | CORE       | Developments and refurbishments                             | ***<br>(311)            | ***   | _              |
| POST-INVESTMENT                          | PR 11b    | CORE       | ESG Considerations  | ***<br>(311)            | ***   | _              |
| 1 OST-INVESTIMENT                        | PR 12     | CORE       | Occupier engagement   | ★☆☆<br>(315)            | ***   | •              |
|  | PR 13     | ADDITIONAL | Green leases or MOUs  | <b>☆☆☆</b><br>(286)     | ***   | _              |
|  | PR 14     | ADDITIONAL | Proportion of assets engaged with on community issues       | <b>☆☆☆</b><br>(315)     | ***   | _              |
| OUTPUTS                                  | PR 15     | ADDITIONAL | ESG issues affected financial/ESG performance               | <b>★★☆</b> (315)        | ***   | _              |
| COMMUNICATION                            | SG 19a    | CORE       | Disclosure of approach to public                            | <b>☆☆☆</b><br>(315)     | ***   | •              |
| COMMUNICATION                            | SG 19b    | CORE       | Disclosure of approach to clients/beneficiaries             | <b>★★★</b> (315)        | ***   | •              |

ASSESSMENT ASSESSMENT

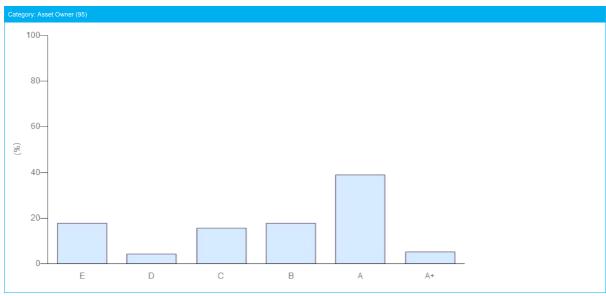
Your Direct - Property module score has been compared to relevant peer groups in a series of distribution charts below.

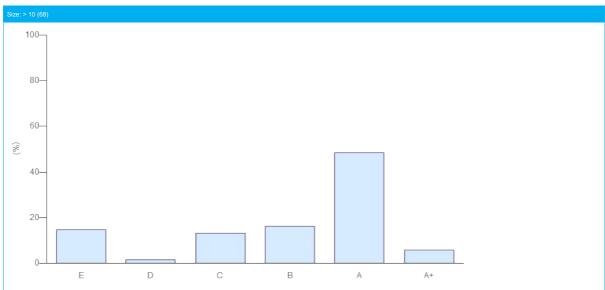
| Module | DIRECT - PROPERTY |
|--------|-------------------|
| Band   | A                 |



Your Direct - Property module score has been compared to relevant peer groups in a series of distribution charts below.

| Module | DIRECT - PROPERTY |
|--------|-------------------|
| Band   | A                 |

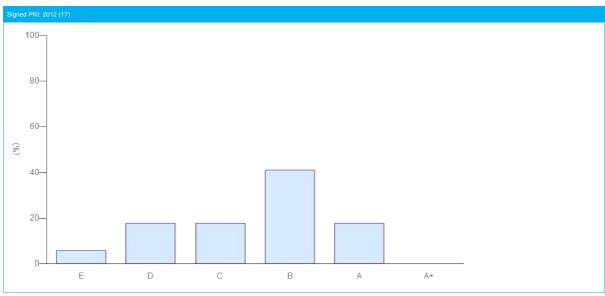


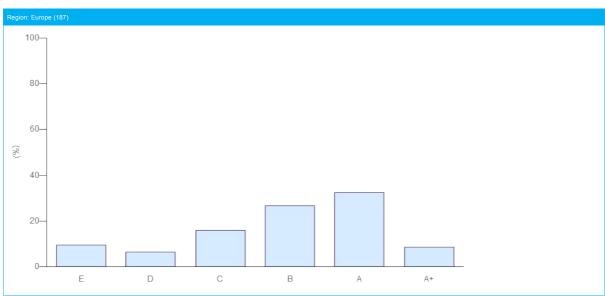


ASSESSMENT ASSESSMENT

Your Direct - Property module score has been compared to relevant peer groups in a series of distribution charts below.

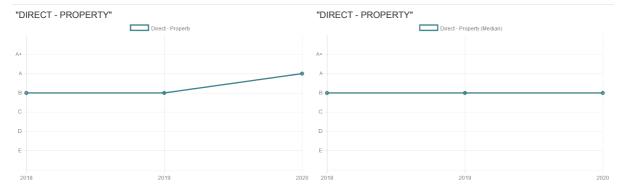
| Module | DIRECT - PROPERTY |
|--------|-------------------|
| Band   | A                 |





# Your Company Year-On-Year Performance

### Average Year-On-Year Trends



ASSESSMENT ASSESSMENT